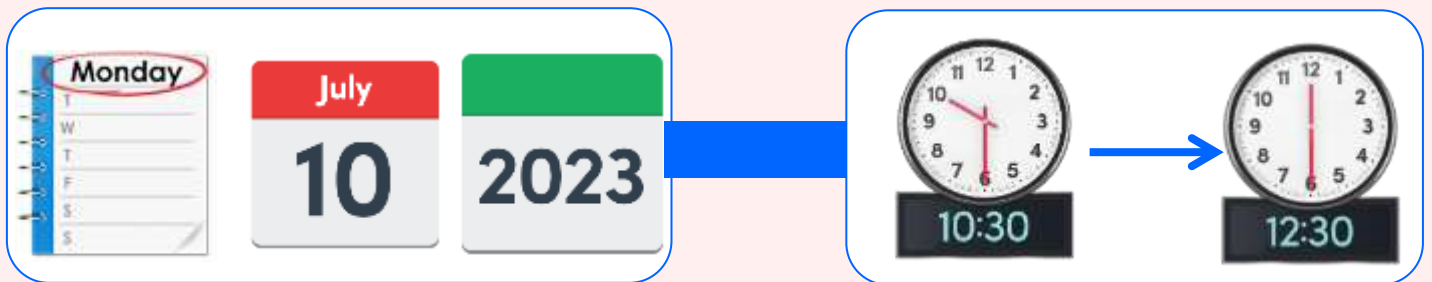




North West Surrey Local Valuing People Group Discussion Notes



Helen Hunt and Carinder Malhi chaired the meeting.



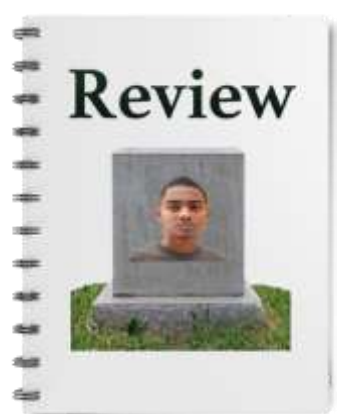
Helen Hunt



Carinder Malhi

Please refer to our Valuing People Group Presentation Summary, July 2023.

Questions Answers and Comments on LeDeR Report for Lynne:



SURREY
COUNTY COUNCIL



SURREY
COUNTY COUNCIL



Helen asked about the average age of death for people Learning Disabilities comparing it general population (without learning disabilities), how does the Surrey number compare to the national figure (the figure in the rest of England)?

Lynne replied to the Surrey numbers compares better to national figure.



Women with Learning Disabilities live 19.5 years shorter than women without learning disabilities this is still not good enough still, work needs to be done to improve this.

Helen – terms of learning and actions going forward. In report, is there a similar report for Frimley footprint?

Lynne – Lynne goes to Frimley and vice versa, and we do look learning from each other's report, consider themes, and

Frimley Health and Care





main issues. They work closely together, liaison service is surrey service, and work with Frimley, Royal Surrey also works in Hampshire, everything works together.

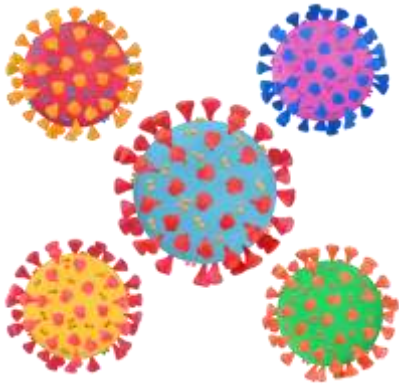


Carinder commented saying he has issues getting a hospital passport.

Lynne said she would send Carinder, one.

Amanda also put a link for a hospital passport in the chat. From our [Learning Disability and Autism Hub health webpage- hospital passport.](#)

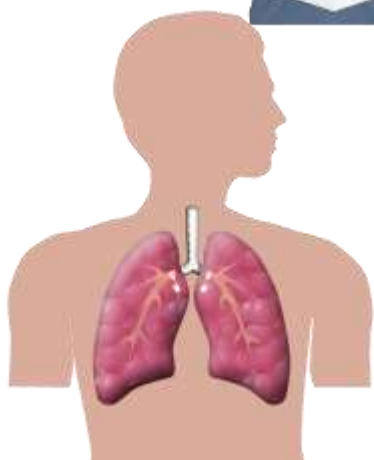




There was a question in the chat about covid-19. As the pandemic is over, what information is available for people that have Learning Disabilities about covid, as they can have stronger symptoms.

Lynne replied, suggesting it would be a good idea to include a Covid-19 section in the Learning Disability Hub page. With continuous information.

Amanda replied that this can be done,



Amanda is also looking into including cancer screening information, including Easy-Read information on the webpage.

Lynne said she is doing a lot of work with respiratory network with Drs and nurses, and various other people, in hospitals and GP practices.

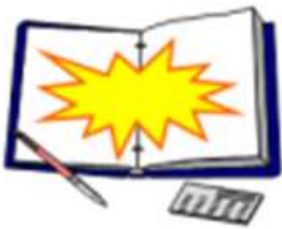
LeDeR asking what they are doing, writing a 5-year strategy, making sure people with Learning Disability Autism in there. Health inequalities section in

the strategy. Proactive communications about covid.

Actions:

Action: Lynne to back to the respiratory board and ask about their strategy and proactive communications about covid, and the health inequalities board.

ACTION



Questions, Answers and Comments Surrey People's Group for Amanda and Carinder:

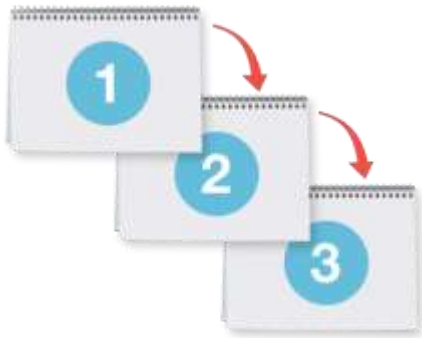


Carinder said he enjoyed the webinars during Learning disability week, he also enjoyed the Adult Learning activities.



Angie mentioned the work and discussions she has had about social workers and wanted to show this is an ongoing issue, bringing up in reviews and interactions with social care, service users, repeat stories several times is important not to do. Common theme, that is constantly raising.





Reading the file before another social worker arrives is important, would make it easier. Not assuming existing information is old, historical information may still be relevant.

Helen replied saying that, this feedback is not uncommon a lot of people repeat that; review process should be smoother.

Alison from Adult Surrey Learning mentioned that Dom, one of the Surrey Learning users, has won 2 silver medals in



his Olympic trial in Germany.

Alison Surrey Learning – Has more classes happening in September.

Amanda- shared link to the videos promoting [Surrey Adult Learning, featuring Dom.](#)

Carla from Avenues shared that one of their service users won a silver in tenpin bowling!

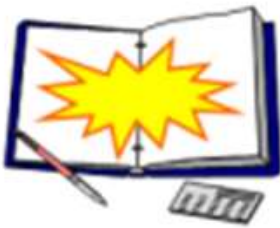
Amanda said following Lynne's LeDeR report there is lots of evidence about people not getting enough



physical activity, so these types of stories are positive and inspiring.

Alison said she is interested to why attendance was low – get in touch with the team.

ACTION



Action: Amanda spoke about the Pegasus Card and that is useful if anyone needs to contact the police, and especially if they are independent. Providers are encouraged to help their service users get their Pegasus card

**especially when they
are being
independent and
going out.**

**Action – people to
send in their good
news stories and
feedback.**

**Action – Alison to
come to Surrey
People’s Group end of
September.**

Questions, Answers and Comments about the Future of the Valuing People Group for Amanda and Helen.



Amanda talked about the Valuing People Group, and the initial purpose of the meeting.

Amanda suggested that the Valuing People Group is more locally focussed, work together to solve, and change things in the local area.

It has become online and not in person, people with LD have stopped engaging as have carers, how to re start this in the North West.



Event or meet in person, solve issues in their local area.

An example, co-chair – difficulties with access swimming pool and Donyngs, lots of barriers. Covid introduced complicated booking systems. We were able to reach to people who manage the contracts to leisure centres. This was addressed, and the cochair was able to speak to them and the feedback was taken on.

That kind of thing to be happen in the next year.

Amanda asked Carinder, why are people with Learning Disabilities not coming.

eventbrite

Carinder said people have other things to do, needs to be more engaging, Eventbrite could be helpful.



Amanda said meeting in person can be useful as it is more engaging, people love to see each other. The group agreed.



Carla – has sent an email to Carinder to link up with the work she is doing.

Carinder – well connected.

Lesley- link with day time activities, Halow, new haven showcase their activities etc..



Amanda – county care open day, was a good day.

Lesley – lead an invite people personally, will allow them to



be more engaged. Providers facilitate personalising invites and reaching to the service users.



Helen – in person, an org to host something or an event, getting face to face interaction. Develop interest. Everyone is welcome. Open meeting. Zoom is good for large numbers, but now its better to move to in person, which is obviously going to restrict numbers.



Amanda – getting things useful for people, will be helpful. Local people from North West Borough Councils

or leisure centres, adult learning centres etc.

Carinder suggested having one meeting where everyone comes together (all the groups) then they split off to breakout rooms.



Helen – local event/meeting face-to-face.

Amanda, getting feedback from people, about issues locally, barriers etc and working with that.

Helen asked if Amanda is you bringing this to the other groups.

Amanda replied saying we will pilot it with 1 or 2 of the 4 groups.





Angie – meeting owl
technology helps with hybrid meetings, plug into laptop, enabled people online to see people in whole room. Have a lot of people who do not want to travel, some do, so it is good to have hybrid. Travel is an issue, both in using this.



Helen also mentioned to think about timing of the meetings, as people work and have other priorities.

ACTION



Action – Lynsey to link people to this group and inviting them.

Local Updates and Any Other Business:



Carinder mentioned an event September for national eye-health week. [There are materials online.](#)



Any information can be sent to the Idcommunications@surreycc.gov.uk email address.

ACTION



Action:

People to email

Idcommunicaitons@surreycc.gov.uk about any local issues or information.

Next Meeting:

The next meeting will take place on Wednesday the 9th of October 10:30pm-12:30pm.

