



NEW RELATIONSHIPS WITH RESIDENTS

BEING THE BEST COUNCIL WE CAN BE

BREAKING SILOS
PARTNERSHIP
OWNERSHIP
SMARTER WORKING

OUR PEOPLE STRATEGY
Right workforce
Right skills
Right culture

ORGANISATION STRATEGY
Delivering the right outcomes for residents
Faster decisions · More responsive · Agile

STRONGER PARTNERSHIPS

PREVENTION
EARLY SUPPORT AND INTERVENTION
DIGITAL

TRANSFORMATION BUSINESS CASES
Focus for change
Sustainable services
Target Operating Model
Increasing our capability
Doing the right things

COMMUNITY VISION SURREY IN 2030

NO ONE LEFT BEHIND

CULTURE

DOING THINGS DIFFERENTLY

FINANCIAL STRATEGY
Ensuring we have the resources for the journey

CONTROLLING COSTS