

# TOP 10 MUST DO'S WHEN WORKING WITH CHILDREN AND YOUNG PEOPLE

## 1. BELIEVE IN US

BELIEVE IN US ALWAYS AND HELP US TO ACHIEVE OUR HOPES AND DREAMS.

## 2. BE ON TIME AND RELIABLE

TURN UP WHEN YOU SAY YOU WILL. KEEP US UPDATED WITH PHONE CALLS OR MESSAGES AND ALWAYS RETURN OUR CALLS WHEN WE GET IN TOUCH. IF YOU PROMISE SOMETHING, MAKE SURE YOU KEEP IT. LET US KNOW AND REMIND US WHEN YOU ARE COMING. WE HAVE LIVES TOO.

## 3. HAVE AN OPEN, CURIOUS MIND

ASK US QUESTIONS AND TALK TO US ABOUT WHAT WE NEED. LOOK FOR CREATIVE WAYS TO SUPPORT US AND GET TO KNOW US. BELIEVE WHAT WE TELL YOU.

## 4. HAVE TIME FOR US

THE QUALITY OF THE VISIT IS MORE IMPORTANT THAN HOW LONG THE VISIT IS. NOT EVERYONE WANTS TO SIT AND TALK FOR AN HOUR. SOMETIMES WE WANT TO DO AN ACTIVITY WHILE WE TALK. THE REVIEW DOES NOT COUNT AS A VISIT.

## 5. BE HONEST

TELL US WHY WE ARE IN CARE. ALWAYS TELL US THE TRUTH AND HAVE HONEST CONVERSATIONS WITH US.

## 6. DOCUMENTS FOR LIFE

ENSURE WE HAVE A PASSPORT AND A BIRTH CERTIFICATE. ALWAYS CLARIFY A CHILD OR YOUNG PERSON'S STATUS. IF THIS CAN'T BE DONE, MAKE SURE YOU TELL US THE REASON WHY.

## 7. HELP US KEEP IN CONTACT

HELP US TO KEEP IN TOUCH WITH FAMILY AND EXTENDED FAMILY. WE ALSO WANT HELP WITH KEEPING IN TOUCH WITH EXTENDED FAMILY MEMBERS. SUPPORT US TO MAKE CONTACT AS GOOD AS POSSIBLE. IF THERE IS A REASON WHY WE CAN'T HAVE CONTACT EXPLAIN IT, DO NOT JUST SAY NO.

## 8. LISTEN TO US

OUR VIEWS ARE IMPORTANT AND IT IS IMPORTANT TO LISTEN TO US AND HEAR WHAT WE ARE SAYING.

## 9. LET US KNOW WHAT WE ARE ENTITLED TO

TELL US WHAT WE ARE ENTITLED TO AND REMIND US OF THIS AS WE GET OLDER. WE MAY NOT WANT TO KNOW WHEN WE ARE YOUNGER.

## 10. TREAT US AS INDIVIDUALS

WE ARE ALL DIFFERENT AND YOU NEED TO GET TO KNOW US TO FIND OUT HOW WE WORK AND WHAT WE NEED. TAKE THE TIME TO GET TO KNOW US AS INDIVIDUALS.