Aira Explorer

Getting Started with Aira Explorer

This guide will walk you through downloading, installing, and making your first call using Aira Explorer. Aira Explorer is a powerful tool that connects you with a live, trained agent who can provide visual assistance and support.

Downloading Aira Explorer

Aira Explorer is available for both iOS and Android devices. Follow these steps to download the app:

- **For iOS:** Open the App Store via this link or open the App Store on your iPhone or iPad. Search for "Aira Explorer" and tap "Get" to download the app.
- **For Android:** Open the Google Play Store via this link his or open the Google Play Store on your Android device. Search for "Aira Explorer" and tap "Install" to download the app.

Installing Aira Explorer

Once the app has downloaded, follow these steps to install it:

- **iOS:** The app will automatically install after downloading.
- **Android:** Tap "Open" after the app has finished downloading to complete the installation process.

Setting up Your Aira Account

Before making your first call, you'll need to create an Aira account. Here's how:

1. When you open the Aira Explorer app, you have four options for authenticating with Aira.
2. Select "Continue with Apple," "Continue with Google," Continue with Phone Number," or "Continue with Email".
3. Follow the on-screen instructions to connect using Apple or Google, or type in your phone number or email address.
4. Signing up with an email address or phone number will trigger a four-digit code sent to that location.

5. After entering the four-digit code, you will confirm your name and set your preferred language to English, Spanish, or French.

Making Your First Call

Now that you've installed the app and set up your account, you can make your first call. Here's how:

1. Open the Aira Explorer app.
2. Tap the "Call Aira" button.
3. You'll be connected with a live, trained Aira Visual Interpreter.
4. Tell the agent what you need assistance with. They can help you with various tasks, such as navigating surroundings, reading text, or identifying objects.

Tips for Using Aira Explorer

- **Be specific:** The more specific you are about what you need help with, the better the agent can assist you.
- **Use your camera:** The agent can see what you see through your device's camera. This allows them to provide more accurate and helpful assistance.
- **Ask questions:** Don't be afraid to ask the agent questions if you're unsure about something.
- **Provide feedback:** After your call, you'll have the opportunity to provide feedback about your experience. This helps Aira improve its service.