

Framework for co-ordinating and approving events on Surrey's Highway

Contents

Glossary.....	3
1. Introduction	4
1.1 Key objectives.....	5
2. Context.....	6
2.1 Types of Road Closures and Legal Powers	6
2.2 Regulated and unregulated events on the highway	6
3. Process for Surrey County Council approving events on closed roads using Section 16A of the Road Traffic Regulation Act 1984	7
3.1 Approval process for road closures made under Section 16A of the Road Traffic Regulation Act 1984	7
3.2 Principles for approving events on roads closed under Section 16A of the Road Traffic Regulation Act 1984	8
Timeline for sporting events on closed roads.....	8
3.3 Consultation for events requiring road closures using Section 16A (special events) of the Road Traffic Act 1984.	12
3.4 Fees charged to event organisers with road closures under Section 16A of the Road Traffic Act 1984	13
3.5 Withdrawing support for road closures.....	13
4. Co-ordination and communication of events which have an impact on the highway.....	14
5. Sports events on open roads (sportives)	15
5.1 Better communication and working relationship between authorities and sportive organisers.....	15
6. Surrey Event Guidance Document.....	16
7. Surrey Events Calendar	16
Appendix 1: Cycling Code of conduct – Event organisers and Participants.....	17
Appendix 2: Safety Advisory Groups	19
Appendix 3: Event Organiser’s Guidance for Events on the Highway.....	20

Glossary

Term	Meaning
D&B	District and Borough
ETI	SCC's Environment, Transport and Infrastructure Directorate which has responsibility for implementing road closures
Major Event	Any event that falls under Section 16A of the Road Traffic Regulation Act 1984.
NGB	National Governing Body of Sport, including British Cycling, UK Athletics, British Triathlon
Regulated events	Events which fall within the jurisdiction of the following legislation; Road Traffic Regulation Act 1984, Road Traffic Act (Cycle Racing on Highways Regulation 1960, amended 1980 & 1995) and Town Police Clauses 1847.
ROW	The Rights of Way network
SAG	Safety Advisory Group – an officer level group which advises on the safety of local events and agree any licences needed for events.
SCC	Surrey County Council
Sportive	An unregulated organised, mass-participation event. A sportive is a ride rather than a race, although participant times will normally be recorded.
TTRO	Temporary Traffic Regulation Order
Unregulated events	Events which are not governed by legislation and as such Surrey County Council and partners have no power to prevent.

1. Introduction

This paper sets out the Framework and set of objectives for the co-ordination and approval of events on the highway, or that have a major impact on the highway network, as administered by Surrey County Council.

This Framework is aimed at key stakeholders¹ and event organisers and specifically refers to the approval of road closures for events on the highway under Section 16A (Special Events) of the Road Traffic Regulation Act 1984 which is used for large sporting event, social event or entertainment which is held on a road. This paper does not include the process for approvals of road closures under Town and Police Clauses Act which is administered by the District and Borough Councils and used for small events such as street parties or carnivals.

There are many events which take place on open roads every week in the county. This paper addresses the need for better communication regarding these events between the event organiser and relevant stakeholders, to ensure that there is a better understanding of the amount of events taking place on the highway and the impact this has on local communities.

The two aims of this framework are to outline:

- How partners and event organisers intend to ensure communication and coordination between themselves regarding events, which will help to minimise any impact attributed to events.
- The process for the approval of road closures under Section 16A of the Road Traffic Regulation Act 1984 for events on the highway, to ensure it is consultative and transparent, whilst balancing the impacts versus the benefits.

Surrey has seen an increase in events taking place on the highway and generally across the County since the success of the 2012 Olympic Games, including the cycling road races hosted by Surrey.

This increase has led to more event organisers requesting road closures for events, which was something that was relatively rare before the 2012 Olympic Games.

It is recognised that events can be positive for Surrey in terms of economic growth, health and wellbeing, employment and social interaction.

In 2012, Surrey's Olympic programme brought £800 million into the local economy with the cycling events contributing £44million to this total. Visitor numbers and profile can be increased by major events, however more data

¹ SCC, District and Borough Councils, Parish Councils, Private Landowners, Surrey Police and Local members

needs to be collected following events to fully understand the scope of any net benefits.

Surrey has seen an increase in events on open roads, which are not regulated². These types of events have been steadily increasing and Surrey County Council is encouraging event organisers to inform local authorities of their events and to consider the impact of their events on local communities.

The increase in events taking place on closed and open roads, has led to concerns from local communities regarding their impact, especially in rural areas. These issues relating to events are detailed below:

- Better consultation needed with local communities regarding road closures and events.
- Managing the increase of events on open and closed roads so they do not adversely impact communities.
- Cumulative impact of events on certain rural areas of the County.
- Conduct and behaviour of some of the participants.

Surrey County Council and partners recognise that to realise the benefits from events, these issues must be addressed and this framework sets out objectives in order to do this.

This Framework has been produced by Surrey County Council, in consultation with the District and Borough councils and Surrey Police.

1.1 Key objectives

Below are the key objectives which underpin this Framework and enable SCC and partners³ to manage both the positive and negative impacts of events:

- We will support events which bring benefits to the people of Surrey and result in a net benefit to the county (taking into account factors such as economic growth, health and transport benefits, due to decreased congestion through sustainable travel).
- We will base our assessment of event applications for road closures under S16A Road Traffic Act 1984⁴ on a set of principles, in which the benefits outweigh the impact.
- Event organisers requesting road closures under Section 16A of the Road Traffic Regulation Act 1984, will be required to undertake and provide results of consultation with local authorities, local communities and elected members when applying for road closures.

² These events do not need approvals from the Highway Authority.

³ District and Borough's, Surrey Police and Private Landowners

⁴ Does not include Town and Police Clauses Act

- We will proactively engage with event organisers and National Governing Bodies of Sport to ensure they reduce the impact of events to local communities.
- No road will be closed more than once in any one year for a major event, unless there is clear evidence that there is strong resident support to do so.

2. Context

2.1 Types of Road Closures and Legal Powers

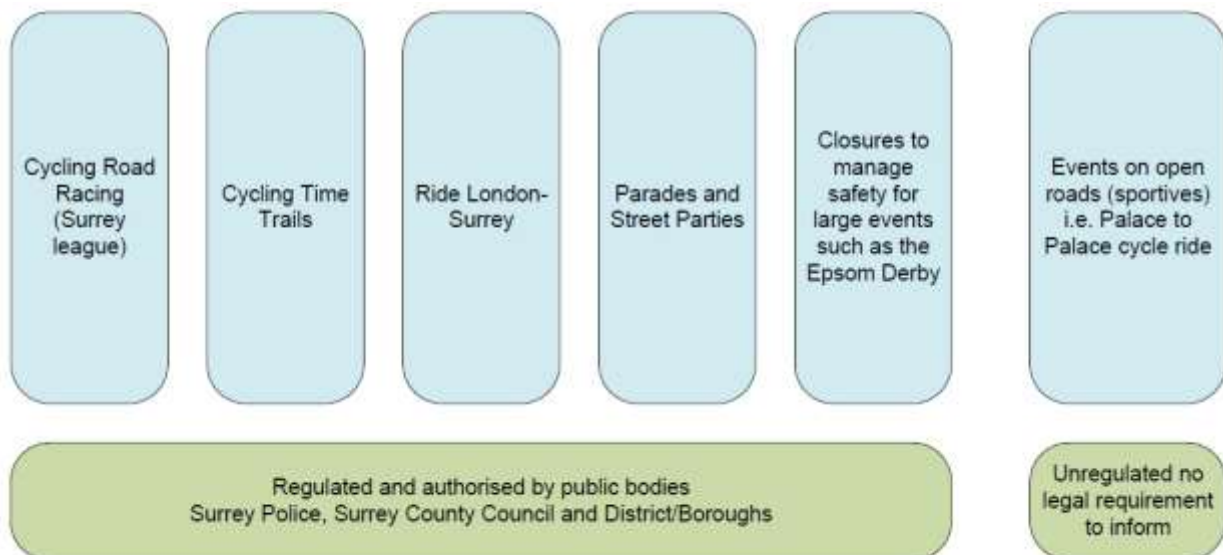
There are many organisations that provide approval of road closures for events on the highway, the table below shows the breakdown of this and what legal powers are used to do this.

Legal powers	Type of event	Approver	Closure
Section 16A Road Traffic Regulation Act 1984	Half Marathon / 10k	Surrey County Council	Full closures
Road Traffic Act (Cycle Racing on Highways Regulations 1960. amended 1980 & 1995)	Road Racing and Time Trials	Surrey Police	On open roads in controlled conditions
Town Police Clauses Act 1847	Remembrance Sunday Parade/ Carnival/ Street Party	District & Borough	Full closures
Landowner (private road)	Event on Zig Zag Road (Box Hill)	National Trust	On open roads, but permit required.

In addition to these events there are many others which have traffic management in place to support their safety such as the Epsom Derby. These are dealt with by the local authority in those areas, in consultation with Surrey County Council.

2.2 Regulated and unregulated events on the highway

There are many events that use the highway on a regular basis; the diagram below demonstrates the regulated events and unregulated events in terms of permission and safety checks.



Each of these types of events are approved by different agencies and is delivered under different legislation (see table above).

3. Process for Surrey County Council approving events on closed roads using Section 16A of the Road Traffic Regulation Act 1984

Under the Traffic Management Act 2004, Highway Authorities such as Surrey County Council are under a duty to effectively manage their road network. These duties include managing their road network with a view to securing, as far as may be reasonably practicable, the expeditious and safe movement of traffic on their own network and to facilitate it on others.

Under Surrey County Councils powers as a Highway Authority, it can close roads under Section 16A of the Road Traffic Regulation Act 1984. There is currently no legal requirement for consultation with residents or businesses before making an order.

Surrey County Council recognises that an event organiser when requesting closures must demonstrate that the benefits of the event outweigh the impact. It also recognises that there should be a transparent and consultative approach to approving the decision.

3.1 Approval process for road closures made under Section 16A of the Road Traffic Regulation Act 1984

The decision must be made in accordance with the prevailing terms of the County Council Constitution. Therefore event applications requiring road closures will be approved by those officers identified under the County Council Constitution, Part 3, Section 3, Part, 3, T22 Specific delegations to officers.

The consultation for events will be undertaken and evidenced by the event organiser, when an application for road closures is made.

3.2 Principles for approving events on roads closed under Section 16A of the Road Traffic Regulation Act 1984

Surrey County Council recognises that events which impact on communities must be outweighed by the economic, social and health benefits. The following principles must be evident in an event application from an event organiser for it to be considered for road closures:

- Credibility of the event organiser (references may be sought)
- Support from the Governing Body (if a sport event)
- Community benefits (charity, health, wellbeing and social)
- Economic benefits (local area or Surrey as a whole)
- Cumulative impact of events on an area (one closed road event per calendar year)
- Enhance the reputation of Surrey (tourism and place)
- Feedback from local councillors (County, D&B, Parish)
- Consultation with community undertaken by the event organiser and evidenced

There is no weighting to be placed on specific principles; however all will need to be addressed as part of the review before a decision is taken.

Large high profile events that are promoted or delivered in partnership by the Council will take precedence over other smaller events, due to the increased potential benefit that larger events bring. A timeline for these events will be agreed on a case by case basis.

Other events should follow the timeline set out below. Smaller events on the same footprint as a large event would require overwhelming local support from local residents/businesses and local elected representatives to take place on the same route.

Timeline for sporting events on closed roads

It is important that event organisers have enough time to plan and consult regarding their plans for events. Below is a preferred timeline for this work.

Timeline – Year 1 of 16A Road Closure for an event

Months/Weeks from event	Activity	Action by
12+ months from event	<p>Submit event detail. Complete the event application form and submit to Surrey County Council (events@surreycc.gov.uk)</p> <p>Initial internal consultation takes place. Any objections raised will be discussed with the event’s organiser before moving onto the next stage. Internal consultation includes consulting the following:</p> <p>Deputy Head of Emergency Management & Resilience Team (SCC)</p> <p>Head of Road Safety and Traffic Management (Surrey Police)</p> <p>Traffic Management Events Officer (SCC Highways)</p> <p>Traffic Operations Team Leader (SCC Highways)</p> <p>Local Borough/ District SAG Chair</p> <p>In principle support and conditions given, or reasons for refusal via email or letter. Statement of relevant legislation to be used.</p>	<p>Event Organiser</p> <p>Surrey County Council</p> <p>Surrey County Council</p>

Months/Weeks from event	Activity	Action by
11 months from event	Surrey County Council will provide a list of Local Councillors contact details. Consultation process with local Councillors, critical services, communities' and other key stakeholders begins. Evidence of communications and responses to be submitted to Surrey County Council.	Surrey County Council Event Organiser
5 Months from event	Traffic Management Plan to be submitted to Surrey County Council.	Surrey County Council
4 months from event	Attendance at Safety Advisory Group (SAG) if required	Event Organiser (invitation will be sent from Surrey County Council or Borough/ District)
2 months from event	Attendance at second Safety Advisory Group if required Intention to make road closure advertised 1 st road closure order published	Event Organiser (at the discretion of the SAG Chair) Surrey County Council Surrey County Council – Highways
1 month from event	Road closure paperwork complete	Surrey County Council
3 weeks from the event	Road closure signs displayed (if required)	Event Organiser
2 weeks from event	Final road closure orders published	Surrey County Council – Highways
1 Month after event	Feedback and debrief from event. All relevant stakeholders should be invited to take part. If required	Event Organiser

Timeline – Year 2 and following years of 16A Road Closure for an event

After year one of introducing 16A road closures the application process is shortened for any subsequent road closure applications for that event. This allows time for a debrief to be held for the event where the road closures will be discussed amongst partners. Any alterations necessary for the following years will be recommended.

Months/Weeks from event	Activity	Action by
9 months from events	<p>Submit event detail. Complete event application and submit to Surrey County Council (events@surreycc.gov.uk)</p> <p>Initial internal consultation takes place. Any objections raised will be discussed with the event’s organiser before moving onto the next stage. Internal consultation includes consulting the following:</p> <ul style="list-style-type: none"> - Deputy Head of Emergency Management & Resilience Team (SCC) - Head of Road Safety and Traffic Management (Surrey Police) - Traffic Management Events Officer (SCC Highways) - Traffic Operations Team Leader (SCC Highways) - Local Borough/ District SAG Chair <p>In principle support and conditions given, or reasons for refusal via email or letter. Statement of relevant legislation to be used.</p>	<p>Event organiser</p> <p>Surrey County Council</p> <p>Surrey County Council</p>
6 months from event	<p>Surrey County Council will provide you a list of Local Councillors and the Chair of the Local Committee’s contact details.</p> <p>Consultation process with local Councillors begins. Evidence of communications and responses to be submitted to Surrey County Council.</p>	<p>Surrey County Council</p> <p>Event organiser</p>

Months/Weeks from event	Activity	Action by
5 Months from event	Traffic Management Plan to be submitted to Surrey County Council.	Surrey County Council
4 months from event	Attendance at Safety Advisory Group (SAG) if required	Event Organiser (invitation will be sent from Surrey County Council or Borough/ District)
2 months from event	Attendance at second Safety Advisory Group if required Intention to make road closure advertised Road closure signs displayed (if required) 1 st road closure order published	Event Organiser (at the discretion of the SAG Chair) Surrey County Council Event Organiser Surrey County Council – Highways
1 month from event	Road closure paperwork complete	Surrey County Council
3 weeks from the event	Road closure signs displayed (if required)	Event Organiser
2 weeks from event	Final road closure orders published	Surrey County Council – Highways
1 Month after event	Feedback and debrief from event. All relevant stakeholders should be invited to take part. If required	Event Organiser

3.3 Consultation for events requiring road closures using Section 16A (special events) of the Road Traffic Act 1984.

Surrey County Council will require event organisers to consult with the following stakeholders before approaching the County Council for road closures⁵ (under Section 16A of the Road Traffic Regulation Act 1984). All comments from stakeholders will be presented to SCC as part of the event organiser's application and will be taken into consideration when a decision is taken.

The event organiser will have to consult with the following as a **minimum**;

- County Council departments
 - o Highways

⁵ This will be detailed in an event management guide for organisers.

- o Transport
- o Emergency Management
- o Adult Social Care
- o Surrey Fire and Rescue
- District and Borough Councils (affected)
- Parish Councils (affected)
- County and Local Councillors
- Surrey Police
- South East Coast Ambulance
- Landowners (affected)

3.4 Fees charged to event organisers with road closures under Section 16A of the Road Traffic Act 1984

In challenging financial times, Surrey County Council and partners must recover event related expenditure.

The fees charged will relate to the following services and event organisers will be notified when they submit their application:

- Traffic Regulation Orders; Drafting and advertising,
- Street Cleansing (as required from D&B); Planning and delivery,
- Crowd Management/ Public Safety surrounding event (as required): Advice, planning, deployment and management,
- Any additional hours/ services above the agreed amount with the event organiser will be charged at an hourly rate. Events may be given a waiver against these charges in special circumstances, which will be agreed in consultation with the relevant cabinet member.

3.5 Withdrawing support for road closures

In certain circumstance Surrey County Council may have to withdraw support for an event after an application has been approved. Events could be jeopardised if any of the following elements become an issue, and may be refused permission to continue;

- Applications are not received in time;
- The scope of an event changes significantly and/ or it differs considerably from the original application;
- There are major changes to the plan which mean that the event is no longer compatible with our policies and guidelines;
- The date changes to one that coincides with other events, road or building works that would increase the impact on the surrounding area;
- The venue changes to an inappropriate location;

- A licence application ⁶is refused (where critical to the event);
- Any of the timelines agreed are not met;
- A major contractor withdraws critical support;
- Failure to comply with any conditions or actions agreed
- A partner such as the Police will not support the application
- Failure to sufficiently consult and engage with local communities in relation to the event plans.
- Any actions that damage the reputation of Surrey County Council or its partners
- Payment of fees charged by Surrey County Council

Where such action is anticipated the event organiser will be advised verbally as well as in writing by Surrey County Council, other local authority or Safety Advisory Group of the need to correct any matter as soon as it appears likely to become an issue.

If at any time during this process Surrey County Council or associated partners decide to refuse permission for planning to proceed, or for the event to go ahead, the event organiser will be informed as soon as that decision is made and then provided with the reason in writing.

4. Co-ordination and communication of events which have an impact on the highway

It is recognised that there are hundreds of events taking place on the County roads every year and there are various organisations that are responsible for approving them. Surrey County Council will:

- Ensure that information regarding events on the highway is disseminated to local stakeholders affected (including events on open roads). This will come from events@surreycc.gov.uk
- Be a point of contact for event organisers and communities
- Produce and maintain a Surrey wide events calendar, which will be published on the SCC website
- Production of a guidance document for event organisers, including a code of conduct

In addition to this, District and Borough Councils, Surrey Police, private landowners, and other relevant bodies are being encouraged to share information on events taking place in their area, so that a county events calendar can be produced. This will ensure that there is a comprehensive picture of events taking place in the County. This should support the management of impacts to communities and ensure, where possible, that multiple events do not take place at the same time and place.

⁶ Administered by the District or Borough

5. Sports events on open roads (sportives)

Sportives are sporting events which take place on open roads and all participants should adhere to the Highway Code.

Event organisers do not need any approvals for their events from the Highway Authority or Police. Event organisers do often register their events with their National Governing Body (NGB) of sport, for promotion and insurance purposes.

The Home Office produced the **good practice guide for small and sporting events taking place on the highway, roads and public places** which most major sporting governing bodies endorse and promote.

It is recognised that sportives contribute to the health and wellbeing of Surrey residents, by offering people the opportunity to take part in local events. Some of these events also raise money for charities and good causes.

The current issues with Sportives are as follows:

1. Event organisers not informing the highway authority
2. Event organisers not adhering to the Home Office guide
3. Participants not adhering to the highway code
4. The cumulative impact on certain communities

SCC will work with event organisers and the National Governing Body to encourage greater responsibility, to reduce the impact and improve the behaviour of participants. Through the following measures:

1. Develop a code of conduct for event organisers, which includes asking them to inform the highway authority and to consider their routes in areas which are already saturated with these events
2. Develop a code of conduct for participants which is adopted by event organisers, to ensure that they abide by the Highway Code and reduce the impact to local communities.
3. Produce and maintain an events calendar which can be used by events organisers to ensure their events aren't clashing with others.
4. Work nationally with other local authorities who are experiencing similar issues to influence central government policy on sportives and open road events.

5.1 Better communication and working relationship between authorities and sportive organisers

There is a need to improve communication between event organisers of sportives and the relevant authorities. This is to ensure there is better awareness of events impacting communities and to ensure that the event organiser is being responsible and respectful towards the participants and also local communities.

We propose to do this via the following methods:

Method	Action	Operational detail
Notification	Event organiser will be encouraged to notify relevant authorities at least 12 months before their event.	This will be promoted through National Governing Bodies and the authorities to event organisers via the event guidance document.
Communication	SCC will communicate information regarding events to the relevant stakeholders.	This will come from the events@surreycc.gov.uk email box
Advisory	Event organisers will be referred to the Surrey event guidance document produced by SCC which will determine Surrey's requirements of event organisers.	Website

6. Surrey Event Guidance Document

SCC has produced an events guidance document (Appendix 3) providing event organisers information on how plan events in Surrey. This document also includes codes of conduct we expect them and their participants to be adhere to.

7. Surrey Events Calendar

The SCC encourages event organisers and stakeholders to send information regarding events to events@surreycc.gov.uk Event organisers are also recommended to upload information about events onto the surreycc.gov.uk website.

Appendix 1: Cycling Code of conduct – Event organisers and Participants

Surrey County Council, in partnership with NGB's, has developed a code of conduct for event organisers. It sets out minimum expectations of event organisers and participants in Surrey.

Aimed at	Conduct
Event Organiser	<ul style="list-style-type: none"> • Ensure that you follow the Home Office guide and the Surrey events guidance document. • Inform the local authority - events@surreycc.gov.uk at least 12 months before your event. • Check the Surrey events calendar to ensure that events don't clash • If you are using Zig Zag road in Box Hill, you must contact the National Trust to obtain a permit. • Ensure that you obtain permission for signs and that you remove these immediately after the event. • Consult with the communities your event goes through to ensure disruption is minimal. A full list of parish councils can be found in the events guide. • Ensure that you inform the local communities that your event is running. - email parish councils. • Ensure that you inform your participants of the Surrey cycling code of conduct. • Ensure you are making adequate provision for toilets and other welfare. • Please be aware that Surrey's roads are heavily affected by events and event organisers should inform the County Council of routes, so that we can discuss the routes for your event at least 12 months before. • Please ensure that you have informed your Governing Body and have adequate insurance in place. • If required, you will need to attend a Safety Advisory Group • Please pass on the code of conduct for participants onto your entrants.

Aimed at	Conduct
Participant	<p data-bbox="424 239 628 271">Be courteous</p> <ul style="list-style-type: none"> <li data-bbox="517 280 1382 315">○ Respect the areas your event pass through by not: <ul style="list-style-type: none"> <li data-bbox="663 322 1369 356">▪ Dropping litter (gels, water bottles, snacks etc) <li data-bbox="663 362 1382 396">▪ Respecting the people that live locally <li data-bbox="517 403 1382 510">○ Take care when passing horse riders and other highway users. Groups of cyclists should pass a horse all on the same side. <li data-bbox="517 517 1401 591">○ When cycling, please do not block the highway; pull to one side when safe to do so to let other road users pass. <li data-bbox="517 598 1393 745">○ Take care when passing other people, especially children, older or disabled people. Call out a polite warning and allow them plenty of room. Always be prepared to slow down and stop if necessary. <p data-bbox="424 752 660 784">Personal safety</p> <ul style="list-style-type: none"> <li data-bbox="517 792 1246 900">○ Ensure that you look after your own personal safety i.e. adequate food and drink, sun cream, mobile phone or money to make a call if needed. <li data-bbox="517 907 1358 981">○ Wear the relevant safety equipment for your sport – high visibility, helmets, lights etc. <li data-bbox="517 987 1318 1061">○ Have a bell put on your bike to let people know you're approaching them. <p data-bbox="424 1104 579 1135">Behaviour</p> <ul style="list-style-type: none"> <li data-bbox="517 1144 1054 1176">○ Be considerate to other road users. <li data-bbox="517 1182 1310 1256">○ Do not ride in a dangerous, careless or inconsiderate manner. <li data-bbox="517 1263 1321 1337">○ Do not ride when under the influence of drink or drugs including medicine. <li data-bbox="517 1344 1267 1417">○ Do not use a mobile or earphones while cycling or running <li data-bbox="517 1424 1219 1456">○ Give way to pedestrians and wheelchair users. <li data-bbox="517 1462 1251 1536">○ Cycle at sensible speed and do not use paths for recording times. <li data-bbox="517 1543 1166 1574">○ Please use bins or take your litter with you. <li data-bbox="517 1581 1050 1612">○ Look out for and obey safety signs. <li data-bbox="517 1619 1275 1650">○ Plan toilet stops, rather than using the countryside. <li data-bbox="517 1657 1254 1731">○ Be considerate of the communities that you cycle through.

[The Surrey Hills Mountain Bike Working Group](#) also have a code of conduct for off road cyclists in the Surrey Hills

Appendix 2: Safety Advisory Groups

Safety Advisory Groups originate at District or Borough level and their role is to advise on the safety of local events and agree any licences needed for those events i.e. alcohol.

Surrey County Council with partners set have up countywide SAG due to the events crossing many areas. This group presided over the safety elements, whilst any relevant licences still remained the duty of the District or Borough. This county group is place for cross boundary or very large events.

The membership of a Safety Advisory Group is as follows:

- SCC Highways
- Emergency Management Officer
- Surrey Police
- Surrey Fire and Rescue
- SECAMB
- Local Authority
- Health (NHS)
- And any other relevant party such as a private landowner e.g. National Trust

There will be a decision taken between SAG Chairs, to determine whether an event is dealt with at a local level or county level. The general rule is that if an event has a major impact on the network, crossing many Borough/ District Boundaries; this will be dealt with by county SAG. Smaller events, with a lesser impact will be dealt with by the relevant Borough or District.

As a requirement of a road closures being granted, event organisers if requested must attend a SAG meeting at least one month from their event. For events running on open roads, there is no requirement, only guidance⁷ that they should attend a SAG. Surrey County Council in partnership with NGB's and partners will encourage open road events to do this, as this allows us to ensure that events are being run safely.

⁷ Home Office Guide – Good Practice guide for small and sporting events taking place on the highway, roads or public places. This will also feature in the Surrey events guidance document.

Event Organiser's Guidance for Events on the Highway

Contents

Background	23
Introduction.....	23
Working with us	23
Before you apply.....	24
What is your event?.....	24
Location/Route	24
Do you require a road closure for your event?	25
What is the Road Traffic Regulation Act 1984 Section 16A?	26
Closing roads under the Road Traffic Regulation Act 1984 Section 16A.....	26
Timeline – Year 1 of 16A Road Closure for an event	26
Timeline – Year 2 and following years of 16A Road Closure for an event	28
Advertising your event	30
Other Events Information	31
Consultation.....	31
Fees	32
Event Application	33
Event Outline.....	33
Crowd Management	33
Stewarding /Marshalling	33
Traffic Management.....	35
Temporary Traffic Regulation Order	35
Traffic Management Plan.....	35
Parking Suspensions.....	35
Event Signage.....	35
Managed Access: residential and business access and notification	36
Notification of road closures to the public outside of the local area	36
Managed Access: Care Providers and Emergency Service access during road closures	37
Complaints.....	37
Safety Advisory Groups (SAG)	37
Equality Impact Assessments (EIA) - Assessing the Impact on Residents and Communities ..	38
Other considerations.....	38
Insurance.....	39
Submitting the form.....	39
Appendices.....	40

Annex 1- Codes of Conduct..... 40
Annex 2- Consultation Contact List..... 41
Annex 3- A-Z of other event activities 44

Background

Surrey County Council recognises that events can enhance community life, social cohesion and promotes community development. However, we aim to balance the demand for events on the highways with the needs of residents, businesses and visitors to ensure that these events are run safely and successfully, with benefits to all and cause minimal disruption.

Introduction

We want to ensure the process for planning an event in Surrey is simple and informative. Therefore the purpose of this document is to provide guidance to anyone considering organising an event in Surrey. This document will provide organisers with guidelines, advice, links and contacts with relevant organisations and documents that may help you plan your event.

This document does not replace the need for event organisers to read and follow the applicable [Home Office Guidance](#). It is strongly advised that event organisers pay particular attention to the following event safety guides:

[Good Practice safety guide- For small events taking place on the highway, roads and public places](#)

[Guide to safety at sports grounds Sports Ground Safety Authority \(SGSA\)](#)

[The Purple Guide](#)

Working with us

By working with Surrey County Council, we can offer advice, guidance and ensure you are in contact with relevant organisations. As the highways authority we have responsibility for the highway network and will provide advice for the use and/or management of the highways for your event. We also work closely with the existing sporting community and National Governing Bodies through our County Sports Partnership (Active Surrey) who can also offer assistance.

Before you apply

For the purpose of this process, Surrey County Council defines an event as ‘any activity with a footprint either on the public highway or impacting movement on the highway’.

Before you begin planning your event please consider the following points:

What is your event?

Clearly identify the nature and purpose of your event with as much detail as possible.

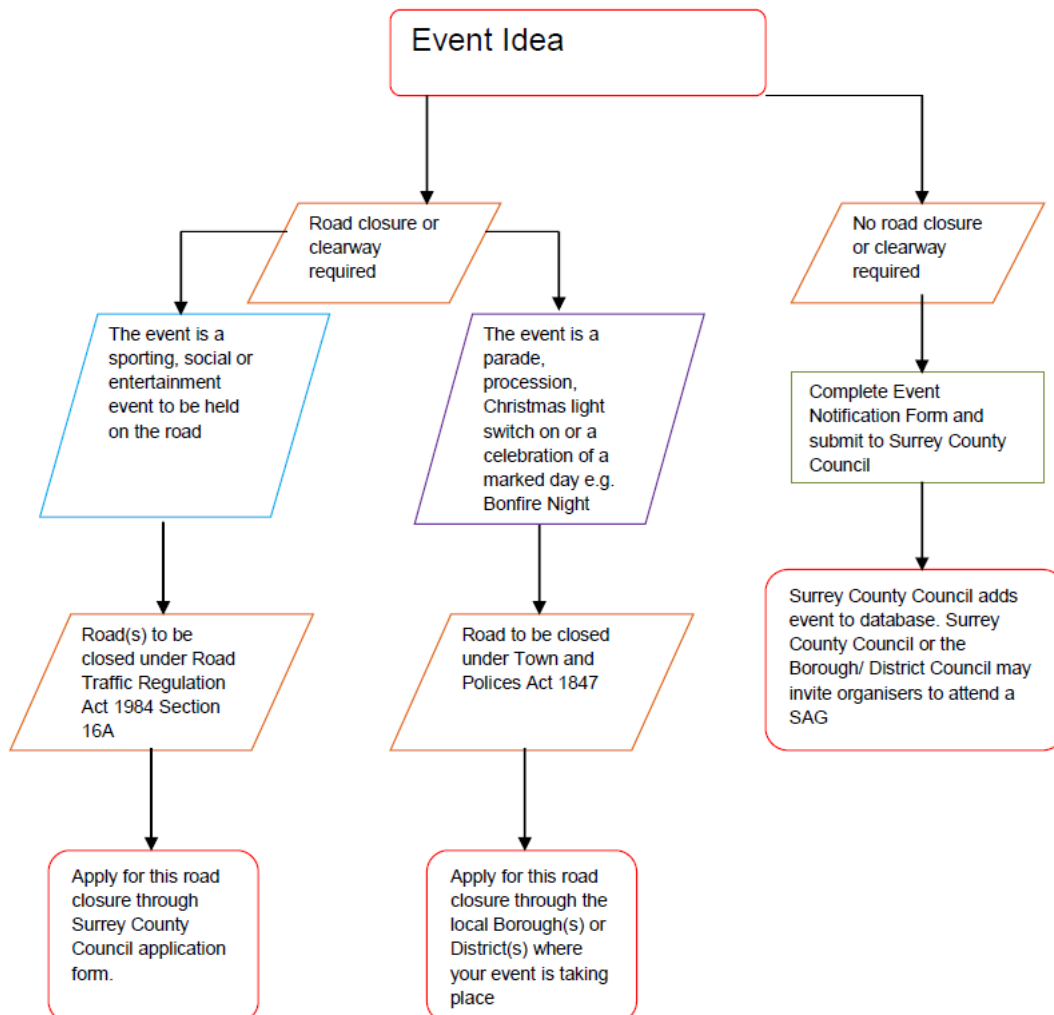
Location/Route

When deciding the location/route of your event, please consult with Surrey County Council who will advise if any other events would conflict with your event on the highways that you plan to use. As Surrey is a rural county you will need to consider who owns or manages land when deciding your location/route as you may need to obtain permission from landowners such as Zig Zags Road on Boxhill, which is owned by the National Trust.

Do you require a road closure for your event?

No – If you do not require a road closure then please consider the impact of the event on the roads that your event will impact upon. Please research and ensure no other events are using or affecting the same roads that your event will be taking place on. You can do this by contacting Surrey County Council, the Borough/ District Council in which road(s) are affected by your event and by researching events taking place using the internet. We always advise event organisers to complete and submit our Event Notification Form. This ensures that Surrey County Council is aware your event is taking place and will advise other organisers to avoid the highway network that your event is affecting.

Yes – If you do require a road closure for your event then please consult the flow chart below to determine the type of road closure, what you need to do, and who to apply to.



What is the Road Traffic Regulation Act 1984 Section 16A?

Section 16A of the Road Traffic Regulation Act 1984 is the legislation that allows the traffic authority to prohibit or restrict traffic on the road for any sporting, social or entertainment event.

In this instance, the highways authority is Surrey County Council.

Closing roads under the Road Traffic Regulation Act 1984 Section 16A

Each road can only be closed once a year under the Road Traffic Regulation Act 1984. Should an applicant wish to close a road that has already been closed under this act within the last calendar year, then Surrey County Council would need to apply for a road closure under this Act to Secretary of State for the road concerned. The road in question would then only be closed under Section 16A through the full consent of the Secretary of State, and not by Surrey County Council.

Should a road have been already closed under Section 16A when you apply, Surrey County Council will notify you. Please note, that should Surrey County Council need to apply for Secretary of State approval, then this can take up to an additional 3 months. You may also be liable to additional charges.

Timeline – Year 1 of 16A Road Closure for an event

An event requiring a Section 16A road closure for the first time should give the Surrey County Council a minimum of 12 months notice before the event takes place. This will allow Surrey County Council to carefully consider your application, and ensure enough time for each stage to be complete.

Please note, the timescales suggested are fixed and you should do your utmost to ensure an application is received within these timescales. It is Officer discretion as to whether the Council will accept an application after the 12 month notification period. Acceptance and consideration will be dependant up on a number of factors such as number of road closures required, type of road and if there is enough time to ensure all stages are fully complete in time of the event.

The table below outlines the time scales which we would expect each stage of the first year application to be completed.

Months/Weeks from event	Activity	Action by
12+ months from event	<p>Submit event detail. Complete the event application form and submit to Surrey County Council (events@surreycc.gov.uk)</p> <p>Deputy Head of Emergency Management & Resilience (SCC)</p> <p>Head of Road Safety and Traffic Management (Surrey Police)</p> <p>Traffic Management Events Officer (SCC Highways)</p> <p>Traffic Operations Team Leader (SCC Highways)</p> <p>Local Borough/ District SAG Chair</p> <p>In principle support and conditions given, or reasons for refusal via email or letter. Statement of relevant legislation to be used.</p>	<p>Event Organiser</p> <p>Surrey County Council</p> <p>Surrey County Council</p>
11 months from event	<p>Surrey County Council will provide a list of Local Councillors contact details.</p> <p>Consultation process with local Councillors, critical services, communities' and other key stakeholders begins. Evidence of communications and responses to be submitted to Surrey County Council.</p>	<p>Surrey County Council</p> <p>Event Organiser</p>
5 Months from event	Traffic Management Plan to be submitted to Surrey County Council.	Surrey County Council
4 months from event	Attendance at Safety Advisory Group (SAG) if required	Event Organiser (invitation will be sent from Surrey County Council or Borough/ District)

Months/Weeks from event	Activity	Action by
2 months from event	Attendance at second Safety Advisory Group if required Intention to make road closure advertised 1 st road closure order published	Event Organiser (at the discretion of the SAG Chair) Surrey County Council Surrey County Council – Highways
1 month from event	Road closure paperwork complete	Surrey County Council
3 weeks from event	Road closure signs displayed (if required)	Event Organiser
2 weeks from event	Final road closure orders published	Surrey County Council – Highways
1 Month after event	Feedback and debrief from event. All relevant stakeholders should be invited to take part. If required	Event Organiser

NB The timescales in the table above relate to Surrey County Council. Other councils' timescales may differ. Furthermore please note these timescales are for guidance and the process times may vary.

Timeline – Year 2 and following years of 16A Road Closure for an event

After year one of introducing 16A road closures for your event, it is deemed necessary that the application process is shortened for any subsequent road closure applications for your event. This is because there will be a debrief held for your event where the road closures will be discussed amongst partners. Any alterations necessary for the following years will be recommended. Surrey County Council will then expect you to implement and reflect such changes in your new road closure application.

Again, please note, the timescales suggested are fixed and you should do your utmost to ensure an application is received within these timescales.

The table below outlines the time scales which we would expect each stage of the second and subsequent year's application to be completed.

Months/Weeks from event	Activity	Action by
9 months from events	<p>Submit event detail. Complete event application and submit to Surrey County Council (events@surreycc.gov.uk)</p> <p>Initial internal consultation takes place. Any objections raised will be discussed with the event's organiser before moving onto the next stage. Internal consultation includes consulting the following:</p> <p>Deputy Head of Emergency Management & Resilience Team (SCC)</p> <p>Head of Road Safety and Traffic Management (Surrey Police)</p> <p>Traffic Management Events Officer (SCC Highways)</p> <p>Traffic Operations Team Leader (SCC Highways)</p> <p>Local Borough/ District SAG Chair</p> <p>In principle support and conditions given, or reasons for refusal via email or letter. Statement of relevant legislation to be used.</p>	<p>Event organiser</p> <p>Surrey County Council</p> <p>Surrey County Council</p>
6 months from event	<p>Surrey County Council will provide you a list of Local Councillors contact details.</p> <p>Consultation process with local Councillors begins. Evidence of communications and responses to be submitted to Surrey County Council.</p>	<p>Surrey County Council</p> <p>Event organiser</p>
5 Months from event	Traffic Management Plan to be submitted to Surrey County Council.	Surrey County Council

Months/Weeks from event	Activity	Action by
4 months from event	Attendance at Safety Advisory Group (SAG) if required	Event Organiser (invitation will be sent from Surrey County Council or Borough/District)
2 months from event	Attendance at second Safety Advisory group if required Intention to make road closure advertised 1 st road closure order published	Event Organiser (at the discretion of the SAG Chair) Surrey County Council Surrey County Council – Highways
1 month from event	Road closure paperwork complete	Surrey County Council
3 weeks from event	Road closure signs displayed (if required)	Event Organiser
2 weeks from event	Final road closure orders published	Surrey County Council – Highways
Post event		
1 Month	Feedback and debrief from event. All relevant stakeholders should be invited to take part. If required	Event Organiser

Advertising your event

If you are applying for road closures, we strongly advise that you do not advertise your event with road closures until you have received formal written approval from the relevant organisation confirming your closures have been granted.

Advertising your road closures in the local area will form part of your Traffic Management Plan (TMP). You will be advised about advertising locally by officers from Surrey County Council Highways.

Other Events Information

If your event is one of the following or any other events which has a footprint on the highway or may affect movement on the highway, please notify the following organisation:

Event	Organisation	Contact details
Road Racing and Time Trial	Surrey Police	operationalplanning@surrey.police.uk
Sportive and/or an activity which has a footprint on the highway or may affect movement on the highway	Surrey County Council	events@surreycc.gov.uk

Cycle Racing on the Highway Regulations 1960

This legislation governs Cycle Road Races which are subject to approval by Surrey Police typically subject to specific conditions including number of competitors and the route taken. Cycling Time Trials are also governed by this legislation although these events do not require authorisation from Surrey Police you must notify Surrey Police within 28 days of the event date.

Consultation

During the application process for a Section 16A road closure, Surrey County Council expects the event organiser to complete consultation with the following organisations/groups:

- Surrey County Council – Through application, internal consultation and SAGs
- District and Borough Council(s) affected – Through internal consultation and SAGs
- Surrey Police - Through internal consultation and SAGs
- South East Coast Ambulance Service – Through SAGs
- Surrey Fire and Rescue Service – Through SAGs
- Parish Council(s) affected
- Both County Councillor(s) and Local Councillor(s) affected including local committee chairman
- Landowner(s) affected

Further contact details for consultees can be found in annex 2.

You will need to submit evidence detailing how you have communicated with the above organisations/ groups and any response/ feedback they may provide you (both positive and negative).

Fees

Event organisers will be charged the fee for each traffic order application required to close roads for the event (not for each individual road closed as part of any application) . An estimate of this cost can be given prior to any application.

Variable fees charged as part of the process

In challenging financial times, Surrey County Council and partners must recover event related expenditure.

The fees charged will relate to the following services and event organisers will be notified when they submit their application:

- Traffic Regulation Orders; Drafting and advertising,
- Street Cleansing (as required from D&B); Planning and delivery,
- Crowd Management/ Public Safety surrounding event (as required): Advice, planning, deployment and management,
- Any additional hours/ services above the agreed amount with the event organiser will be charged at an hourly rate. Events may be given a waiver against these charges in special circumstances, which will be agreed in consultation with the relevant cabinet member.

Please note, we are unable to give event's organisers an exact cost for each application that is submitted. This is because each road closure application is different and the variable costs may change for each application. We do though advise that ALL events organisers take this into consideration and ensure they budget well for the road closure. As the exact figure of each road closure application will not be known until the end of the process, we will not invoice event organisers until this point.

Any additional hours/services above the amount agreed with the event organiser will be charged at an hourly rate. You may be given a waiver against these charges in special circumstances, which will be agreed at a senior level within Surrey County Council.

Event Application

You will be required to submit a full application form at least 12 months prior to your proposed event date. Each of the headings below highlights the key information which must be included in the application. Further guidance on general event planning considerations can be found in the [Home Office Good Practice Safety Guide](#).

Event Outline

The event outline must include a full description of the nature and purpose of your event, including but not be limited to:

- Estimated number of participants
- Estimated number of spectators
- Event location/route
- Proposed length (times) of road closures

Crowd Management

Stewarding /Marshalling

A steward is someone who is held responsible for the safety and care of spectators; they must be easily identifiable by using tabards or high visibility jackets.

A marshal is someone who is held responsible for the safety and care of participants; this only applies to events on the highway/road. They also must be easily identifiable by using tabards or high visibility jackets.

Please give consideration to how you will manage spectators and participants and whether there is a need for stewards/marshals at your event. If there is a requirement, SAG will advise whether they need to hold a valid SIA licence, chapter 8 accreditation (for traffic management purposes) or Community Safety Accreditation Scheme (CSAS) qualification.

Accreditation	Actions covered by accreditation
Security Industry Authority (SIA)	Manned guarding, close protection and security guard.
Chapter 8 accreditation	Placing traffic management signs on the highway
Community Safety Accreditation Scheme (CSAS)	Allows a person the powers to legally stop and direct traffic on the highway.

The table below highlights some of the typical responsibilities for crowd management operatives.

Stewards	Marshals
<ul style="list-style-type: none"> • Understand their responsibilities towards health and safety of all categories of spectators • Control or direct spectators who are entering/leaving the event • Assist with safe operations of the event • Recognise crowd conditions to ensure safe dispersal of spectators in the event of overcrowding • Assist emergency services as required • Undertake specific duties in an emergency or as directed by the safety officer 	<ul style="list-style-type: none"> • Be familiar with the event route/location and be aware of all elements of the event • Remain in the allocated position for duration of the event unless directed otherwise • Assist in the placing of temporary signs/barriers • Manage the road closures • Explain to the public the reason for delays or diversions • Warn the public and spectators when the event or competitors are approaching • Direct participants • Assist with emergency services to access incidents if necessary

If stewards or marshals are deployed the event organiser must ensure they have adequate training and/or briefing in advance of the event and provide suitable welfare on the day. This will include both verbal and written briefings where appropriate. If required to attend SAG, you may be asked to present training documents. All stewards must wear viable identification and/or display their SIA Licences. All SIA licences should be checked that they are valid before employment of each individual's services. You can [check SIA licences online](#):

For large scale events it may be necessary to have an event management team which comprises of key event stakeholders, such as:

- Organiser
- Crowd Management Company
- Traffic Management Company
- First Aid Providers
- Emergency Services

This group would ensure the safe and successful delivery of the event and have the relevant knowledge, authority and responsibility to resolve any issues during the event.

Traffic Management

Surrey County Council, as a Highway Authority, has a duty to effectively manage the road network. This includes managing the network with a view to securing, as far as reasonably practicable, the expeditious and safe movement of traffic.

Temporary Traffic Regulation Order

If you require road closures for your event you will need to apply for a Temporary Traffic Regulation Order. For Section 16A road closure requests you will need to apply at least 12 months prior to your event.

Under Section 16A Surrey County Council can restrict or prohibit the use of a road in connection with events if it's necessary for the purpose of:

- Facilitating the holding of an event
- Enabling members of the public to watch the relevant event
- Managing the disruption to traffic likely to be caused by the relevant event

Following a review of your application and taking into consideration other events, road works etc if we agree to the closure you will receive written notification.

Traffic Management Plan

The initial application for any event will need to clearly set out in a map format which roads will be affected, either directly or indirectly, along with the indicative timings of road closures. Once outline approval for the event has been granted the Traffic Management Plan will need to be developed in detail to show all points where Traffic Management/road signs/marshals will be placed. Associated detailed 'junction plans' will be required for each uniquely referenced point, showing positioning of all traffic management measures. Where required these TM points will also include any diversion signing re-routing motorists. A 'run sheet' will also need to be developed which sets out an 'action-by-action' timeline to ensure successful Traffic Management Plan delivery which should be cross referenced against the TM point numbering, and should include accurate timings and clarity over who is making any decision/giving any instruction.

Parking Suspensions

As part of your application you will need to indicate which roads, if any, you wish to apply parking suspensions. This will be considered as part of the application review.

Event Signage

If your event requires signage to be displayed for directional purposes please indicate this on your application. This will be considered as part of your application, and if approval is granted you will be required to put signage up as close to the event date as possible and ensure that it is removed following conclusion of the event no later than 24 hours after the event. If this does not occur you may be charged for the removal of the signs.

If your event application involves road closures there is a legal requirement to display advanced notice signs on the roads affected. It will be the responsibility of the event organiser to arrange for the notification signage to be put up along the route of the road closure and also pay for any charges associated with this. The signs must comply with the requirements set out in the Traffic Signs Regulation & General Directions 2002 (amended 2011) and must be signed off by Surrey County Council prior to deployment. You will also be responsible for the removal of these signs.

Managed Access: residential and business access and notification

Surrey County Council expects that the organiser contacts local residents prior to the event taking place. Surrey County Council expects at a minimum that residents that are directly affected by the road closures are notified by leaflet to the event taking place. The event organiser must provide Surrey County Council with draft leaflets for scrutiny. The leaflets should give the details to local residents of the following:

- Details of the event taking place
- Details of the roads closed and the timing of each closure (preferably in the form of a map)
- Details of who the telephone number and email (optional) the resident/ business can contact to arrange access during the road closure
- Details of who the telephone number and email (optional) the resident/ business can contact to arrange access during the event.
- Website/ social network details

Notification of road closures to the public outside of the local area

Surrey has a Network Management Duty under the Traffic Management Act, so dependent on which roads are proposed to be closed for an event, Surrey may deem it necessary to consider wider notification of proposed road closures, beyond those residents and businesses affected in the immediate vicinity of any event, especially in the case of closure of classified roads which may take a higher level of traffic travelling through an area over longer journeys.

Such notification would normally take the form of signage placed on the highway at strategic locations prior to the event itself in order for motorists to consider alternate routing. It will be the responsibility of the event organiser to arrange for the notification signage to be put up at any positions agreed with Surrey Highways and Transport Officers and also pay for any charges associated with this. The signs must comply with the requirements set out in the Traffic Signs Regulation & General Directions 2002 (amended 2011) and must be signed off by Surrey County Council prior to deployment. You will also be responsible for the removal of these signs.

Other forms of communication to a wider audience may need to be considered. These can be discussed and agreed with Surrey Officers as part of the review, scrutiny and development of event plans.

Managed Access: Care Providers and Emergency Service access during road closures

Surrey County Council has a duty to ensure that care providers and the Emergency Services are notified of any road closures. Access during the road closures must be granted to both care providers and the Emergency Services at all times during the closure.

Surrey County Council then expects all organisers to accommodate all reasonable requests from care provider's to allow them access to any properties at a reasonable time that they require during any road closure. The organiser should provide a dedicated number for residents to contact and arrange access prior to the event taking place. A number should also be provided for residents to call for access on the day of the event.

Complaints

Surrey County Council expects all events organisers closing roads under Section 16A to respond professionally and in a timely manner to any event related complaints. Surrey County Council will not respond to any complaints on behalf of the event organiser. The event organiser should clearly state how members of the public can raise complaints to the organisers via their website page.

Safety Advisory Groups (SAG)

As part of the road closure process, it may be necessary for the event to be taken to a Safety Advisory Group for scrutiny of any plans and safety documentation. SAGs are formed to advise organisers of event safety and to input on their knowledge and experience to advise organisers of how they can ensure the safety of everybody involved during the before, during and after the event.

SAG membership typically includes the following representation:

- Surrey County Council Highways
- Surrey County Council Emergency Management
- Surrey Police
- Surrey Fire and Rescue Service
- South East Coast Ambulance Service
- Local Authority
- Health (NHS)

All your event documentation will be reviewed and assessed against any guides that are applicable to your event, therefore please ensure you are familiar with and have produced documentation in line with the guidance. The SAG will expect the following documentation to be submitted at least one week before the SAG takes place:

- Event Plan

- Risk Assessment(s)
- Traffic Management Plan
- Stewarding Plans (if not incorporated in the event plan)
- Site maps/ route maps
- Any other relevant safety documentation

The Group will consider plans presented by the organisers on the content and structure of the safety elements of the event. It is not the role of the Group to assist in the planning of the event or the writing of the plan. The members of the Group will not accept or adopt any of the responsibilities of the organiser.

Equality Impact Assessments (EIA) - Assessing the Impact on Residents and Communities

Any event requiring road closures is likely to have an impact on resident and communities on and adjacent to the route. In authorising road closures Surrey County Council retains a duty of care to residents, particularly the vulnerable in our communities and will require the event organiser to show that they have firstly assessed the needs of residents affected by the event and secondly that measures have been put in place to address these impacts as far as is reasonable practical.

To do this we expect the event organiser to provide an Equality Impact Assessment or any other suitable assessment to capture the community impact for their event. The event organiser would then be expected to show that the event planning arrangements have taken in account the needs of residents, particularly those who are vulnerable, as part of the event planning.

Other considerations

There are a number of other considerations that the event's organiser wishing to close roads must consider. The following are a few examples, but this list is not exhaustive.

Transport Companies: You should consider contacting train and bus operating companies that operate in the area your event is taking place if your event is likely to have an impact on any of their services. Such as large numbers of people travelling by train to attend your event.

Local businesses: Any local businesses that will be affected by your road closures should be catered for and ensure that the impact of the road closure is minimal to their day to day business. They should be given reasonable access for staff and deliveries during the road closure.

Insurance

You will be required to provide evidence of your insurance for the event. It is expected that you have £10 million (per claim) in event liability insurance.

Submitting the form

Following completion of the application form please submit the form to events@surreycc.gov.uk.

Appendices

Annex 1- Codes of Conduct Participants

Be Courteous

- Surrey is home to many residents. Mutual respect and courtesy are essential to enable those with different interests to continue to enjoy the peaceful surroundings.
- Be considerate to the communities you pass through.

Behaviour

- Be considerate to other vulnerable road users. Always respect other road users whether cyclists, pedestrians, people in wheelchairs, horse riders or motorists and acknowledge those who give way to you.
- Ensure you look after your own personal safety.
- Always follow the Highway Code.
- Do not act in a dangerous, careless or inconsiderate manner.
- Do not use mobile phones or earphones whilst taking part in the event.
- Please use bins or take your litter with you.
- Look out for and obey safety signs.
- Plan toilet stops rather than using the countryside.
- Follow the instructions given by stewards and marshals. □ Always be prepared to stop if required.

Legal/Technical

- Light coloured or fluorescent clothing should be worn to help you be seen.
- In the countryside the roads can be narrow please be aware of the space you are occupying. □ Look around before changing direction or moving out into the highway and signal so other road users know what you intend to do.
- Look well ahead for obstructions in the road and anticipate these accordingly.
- Keep to your side of any dividing lines.
- Do not pass through red lights.
- Do not draw or graffiti the highway.

Organisers

- Ensure you follow the appropriate Home Office guidance & the Surrey event organiser's guidance.
- Inform the local authority of your event (events@surreycc.gov.uk).
- If using private roads or land please contact the landowner and obtain the relevant permissions or permits.
- Obtain permission for signs and that you remove these immediately after the event.
- Consult/ inform the local communities that your event is passing through.
- Inform your participants of the Surrey Code of Conduct.
- Make adequate provision for toilets and other welfare.

- Please ensure you have adequate insurance and permits in place, and have informed the National Governing Body where appropriate.

Annex 2- Consultation Contact List

Surrey County Council

Department	Contact Details
Highways & Transport	events@surreycc.gov.uk
Emergency Management	
Safety Advisory Group Chair	

District and Borough Councils

Organisation	Contact Details	Borough/ District Councillors and Parish Councils LINKS
Elmbridge Borough Council	leisure@elmbridge.gov.uk	Elmbridge Councillors BC webpage
Epsom and Ewell Borough Council	contactus@epsomewell.gov.uk	Epsom and Ewell BC Councillors webpage
Guildford Borough Council	customerservices@guildford.gov.uk	Guildford BC Councillors webpage
Mole Valley District Council	partnerships@molevalley.gov.uk	Mole Valley DC Councillors webpage
Reigate and Banstead Borough Council	licensing@reigatebanstead.gov.uk	Reigate and Banstead BC Councillors webpage
Runnymede Borough Council	general.enquiries@runnymede.gov.uk	Runnymede BC Councillors webpage
Surrey Heath Borough Council	enquiries@surreyheath.gov.uk	Surrey Heath BC Councillors webpage
Spelthorne Borough Council	customer.services@spelthorne.gov.uk	Spelthorne BC Councillors webpage
Tandridge District Council	customerservices@tandridge.gov.uk	Tandridge DC Councillors webpage
Waverley Borough Council	enquiries@waverley.gov.uk	Waverley BC Councillors webpage
Woking Borough Council	customers@woking.gov.uk	Woking BC Councillors webpage

Emergency Services

Organisation	Contact Details
Surrey Police	operationalplanning@surrey.police.uk
South East Coast Ambulance Service	enquiries@secamb.nhs.uk
Surrey Fire and Rescue	Online form

County Councillors

The Surrey County Council website has a [full list of County Councillors](#).

Parish Councils

A full list of Parish Councils can be found on the relevant District and Borough Council website.

Annex 3- A-Z of other event activities

The event activities listed below are an indication of key considerations when planning your event however this list is not exhaustive.

Advertising and Publicity

If you are applying for road closures, we strongly advise that you do not advertise your events with road closures until you have received formal written approval from the relevant organisation confirming your closures have been granted

- Banners: any advertising banners on site or other material on the public highway areas must be approved prior to the event. Please ensure information on your intentions for this is in your event application.
- Using street furniture to fix advertising: use of street furniture and other fixings must be included in your event application and approval given by Surrey County Council highways department.

Cleansing

Your event plan you will need to explain how you will manage cleansing and waste management at your event. This is the event organiser's responsibility.

Disabled & Vulnerable Persons

Surrey operates an inclusive for all policy; therefore you must comply with Disability Discrimination legislation by ensuring your event is inclusive. This will include participants and the event footprint in terms of ensuring there are no barriers to prevent a disabled persons participating or viewing at your event.

Food

If you intend to serve food at your event you may need to obtain a licence from the relevant District and Borough Council and comply with their conditions.

Incident Planning & response

Emergency Services will respond to a 999 call regardless of your event. You will be required to allow access as and when required and your plan should reflect the flexibility to facilitate this. Depending on the size of your event you may need to agree a plan at the SAG with the emergency services and Council.

Noise

Consideration should be given to the location of potentially noisy equipment such as PA systems, generators etc.

Temporary Event Notice (TEN)

A temporary event notice may be issued rather than a Premise Licence for entertainment or alcohol related activities at events involving 499 or less people. Gov.uk has [further guidance on temporary event notices..](#)