

Surrey Local Valuing People Group Presentation Summary



At the meeting we talked about:



- Update from the Learning Disability Partnership Board – Mary Hendrick.
- Day and Evening Opportunities Tom Moore and Marnie Cotterill.
- Interviewing for staff – Phil Mack.
- Surrey People's Group – Feedback from the March 2023 event – Amanda Aldridge

Feedback from the Learning Disability Partnership Board for Mary Hendrick:

Mary introduced the topics that were discussed in the Learning Disability Partnership Board on the 3rd March 2023 the minutes for this can be found [on the Learning Disability Partnership Board page.](#)



We spoke about:

- Adult Social Care Update
- Day and Evening Opportunities
- Voting

Adult Social Care Update:

Learning Disability and Autism Team and Transition Team Performance and Budget:



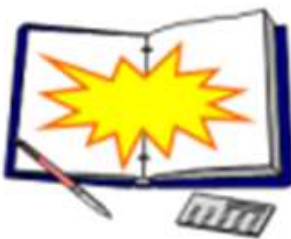
Fadzai Tande, the new Interim Director presented facts and figures about the budget and performance of the Learning Disability and Autism team and the Transition Team. This information is in the [Partnership Boards minutes](#).

Actions agreed included:

- People want to know more about safeguarding cases.
- How to contact the learning disability and autism team, their phone number:

01483 404 770

ACTION



Voting – Amanda Aldridge



The law has changed you will need a Photo ID to vote at a polling station NOT for Postal voting.

If you do not have a photo ID



You can apply for a free voter authority certificate This must be done by 25th of April.



The electoral Commission have made an Easy Read document to help people

[Voter Easy Read Booklet](#) .



Amanda also spoke about the My Voice My Vote Campaign.

It is aimed for people with Learning Disabilities/ Autism



to help them vote, by giving them information about voting.

Community Opportunities for Marnie Cotterill and Tom Moore:



Services Available now:

- Day Services
- Outreach
- Employment

Surrey County Council have been working with people and organisations to understand what's on offer and what is good about the current services available.



What will people need in the future?

People told us they would like services:

- To be a place to meet friends and get emotional support (feelings).
- Teach people skills to be more independent and help each other.
- Promote choice and control.
- To help finding work or volunteering.

What kind of services do you want?

Community Services – Using buildings as a base, for people



who need this (Day services etc).

Outreach – Services based from home or in the community, developing people's skills and networks.

Employment Support – Jobs where people are valued are really important.

Travel training – Services need to be near where people live on transport routes.



Interviewing for Staff for Phil Mack



How they started: Surrey Choices looked at what people wanted in a good staff member.



They made some easy-read forms so that people they support can use them.



They tested the forms in interviews to see if they worked well.

How the interviews worked:



The interview panel meets 5 minutes before to talk about what is going to happen in the interview.



Then they let the person they are interviewing into the zoom call.



They say who they are to the interviewee and go through their one page profile.

They ask questions to see if they are best suited to the role.

Chat with customers	Interviewers' names:				
Job title:					
Candidate's name:	Very Bad = 1 pt	Bad = 2 pts	OK = 3 pts	Good = 4 pts	Amazing = 5 pts
Cheerful, good sense of humour					
Easy to talk to					
Listened and took notice when we talked					
Easy to understand/explained things well					
Knew what they were talking about					
Were caring					
Total score =					
Comments from the customers:					

After the person leaves the interview, they score them on their character and their answers to the questions they asked them.

Surrey Choices then shared a few videos with the group about the interviews.

How they made it better:

The planning group me to talk about what can be done better.



They took out “Someone you felt you could trust” out of the score sheet. Because people felt 30 minutes was too short to know that.

They wanted both a picture set (with thumbs) and a word only set of scoring sheets.

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Easy to talk to					
Listened and took notice when we talked					
Easy to understand/explained things well					
Knew what they were talking about					
Were caring					
Total score =					
Comments from the customers:					

Stop
Hello
Eat
Words
Person
Day
Open



They made scoring clearer with double thumbs up and down.

What's next:

For every interview to include a panel of people who use Surrey Choices.

To work out how they pay people who take part regularly or take on bigger roles (like chairing the interviews or noting people's answers).



Surrey People's Group Amanda Aldridge:

Amanda and Carinder spoke to the group about the last Surrey People's Group event



that took place in March 2023.

About 90 people came with a learning disability, to have a voice, meet new people and see friends and learn something new.



Amanda showed the group some videos about people's feedback during the event.

Community Opportunities



Marnie and Tom also presented to the Surrey People's Group their work on Community Opportunities they received feedback on what works well and what doesn't work well with:



- Community Services
- Out reach.

Feedback on Community Services:

What works well/ what people liked:



- Feeling supported by staff
- Warm places
- Work experience
- Self advocacy
- Socialising



Feedback on Outreach :

What works well/ what people like:



- People can come early or late. Timing can be flexible.
- Consistent person to support – relationship with support worker.





What doesn't work well:

- Workers not available after 8pm / not enough staff.
- Delay in getting a place at a day centre.
- Transport issues, better bus links, PIP points limit access to bus passes so transport is too expensive.

What should there be more of?

- More meetings/ advocacy/ network meetings
- Better communication
- More opportunities for trips/ activities.

Better transport options