

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit www.surrey.gov.uk/stopcoldcallers

Who is doing this work?

The council's contractor Kier will be carrying out these works on our behalf.

Contact us



www.surreycc.gov.uk/highways



0300 200 1003 (Monday to Friday 9am to 5pm)



Contact Centre, County Hall, Penrhyn Road,
Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number WCT – A31-AltonRd.

We apologise for any delays this work causes and thank you for your cooperation and patience.

The image shows a roadwork sign with a black background and yellow and white text. At the top left, there is a blue tag with a white outline of a road and the text 'IMPROVING OUR ROADS' and 'Surrey'. At the top right, there is the Surrey Council logo and the word 'SURREY'. The main text in large, bold, yellow letters reads 'IMPROVING SAFETY'. Below this, in white letters, it says 'ON SURREY'S ROADS'. Underneath, in white, it says 'Advance warning', 'Drainage improvement works:', 'A31 Alton Road, Farnham', 'Monday 23 March 2020', 'For 20 weeks', and '24hrs a day/ 7 days a week lane closures'. At the bottom, there are two horizontal yellow lines.

Start date:
Monday 23 March 2020

Duration
20 weeks

Working hours:

Monday – Friday: 7.30am – 5.30pm

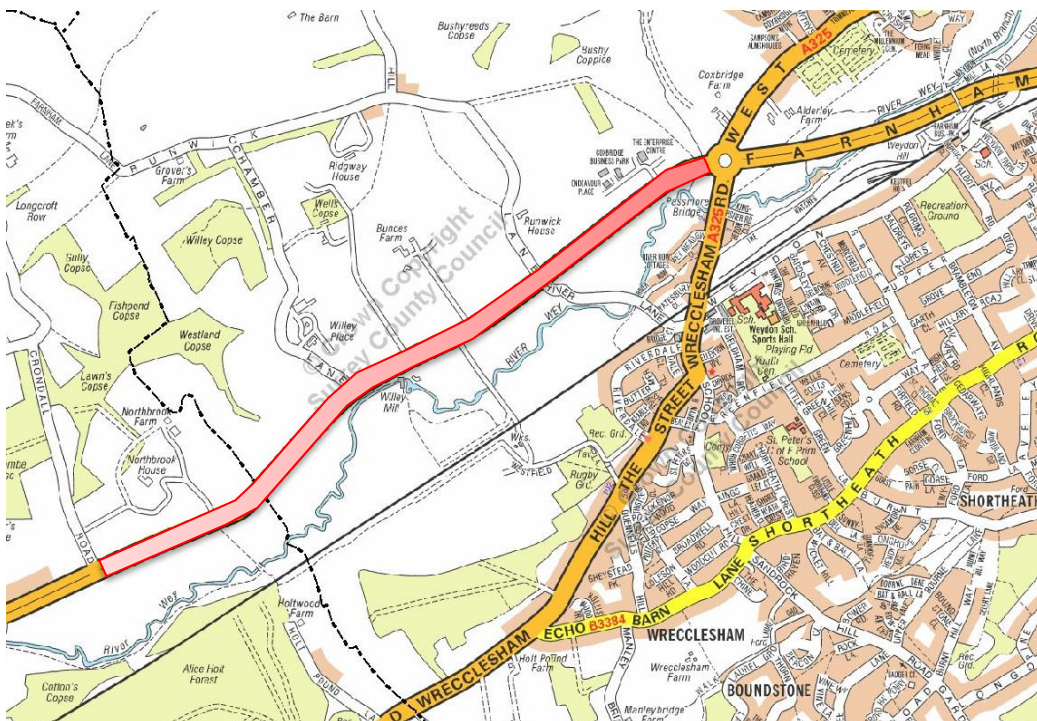
Saturdays: 8am – 5pm

Lane closures to remain in place 24 hrs a day for the duration of works

Please look out for advance warning signs on site for any date changes or check a31.today and @WaverleyLC on Twitter and Facebook.

What we are doing

We are carrying out drainage improvement works on the A31 Alton Road, Farnham eastbound and westbound.



Works area: 

Information for residents and businesses

There will be lane closures both eastbound and westbound on the A31 Alton Road, Farnham whilst we carry out our drainage improvement works.

The lane closures will remain in place for 24 hours a day, 7 days a week for the full 20-week duration of these works. The lane closures are required to remain in place for the full duration of the works to ensure the safety of the public. For more information and updates visit a31.today.

Runwick Lane and Chamber Lane will need to be closed at points to facilitate the drainage works on A31 Alton Road. Advanced notice will be provided on our webpage and via new advanced warning signs and leaflets prior to any closures taking place.

Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and the works webpage.

Noise

There will be some noise but we will try to keep this to a minimum.

Buses

We apologise if our works cause disruption to your bus service. Please check with the bus company for any alterations with the service during this time.

If one of our signs has been left behind, please help us by reporting it - www.RemoveThisSign.com