



**SURREY
PREPARED**

Introduction to
Emergency Management for Community
Resilience Groups

Aim:

The aim of this presentation is to provide Surrey Community Resilience Groups with a basic understanding of emergency arrangements within Surrey and their role during an incident.

Objectives:

- To gain an understanding of where Community Resilience Groups fit into the wider Surrey emergency arrangements
- To understand the importance of Community Resilience Groups and their impact



Introduction to Emergency Management



What is Emergency Management?

The [Civil Contingencies Act 2004](#) states that an 'emergency' is:

- An event or situation which threatens serious damage to human welfare
- An event or situation which threatens serious damage to the environment
- War, or terrorism, which threatens serious damage to security

It is important that communities **PREPARE** to ensure they become more resilient during times of crisis. This will ensure that the **RESPONSE** and **RECOVERY** phases of an incident are carried out effectively and efficiently, especially in partnership with Category 1 and 2 Responders, as we will explain.



Where do YOU fit in?

Emergencies happen. Your local emergency responders will always have to prioritise those in greatest need during an emergency, especially where life is in danger. There will be times when you may be affected by an emergency but your life is not in immediate danger.

- In order for Community Resilience to be effective, a co-ordinated approach is essential
 - Community Resilience Groups can provide this approach locally as you know your local area and resources best.
- Build on existing local relationships and networks, using local knowledge and preparing for risks, your community will be better able to cope during and after an emergency.
- You can create a [community emergency plan](#) to better understand and utilise local resources.
- Enhance information sharing prior, during or after an incident.
- Assist with the initial emergency response pending arrival of emergency resources.
- Support the recovery of your community.



What can YOU do to help?

- **Make your contribution**
 - Your help and skills in leading your community and helping them to be more resilient and prepared could be vital
- **Work in partnership with local emergency responders**
 - Your community should know what local emergency responders are able to do for you in an emergency and vice versa – this means talking to each other during the planning and exercising process once your community plan has been created.
Work in partnership to complement the work of the [local emergency responders](#) and other organisations before, during and after an emergency – assistance not hindrance!
- **Don't put yourself at risk**
 - Individuals and Community Resilience Groups should never do anything which puts themselves or their community at risk
- **Talk to each other**
 - Talk to other communities who have created a community plan and experienced some of the successes and frustrations of developing community resilience locally.



Agency Roles and Responsibilities



Examples of Category 1 & 2 Responders

Category 1 responders	Category 2 responders have a more supporting role
<ul style="list-style-type: none">•Police including British Transport Police•Fire•Ambulance•Local Authorities•NHS bodies•HM Coastguard•Port Health Authorities – <i>primary objective of preventing the introduction into the country of dangerous epidemic, contagious and infectious diseases and ensuring the wholesomeness of imported food</i>•Environment Agency	<ul style="list-style-type: none">•Utilities•Transport (Network Rail, TFL, Highways England (was known as Highways Agency) Airport Operators and Harbour Authorities) <p data-bbox="977 758 1889 862">These are not Category 1 or 2</p> <ul style="list-style-type: none">•Military•Faith and Voluntary Agencies

Agency Roles and Responsibilities

Emergency Services

Police

- Scene management
- Investigation of the incident
- Collection & distribution of casualty information
- Identification of the dead
- Prevention and detection of crime
- Family liaison

Fire & Rescue

- Fire-fighting & fire prevention
- Rendering humanitarian services
- Management of hazardous materials
- Salvage and damage control
- Safety management within the inner cordon

Ambulance Service

- Focal point for all NHS and medical resources
- Decontamination of casualties
- Identify and alert the appropriate receiving hospitals
- Set up casualty clearing station
- Prioritise casualties

Saving life and working together



Roles and Responsibilities



Surrey County Council & Local Borough and Districts

Surrey Volunteer Capabilities



- Support and liaise with the emergency services
- Liaison with government departments, other local authorities, voluntary & faith sector & utility companies
- Media management & supplying public with info
- Provision and support of rest centres
- Recovery

- AirSearch
- British Red Cross
- Cruse Bereavement Centre
- CVS
- Faith Community
- RAYNET
- RSPCA
- RVS
- Salvation Army
- Samaritans

- Samaritans Purse
- St. John Ambulance
- Surrey 4x4 Response
- Surrey Fire Volunteer Service
- Surrey Search and Rescue
- Victim Support

MEMBERS OF YOUR COMMUNITY COULD JOIN THESE AGENCIES

Conclusion

- Community Resilience Groups can provide essential support at a local level during incidents.
- Community Resilience is most effective when co-ordinated.
- **Resilient Communities are Stronger Communities.**
- It is important to work in partnership with responding agencies.



Where to get more information

- The [Strategic National Framework for Community Resilience](#) sets out the strategic aims and objectives of the overall Community Resilience Programme
- The [Prepare your community for emergencies](#) pages set out a number of practical suggestions for how you can get started in building resilience in your community.
- The [Surrey Prepared](#) web pages are aimed at individuals, families, communities and businesses that want to find out more about how they can prepare for emergencies.
- [Surrey Major Incident Protocol](#) sets out the structure and arrangements during an emergency in Surrey.

