

Managing your own personal budget

including direct payments
and prepaid accounts



What is a direct payment?



Surrey County Council can give you a direct payment for your care and support.

You then use the money to pay for your care and support.



You can use your direct payment to pay for things like a personal assistant, short breaks, equipment and activities.

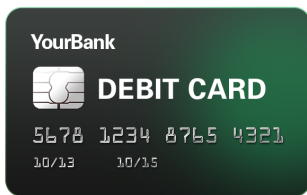


A direct payment gives you more choice and control.

You choose the care and support services that are right for you.

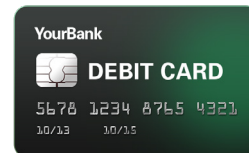
What is a prepaid account?

This is a way for Surrey County Council to give you a direct payment.

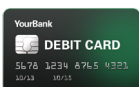


You are given a prepaid account.

You will have a debit card like you would have with a bank account.



Each month Surrey County Council will pay your direct payment money into your prepaid account.



You can only use your prepaid account to pay for your care and support.

These are the things we have agreed in your support plan.

It is easy to use a prepaid account to pay for your care and support.



You can pay by using your prepaid card.



You can pay by setting up a direct debit or standing order.

The money is taken from your account each month.



You can pay by phone and on the internet.

A prepaid account is safe to use.

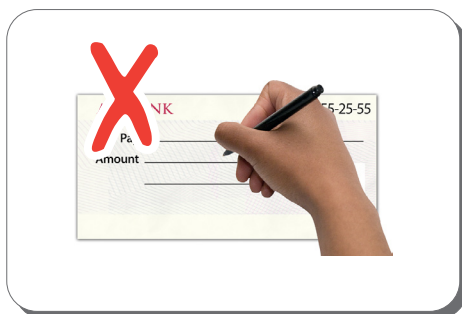


You can only spend the amount of money you have in your account.

A prepaid account will make it easier to manage your direct payment.



You will not need to open a bank account.



You will not need to have a chequebook.



You will not need to send Surrey County Council copies of your bank statements.



You will not need to send Surrey County Council receipts or records unless they ask for them.

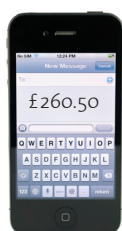
You can check how much money is left in your prepaid account when you want to.



You can ask for a paper statement to be sent to you.



You can check your prepaid account balance on the internet.



You can check your prepaid account balance by text message.

£260.50



You can check your prepaid account balance by telephone.

Every 3 months Surrey County Council will check the money you spend in your prepaid account.



For example, they may check your account in January, April, July and October.



If you have more than 2 weeks worth of money unspent in your account this will be taken back by the council.



Surrey County Council will talk to you to check whether you need this money before they take it back.

You can have help to look after your prepaid account.



A person you trust can help you look after your prepaid account.

An advocate may be able to support you.



An advocate listens to you and helps you say what you want.



An advocate can support the choices you make.

Contact Surrey Disabled People's Partnership (SDPP) to ask for an advocate.

Who can get a prepaid account?



Everyone in Surrey who gets a direct payment can choose to have a prepaid account.

People who manage a direct payment for someone else can also choose to have a prepaid account.

Surrey County Council will offer you a prepaid account if you get a direct payment.



You will be offered a prepaid account at your support plan meeting or your support plan review.



You can also contact your Adult Social Care Team to ask about a prepaid account.

You can also choose the other ways to have your direct payment.

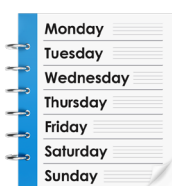
You can choose to open a separate bank account.



Bank

You would need to fill out forms and send bank statements to Surrey County Council.

Some people can choose a supported managed account.



You can choose this if you have a personal budget of more than £100 a week.



Surrey Independent Living Council (SILC) will help you to manage this account.

Surrey County Council Adult Social Care helpline

Phone: 0300 200 1005



Text: 07527 182861



To find out more about the prepaid account for direct payments go to our website.

Web: www.surreycc.gov.uk/adultsocialcaredirectpayments



Surrey Disabled People's Partnership (SDPP)

Phone: 0300 030 7333



Text: 07561 392 818



Web: www.sdpp.org.uk



Surrey Independent Living Council (SILC)

Phone: 01483 458 111



Text: 07919 418 099



Web: www.surreyilc.org.uk



If you would like this information in large print, Braille, on CD or in another language please contact us on:

Phone: 0300 200 1005

Minicom: 020 8541 9698

Text: 07527 182861

Email: contactcentre@surreycc.gov.uk

Nëse dëshironi që ky dokument të jetë me shkronja të mëdha, në kasetë ose në një gjuhë tjetër, ju lutemi n'a telefononi në një nga numrat e mësipërm.

إذا كنت ترغب بالحصول على هذه الوثيقة في طباعة مكبرة، أو على شريط مسجل أو في لغة أخرى، فنرجو الاتصال بنا على أحد الأرقام المدونة أعلاه.

আপনি যদি এই ডকুমেন্ট বা নথি বড় ছাপার অক্ষরে, টেপে বা অন্য কোন ভাষায় পেতে চান, তাহলে দয়া করে উপরের যে কোন একটি নম্বরে আমাদের সাথে যোগাযোগ করুন।

Si desea este documento impreso en letra grande, en casete o en otro idioma, rogamos que se ponga en contacto con nosotros llamando a uno de los números anteriores.

如欲索取本文的大字體版本、錄音帶版本或另一語言版本，請撥以上任一個電話號碼，與我們聯絡。

اگر آپ کو یہ دستاویز بڑے حروف کی چھپائی میں، ٹیپ پر یا کسی دوسری زبان میں درکار ہو، تو برائے مہربانی اوپر دیئے ہوئے کسی ایک نمبر پر ہم سے رابطہ کریں۔