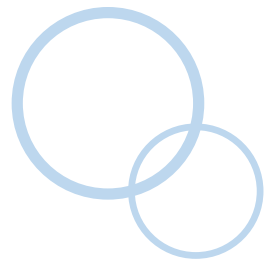
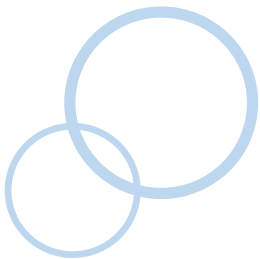


Summary of Surrey's State of the Voluntary Sector (2017–2018)

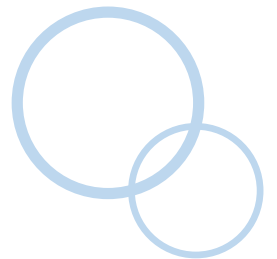
This summary brings together information taken from the Annual Sector Survey and ongoing performance data collected from general infrastructure organisations. This summary highlights the successes, achievements and challenges facing Surrey's Voluntary, Community and Faith Sector (VCFS).



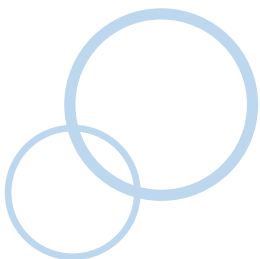
The online survey was circulated around Surrey's VCFS organisations in October 2017. Questions explored themes such as volunteers, funding, confidence levels, training and support needs and challenges.



The majority of the respondent organisations (60%) came from micro and small organisations (organisations with an income of up to £20,000 and from £20,000 to £100,000 respectively).



571 responses were received, approximately 10% of the total sector in Surrey. The highlights on the following pages demonstrate the huge and valuable contribution the VCFS plays in Surrey.



Successes and Achievements

Volunteering Overview (April 2017 to March 2018)

1,500 volunteers were placed through the Volunteer Centres in Surrey.

At least 20% of these stayed on for longer term placements.

400 one-off volunteering events took place.

These were facilitated by the Volunteer Centres, with almost 800 volunteer days recorded.

2,000 corporate social responsibility related volunteering days were recorded, as

approximately 100 volunteering events were put on for Surrey's business community.

Organisations reported they benefited with over 800,000 volunteer hours, which equates to a value of over £6m.

This was based on only 128 out of the possible 6,000 VCFS organisations in Surrey, if based on the whole sector this value would be incredibly higher.

Training and Networking

A broad range of training and networking events have been offered to the sector:

- Supporting Trustees through networks and specific training
- Fundraising
- Volunteering and the Law
- Social Media
- Reducing social isolation for older people
- Foodbanks & Community Meal Providers
- Disclosure & Barring Services training for organisations supporting ex-offenders
- Health & Safety
- First Aid
- Ongoing training needs focused on volunteer recruitment, using social media and support with fundraising.

"I attended a fundraising training session which was incredibly useful & have used the material with others"



Successes and Achievements

Projects and Initiatives

The Voluntary, Community and Faith Sector is undertaking some innovative and engaging work, which is having a positive impact on the residents of Surrey. There are hundreds to choose from but here are some examples:

Neighbourhood Schemes

There are a myriad of good neighbourhood schemes in Surrey, with hundreds of older individuals receiving support and assistance in getting to health appointments, recreational events and supporting their wellbeing and inclusion in the community.

Young People – Mental Health

Emerge Charity has supported over 200 young people who have attended the Royal Surrey's A&E because of emotional or mental health crisis, bringing hope and a voice for young people who have self-harmed or are suicidal, reducing the likelihood of them going back to hospital and helping them on the road to recovery.

Grants Awarded

The Community Foundation in Surrey awarded grants of £1.2m to around 300 groups in Surrey, supporting groups like 'Challengers' who deliver inclusive play for disabled young people.

Corporate Volunteering

Harnessing corporate social responsibility and linking the VCFS to the business community, Voluntary Support North Surrey facilitated over 70 individual events, resulting in 1,800 days of volunteering.

Wellbeing Café

The Wellbeing Café runs in the evening and is aimed at people who are socially isolated, lonely or have mental ill health, filling a gap in service provision.

Challenges

Whilst almost 95% of the organisations surveyed felt confident they would be in existence in a year's time, some of the top challenges identified were:

- Financial
- Ageing volunteers versus recruiting new volunteers
- Operating in a changing business environment
- Changing demands

