Contact:Clare MaddenTel:07816 091463E-mail:Clare.madden@surreycc.gov.uk



Democratic Services Woodhatch Place 11 Cockshot Hill Reigate Surrey RH2 8EF

17 July 2023

Sent via Email.

Dear Commissioner,

Police and Crime Commissioner for Surrey Annual Report 2022-23

Thank you for meeting with the Surrey Police and Crime Panel on 29 June 2022 to discuss the content of your Annual Report 2022-23. The Panel appreciated the ability to discuss the variety of issues raised in the report and found the discussion useful and informative. We agreed to reflect after the session and to revert in writing with any specific comments or recommendations regarding the Report. These are as follows:

- **O** The report should include an overall <u>assessment of performance</u> in the introduction to each of the 5 police and crime plan objectives. The Panel felt the emphasis was too much on listing activities and achievements as opposed to assessing performance and progress towards meeting the objectives in the plan. There was concern that QR links to the datahub did not provide genuine transparency on performance for residents and that a brief introductory assessment of progress in meeting each of the five objectives, supported where relevant by key data and chart, should be included in the report itself.
- O The report should include more of <u>an overview of the state of the force</u>, of police performance in the round and of the challenges ahead. With your statutory duty to hold the Chief Constable and the force to account the Panel felt that the public would expect a qualitative assessment from their PCC on the state of policing in Surrey, police performance over the year and the challenges faced by the force as described during our useful session. A narrative along these lines should be added to give a more complete picture to residents. This might draw out some of the key points in your response to recent HMICFRS Inspection reports, currently linked via QR code in the section 'Surrey Police Overview'.
- **O** The report should include progress against <u>Rural Crime objectives</u>: The Panel was concerned that the report made no mention of progress to tackle rural crime and make rural communities feel safe and there is clearly more to be done to address problems

recording rural crime. This is a key concern of residents and panel members particularly in the more rural boroughs and districts and something we would like to return to in future panel sessions. I was glad you agreed during our session that rural crime should be included in the report.

O The report should address <u>value for money</u>. The Panel felt there should be some reflection of value for money considerations given the extremely difficult financial environment for residents and police services and your statutory duty to secure an effective and efficient police force. You assured the Panel that this was at the heart of all your work and that of the OPCC although it is not highlighted in either the Police and Crime Plan or the Annual Report.

On behalf of the Panel I would like to thank you once again for attending the meeting. We look forward to our induction session with your officers on 27 July and to our Panel session in September. If you have any questions regarding the above comments, please do not hesitate to communicate them to me via the Panel's Scrutiny Officer, Clare Madden.

Yours sincerely,

Councillor John Robini

Chairman of the Surrey Police and Crime Panel