



The South West Surrey Valuing People Group

Minutes of our October 2020 Meeting.

Chaired by Chris Esson.



Held online on Thursday 22nd October 2020 using Zoom video.



Important subjects we talked about:

An illustration showing a woman kneeling and talking to a man in a wheelchair, with a house icon to the right.

Home Based Care

An illustration of a man looking distressed with his hand on his forehead, overlaid with a graph showing a red upward arrow and several red virus particles.

COVID-19

An illustration showing a hand holding a syringe and injecting a person's arm, next to a person coughing into a tissue.

Flu Vaccinations

An illustration of a hand holding several banknotes of various denominations (£20, £30, £50, £100).

Small Bid Grants

Other important subjects we talked about:



10 Today Supported Exercise Programme



Learning Disability and Autism Team



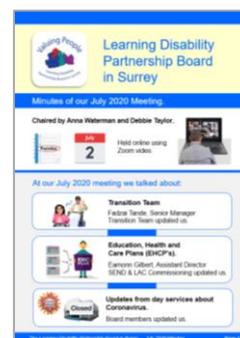
Learning Disabilities and Autism Engagement Team



Travel and Transport

Minutes of our meetings and the Learning Disability Partnership Board Meetings:

Valuing People Group members will be sent minutes of their Valuing People Group meetings, and also the minutes of The Learning Disability Partnership Board meetings.



For any further information regarding the minutes of Valuing People Groups and The learning Disability Partnership Board , please contact the Learning Disability Communication inbox:

ldcommunications@surreycc.gov.uk

The South West Surrey Valuing People Group



Chris Esson explained about the role of the group.

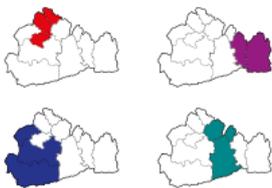
We are a focus group for people with Learning Disabilities in the South West of Surrey.



The areas covered by South West Surrey are; Guildford Borough, Surrey Heath Borough and Waverley Borough.



The purpose of this group is to network and share information locally.



We are one of four other Valuing People Groups across the County we also have, East Valuing People Group, Mid Valuing People Group and North West Valuing People Group



Each of the four Local Valuing People groups report to the Learning Disability Partnership Board Meetings.

Updates from Surrey – Home Based Care



Andrew Price updated us about Home Based Care

This is about people who have personal care in their own home.



A home based carer helps people with things like washing, going to the toilet, going to bed, getting up, getting dressed, eating and drinking.



170 care providers in Surrey offer home based care. Care providers are checked and registered by Care Quality Commissioners



Surrey County Council will have a new contract for Home Based Care Providers that will start on 1st October 2021.



They are talking to people to get everyone's ideas about how to make sure that Home Based Care is right for people.

More detailed information about home based care.

Some slides about home based care have been sent with the minutes. If you require a copy of these slides, please email: ldcommunications@surreycc.gov.uk

There should be no interruption to service delivery as the previous contract will end the day before 1st October 2020. There will only be a new framework of providers.

In January, providers will be asked to write in to tell us why they think they are suitable to join the new contract e.g. quality of care, ability to support people, costings etc.

The team are also talking to providers about how they currently support people and how they might have to change / what they might have to do to prepare if they want to join the new contract. Even if providers deliver support now, they will still have to apply for the new contract.

There is a year to go until the contract is due to start, so the team are currently talking to people such as the Autism Partnership Board, Learning Disability Partnership Board, Action for Carers etc. to get people's views and feedback.

Everyone's feedback is important. A survey ran on *Surrey Says* gave people a chance to feedback their views around Home Based Care.

A key part is for Social Workers to get the assessment right and understand the individual's needs. The contract is designed to help Social Workers to find support that meets the needs identified in the assessment.

You can contact Andrew Price with any questions:

- Phone: 020 8541 9558 or 07989 165339
- Email: andrew.price@surreycc.gov.uk

Questions and Answers about the Home Based Care Tender.



Angie Taylor from Surrey Coalition asked when the Council help users find an agency, is that part meant to be open and transparent i.e are you meant to receive this information from the care practitioner, are they meant to discuss who they are contacting etc?

Andrew advised that if Surrey County Council are purchasing support on behalf of the resident, the assessment will identify the need and then they will find the provider to meet that need. Andrew advised that we do select on price as well. If people want to make their own choices it may be best to look at a direct payment.

Andrew advised that every Package of Care is individual and has to meet individual needs.

You can ask your Social Worker about who they have approached and who has responded etc. Andrew advised that they support a lot of people and there may not be much time to go through every persons circumstances unless requested.

Chris added that one of our preferred choices are that people get a direct payment and independently choose their own care, if possible.

Andrew added that all the providers that we work with are on Surrey Information Point, so you are able to browse the Providers that are on the E Brokerage System.

Questions and Answers about the Home Based Care Tender.



Tony Hall advised that he feels he was not always informed about things to do with Learning Disabilities and Mental Health and wants to ensure that their voices are being heard. Tony also noted that Farnham is a challenging area and asked whether Farnham will be under this contract?

Andrew advised that they have talked to lots of different groups regarding the Home Based Care Tender and users of services as best they can virtually. They have engaged and encouraged feedback and views. There are always some lessons learnt, but we are trying to get the right quality and level of support to meet the needs of people with Learning Disability & Autism and Mental Health.

Andrew confirmed that Farnham will come under this contract.

David Muir advised that he is under Leonard Cheshire and that they are coming to the end of service. David understands that everyone under Leonard Cheshire are being transferred to another service provider but they have not been told who or what is happening.

Jane Wilkins, Social Care Development Coordinator advised that she works as part of the Learning Disability & Autism Team and has recently been involved with Leonard Cheshire. Jane advised that a Social Worker named Keila Smith is leading on this with Sarah Ford, Senior Commissioning Manager. The Learning Disability team will be working with individuals that might be affected by any changes.

Action: Jane to ask Keila Smith to contact David Muir and give an update on his situation.



Updates from Surrey Flu jabs for people with a learning disability



Imogen updated us about Flu vaccinations.

We are now going into flu season. it is really important that you all get your flu vaccinations.



People with a Learning Disability are more likely to be ill if they get the flu. The best way to avoid this is to get the flu vaccination, it is easy and free.



If you do not like needles, you may be able to get the nasal spray instead.



Please see the links for some helpful videos on the flu vaccination –

<https://www.youtube.com/watch?v=TYgH181Xijs>

<https://www.youtube.com/watch?v=fbHRZ0QpKX8>



Family carers and paid support workers should also get the flu vaccination so that they do not pass on the flu to the people that they care for.

More detailed information about flu vaccination.

Slides about some dispelled myths around the flu vaccination have been sent round with the minutes. If you require a copy of these slides, please email: ldcommunications@surreycc.gov.uk

There are currently some issues with stock of the vaccine, but please do not give up, there is more stock coming.

If you support someone who you know is eligible for the flu vaccination, then please support them to get it.

If you are experiencing difficulties in getting your flu vaccination, please let us know and send us an email at: ldcommunications@surreycc.gov.uk

Please see the link for some easy read information regarding the flu vaccination:

<https://www.gov.uk/government/publications/flu-vaccines-and-supply-for-the-national-flu-programme-2020-to-2021/flu-vaccines-and-supply-for-the-national-flu-programme>

Further Updates from Surrey



Small Bid Grants



During the COVID period we identified that not everyone with a Learning Disability and / or Autism could access the digital offer which had been developed due to social distancing measures.

Central Surrey Voluntary Action have been given £40,000 to distribute as grants for organisations to develop projects supporting people with Learning Disabilities and / or Autism to engage and build confidence in using digital technology. The projects must work to reduce social isolation and loneliness and build on people's strengths and resilience. We asked organisations to bid for one off grants of up to £5,000. This opportunity closed on Monday 12th October at 4pm. Anyone involved will be asked to write a report and explain how we will benefit from it.

Covid -19



Please view the Surrey website for up to date information on COVID-19. It also has some accessible guides for people with Learning Disabilities.

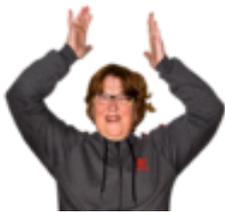
<https://www.surreycc.gov.uk/people-and-community/emergency-planning-and-community-safety/coronavirus>

10-Today Supported Living Programme



Jack Blythe updated us about the 10-Today Supported Living Programme.

This exercise programme is available to anyone. It's been set up to encourage older adults to take part in regular physical activity.



Jack advised that there is one to one support offered for those who struggle to get online. The referral form for one to one support has been sent round with the minutes, if you would like a copy, please email:

ldcommunications@surreycc.gov.uk



Jack shared a video of the exercise programme which you can find linked here:

<https://www.youtube.com/watch?v=Da5aThnoCpl>



You can also tune into their radio station online:

<https://10today.co.uk/tune-in/>



If you would like to refer someone or would like to set up a group zoom session. Or have any general feedback or questions then please contact Jack Blythe via email:

jack.blythe@csva.co.uk

If you have been participating in the programme please let us know and send pictures to:

ldcommunications@surreycc.gov.uk

Partnership Board Updates



Partnership Board website



Declan Carey, Digital Assistant updated us, advising that the current Partnership Board website will be migrating over to the Surrey County Council website. Declan is currently looking through the Partnership Board website and trying to make it more up to date and modern. We will be doing some work around the website at our January meeting.

Declan urged everyone to have a look at the website and give some feedback.

Please email us your feedback.

Email: Idcommunications@surreycc.gov.uk

Surrey People Groups



This group takes place every first Wednesday of the month from 10am-12pm via Zoom.

We would like as many people as we can to get involved and join the group. It is a great opportunity to have open discussions about a range of topics. These meetings are for people with a Learning Disability, so some may need support from providers to join.

For any further information regarding the Surrey People Groups, please contact Imogen Osborne, Engagement and Partnership Officer via email: imogen.osborne@surreycc.gov.uk

Partnership Board Updates – New Staff



Imogen updated us on new staff.

Please meet our new staff in the Learning Disability
Autism and Engagement Team.



Imogen Osborne, Engagement and Partnership Officer

Imogen's role is to engage with groups and individuals across Surrey to connect people together and encourage Partnership working.



Declan Carey, Digital Assistant

Declan's role includes making sure that the website for the Learning Disability Partnership Board is up to date and accessible to use, and using more podcasts and videos.



Amy Jackson, Senior Business Support Assistant

Amy's role includes sending meeting agendas and minutes. Amy also keeps members updated by sending out specific learning disability and/or autism information which may be useful.



Contact details:

Email: ldcommunications@surreycc.gov.uk

Questions and Answers about the Partnership Board Updates.

Tony Hall asked why everyone has not been made aware of the memberships and Organisations and why we are not promoting Mental Health Week with MENCAP?

Surrey Council promote awareness weeks and sign post to what is happening in Surrey .

Mary advised that we are restarting the Valuing People Groups virtually, although this may not be the preferred method of meeting we are doing our best to keep linking and communicating with each other. We will continue to do what we can to ensure everyone is aware of any information from the National Organisation by distributing and sharing information we receive.

Tony Hall asked what we have learnt and what our plans are for the future, Tony advised that he feels we have lost some trust.

Chris advised that he does not agree that we have lost trust. We are always looking at ways frontline services can improve. We do have constraints around resources we can afford. The restarting of the Valuing People Groups are part of that engagement.

Action: Tony requested that Mary Hendrick to look at lessons learnt.



Travel and Transport Update



Marnie Cotterill updated us on the new Travel and Transport Policy.

This is about the new Travel and Transport Policy that is being established.



Marnie Cotterill, Commissioning Manager and Linda Moore, Senior Commissioning Manager have been reviewing Surrey's travel and transport policy.

They wanted to talk with service users to find out about their experiences with travel and transport, so that we make sure we are able to support people to travel independently.



Marnie and Linda have produced some questions to help with a discussion around transport with individuals/groups these questions were sent round with the minutes.

If you have already done work on transport previously, or have some thoughts please could you send this to Linda so that it can inform their work.



Contact details:

Email: linda.moore@surreycc.gov.uk

Questions and Answers from the Travel and Transport Update.



Chris Esson asked what the timeline for this piece of work is and how can people feed into it?

Linda advised that they have drafted a policy for Adult Social Care staff and for people who provide services, it is around how they can support people to travel independently.

We are asking for feedback and hearing from people about what they think would help them to improve services.

Angie Taylor from Surrey Coalition asked whether this is a separate piece of transport work?

Linda advised that they have looked at other pieces of work that were started and not completed across the County. This is a separate piece of work in regards to Adult Social Care and not just about Learning Disability. This policy is for all clients.

Angie advised that Disability and Empowerment Networks have done some work around transport, this may be useful to do some joint working and get some feedback from them.

Action: Linda to get in touch with the Disability and Empowerment Networks around their work with transport and get some feedback.

ACTION



Questions and Answers from the Travel and Transport Update.



Tony asked about the driving test at the age of 70.

Chris has clarified the following:

Do people need to take a driving test aged 70 - No. However, drivers need to reapply for their licence at the age of 70 and every three years thereafter. There is no requirement to take a test but applicants must declare that they are fit and healthy to drive and their eyesight meets the minimum requirements for driving via self assessment.

Does my health condition mean I have to stop driving?

If you've developed a medical condition or disability that could affect your driving, you must tell the DVLA, even if you're not yet due to renew your licence. This also applies if your condition has worsened since your licence was issued.

GPs do assess people to determine whether they should be driving.

Any Other Business



Frimley Park Hospital



Emily Belton, Learning Disability Liaison Nurse for Frimley Park Hospital advised that the Learning Disability Liaison Service is still running and is still in Hospitals and supporting GP services.

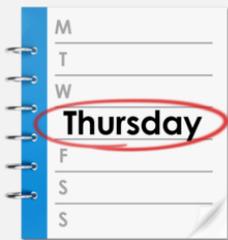
If anyone attending outpatient service, they are still providing support so please let them know.

Update from Chris Esson, Chair

Chris Esson, advised that he will be stepping down as a chair of the South West Valuing People Group due to changing roles. This will take effect next year and people will be informed of the new chair as soon as this is in place.

Chris wanted to thank Sarah Linington, Engagement and Partnership Officer for all of her work in the past in supporting the Learning Disability Partnership Board and Valuing People Groups.

Agenda Planning



Everyone agreed that they were happy with the day/time of the meeting.

Therefore, we will continue to book these meetings every other month on a Thursday at 10:30am-12:30pm.

If there is anyone that anybody can think of that would benefit from attending these groups, please feedback to Amy or Imogen.

Contact details: Email: ldcommunications@surreycc.gov.uk

Everyone feedback that they found the group very useful.

Chris asked that if anyone would like a topic discussed at the next North West Valuing People Group, please send to Amy / Imogen via the Learning Disability Communications inbox:

ldcommunications@surreycc.gov.uk

Please feel free invite friends / colleagues who have a link to the South West.

Attendees for our October 2020 meeting

- Chris Esson, Chair
- Amy Jackson, Senior Business Support Assistant
- Imogen Osborne, Engagement and Partnership Officer
- Mary Hendrick, Senior Commissioning Manager
- Declan Carey, Digital Assistant
- Andrew Price, Senior Commissioning Manager, Surrey County Council
- Jack Blythe, Central Surrey Voluntary Action
- Tony Hall
- David Muir
- Linda Moore, Senior Commissioning Manager, Surrey County Council
- Jane Wilkins, Social Care Development Coordinator in the Learning Disability and Autism Team
- Angie Taylor, Surrey Coalition Engagement Officer
- Emily Belton, LD Liaison Service at Frimley Park Hospital
- Sara Truman, parent of a young man with autism and Chair of the National Autistic Society Surrey Branch.
- Padner, Registered Manager for Sans Soucie Home Care LTD.
- Ian Penfold, carer, Community Ambassador
- Mariann Kehrling, manager of Artventure Trust
- Kathryn Fisher, Surrey Heartlands

Apologies for our October 2020 meeting

- Sue Senior. Projects Manager
- Daz Anderson
- Halow
- Alison at Parity for Disability
- Clare Burgess at Surrey Coalition
- Claire Delaney
- Dan Gower-Smith at Avenues
- Daniel Dzikowski, Avenues
- Healthwatch
- Crossroads Care
- Frimhurst Enterprises
- Hilary Dyce
- Sans Soucie Homecare
- Joanne Bruen, Voyage Care
- Julie Tripp, NAS
- Matthew Peaker, Assistant Team Manager, Surrey County Council
- Monica Heather at Surrey Choices
- Zoe Richards, Team Manager at Mallow Crescent
- James Ward, Team Manager of the LD Team, Surrey County Council
- Keila Wong, Assistant Team Manager of the LD Team, Surrey County Council
- Dawn Kettleton, Surrey and Borders
- Siobhan Howells, Social Care Development Coordinator, Surrey Heath
- Natasha Mullender, Surrey and Borders
- Lauren Bowler, Surrey and Borders
- Dexter James, Surrey Choices
- Phil Mack. Surrey Choices
- Christina Hall
- Natasha Hall
- Rosie Andrews
- Nicole, Family Voice
- Yasmin Broome, Surrey Coalition