



Surrey County Council is introducing a new way to manage your child's Direct Payment

The prepaid account (PPA) is being introduced in 2017 as an additional way to manage your payments more effectively.

What is a prepaid account?

A prepaid account is just like a current account from your bank. You can use it to pay for services that meet your child's needs and outcomes, as agreed in their support plan.

The benefits of using a PPA:

- ✓ No need to open a separate bank account
- ✓ No more quarterly reconciliation forms
- ✓ Secure and easy to make payments for care
- ✓ Authorise someone to help run your account



SURREY



How it works:

You will be asked to provide security information and sign a PPA agreement form. The account will then be set up on your behalf and a debit card will be issued to you. Once you have activated the card, Surrey County Council will start making monthly payments into the account.

You can use the card to pay for services either in person (using chip and pin), via online or telephone banking. Like regular current accounts, you can check account balances online, by text message or by telephone. Paper statements are available on request.

The account will not have a chequebook.

What to do if you would like a Prepaid Account:

If you are interested in receiving your Direct Payment in this way, please speak with your social worker or contact us on: childdps@surreycc.gov.uk



SURREY