

## **Proposed changes to fire cover in the Spelthorne area – Frequently Asked Questions**

### **Update on Spelthorne consultation**

Surrey County Council's Cabinet has confirmed that Staines fire station will now remain open until the new Fordbridge fire station is operational.

The consultation survey will remain open until 20 February 2017 to continue to seek views on the second proposal. The second proposal still open to consultation, is to go ahead with Fordbridge without an on-call crew.

For those who have already responded to the consultation, answers relating to the proposal to go ahead without an on-call crew at Fordbridge will be analysed as planned.

Previous answers to the consultation survey relating to the proposal to close Staines fire station early, will not be captured within the scope of the consultation report.

The consultation report with final recommendations will be sent to Surrey County Council's Resident Experience Board for scrutiny and then submitted to the council's Cabinet for a decision.

If you have any questions about the revised survey please contact the team at [psp@surreycc.gov.uk](mailto:psp@surreycc.gov.uk).

### **Where are the previous FAQs that related to the closure of Staines fire station?**

The previous FAQs can be viewed online [here](#).

### **Why are you proposing in the consultation to not have an on-call crew when Fordbridge opens?**

Increasing demand for essential services such as adult social care and school places, coupled with reduced Government funding, means Surrey County Council is under pressure to find efficiencies and savings on all the services it provides for the county's residents, including fire and rescue.

The development of the new fire station "Fordbridge" has been delayed while we secure the best possible vehicle access to the site. Subject to planning it is anticipated that Fordbridge fire station will be operational by summer 2018. However, the need to make savings has not changed and an alternative plan to do this has to be found.

In light of this, SFRS has reviewed the proposal to have an on-call crew to work alongside the wholetime crew and proposes to go ahead with Fordbridge without an on-call crew.

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An on-call crew would cost on average £185,000 per year and the impact on response times would be small. Arranging appropriate access to the site for an on-call crew would also be expensive and cause significant further delay to the project

### What will be the likely impact on response times?

These tables show the impact on average response times for the first fire engine to arrive at an incident requiring more than one fire engine. Options modelled: 1 wholetime crew + 1 on-call crew at Fordbridge & 1 wholetime crew at Fordbridge

Borough / Area	1 Wholetime at Fordbridge	1 Wholetime + 1 on-call at Fordbridge	What does this mean?
	Estimated average time for first response to incident requiring 2+ fire engines	Estimated average time for first response to incident requiring 2+ fire engines	
Spelthorne	07:12	07:01	On average it would take 11 seconds longer for the first fire engine to arrive
Runnymede	07:38	07:35	On average it would take 3 seconds longer for the first fire engine to arrive
Elmbridge	07:39	07:39	No impact
Surrey wide	07:46	07:45	On average it would take 1 seconds longer for the first fire engine to arrive

## Proposed changes to fire cover in the Spelthorne area – Frequently Asked Questions

### How many incidents occur in Spelthorne?

If there was such a thing as an average day in Spelthorne, based on the statutory incidents that we are required to attend, there would be 2 incidents. The likelihood is that one of these would be to attend a false alarm. The likelihood, on average, of the fire service attending a dwelling fire is less than 7%.<sup>1</sup>

We monitor our data on a financial year basis. For 2015/16, Spelthorne crews attended the following number and types of incidents<sup>2</sup>.

Incident Type	April 2015 - March 2016
Boat Fire	1
Co-Responder attendance	23
Dwell Fire	63
Dwell Fire - Chimney	2
False Alarm	344
Non-Residential Fire	32
Non-Residential Fire - Chimney	0
Other Special Service	257
Other Residential Fire	0
Other Residential Fire - Chimney	1
Outdoor Fire	58
Outdoor Structure Fire	35
RTC	80
Vehicle Fire	30
<b>Totals</b>	<b>926</b>

The co-responding trial started in October 2015 and so this figure has increased since March 2016.

Since the co-responding trial started, SFRS has attended 2498 incidents. Crews in Spelthorne attended 504 co-responding incidents. (Data range October 2015 – 14 December 2016)

In the financial year 2015/16, crews in Spelthorne undertook 243 Home Fire Safety Visits (now known as Safe and Well Visits). Across Surrey there were 2812<sup>3</sup>.

Crews in Spelthorne in the financial year 2015/16 have completed 6 Initial Premises Surveys – these are used to identify if a building contains any risks to a firefighter. If there is a medium risk identified, an Ops Survey is carried out, which contains a detailed look at the site specific risk information. Spelthorne crews have completed 10 of these surveys in 2015/16. Across Surrey, crews and fire safety officers completed a total of 206 Initial Premises Surveys and 197 Ops Surveys<sup>4</sup>.

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<sup>1</sup> These averages have been calculated over a five year period, 2011-12 - 2015-16. This information is from IRS.

<sup>2</sup> Information taken from IRS.

<sup>3</sup> Information taken from CRM.

<sup>4</sup> Information taken from CRM.

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### How many call outs are there per appliance in Surrey?

<b>Appliance</b>	<b>2015/16</b>	<b>2016/17*</b>	<b>Total</b>
Reigate	1079	812	1891
Chertsey	1021	787	1808
Epsom	976	804	1780
Guildford second pump	862	849	1711
Staines	637	1014	1651
Woking second pump	756	686	1442
Guildford first pump	800	620	1420
Godstone	790	629	1419
Leatherhead	685	689	1374
Farnham	556	682	1238
Painshill	713	515	1228
Sunbury	662	552	1214
Egham	573	629	1202
Camberley second pump	652	500	1152
Esher	604	513	1117
Banstead	571	467	1038
Woking first pump	579	373	952
Walton	468	473	941
Dorking	410	362	772
Camberley first pump	358	338	696
Godalming	346	293	639
Horley	526	38	564
Salfords		523	523
Haslemere	270	244	514
Oxted	214	150	364
Cranleigh	176	181	357
Chobham	172	143	315
Guildford on-call	195	120	315
Lingfield	104	96	200
Dunsfold	26	44	70
Gomshall	30	15	45

New fire station opened in Salfords in 2016. Appliance moved from Horley to Salfords.  
2016/17 data as of January 2017.<sup>5</sup>

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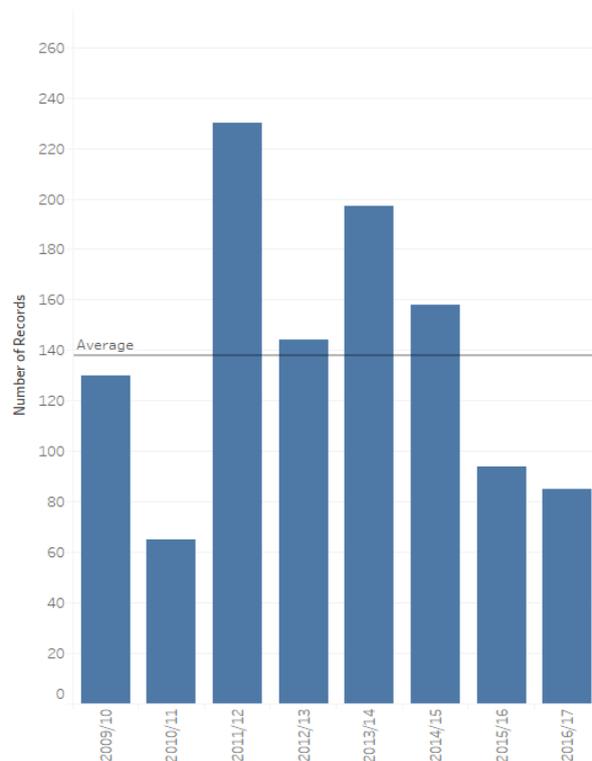
<sup>5</sup> Information taken from Vision.

# Proposed changes to fire cover in the Spelthorne area – Frequently Asked Questions

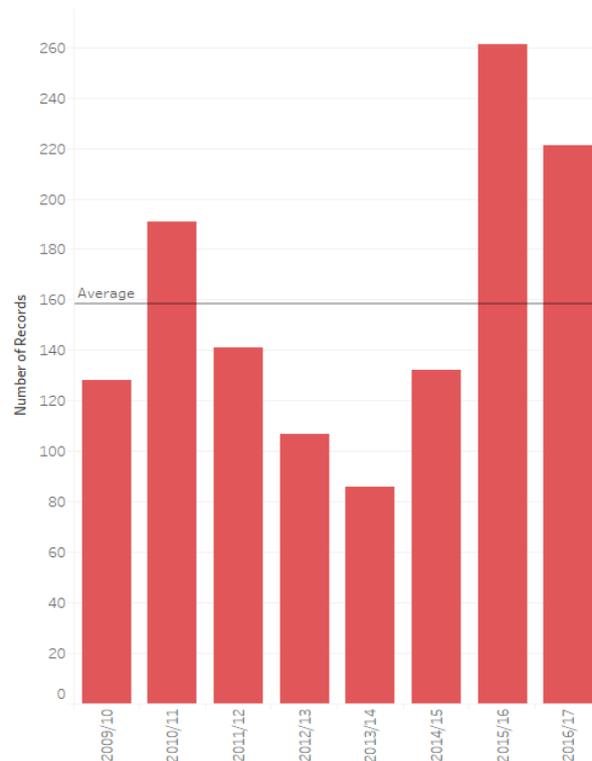
## How many times does Surrey assist London, and London assist Surrey?

Requests for Over-the-Border appliances 2009/10 to current  
By FRS

LFB assistance into Surrey



Surrey assistance into London



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## Where can I get information about your prevention work?

Our crews will continue to work with partner agencies and volunteers to ensure that residents and businesses are safe, through the targeted delivery of campaigns and offering advice and education. Crews will attend local community events and use local media and online channels to communicate important safety messages.

In addition, they will continue to offer residents a Safe and Well Visit, including homes where an incident has been attended by a crew. Where an incident is at a commercial property the business will be given a risk information premises survey to complete.

You can get information from the following;

[Surrey Fire and Rescue Service website](#)

[Surrey Fire and Rescue Service Twitter](#)

[Surrey Fire and Rescue Service Facebook](#)

[Safe Drive Stay Alive website](#)

[Surrey Fire Volunteer Service](#)

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<sup>6</sup> Information taken from Vision

## **Proposed changes to fire cover in the Spelthorne area – Frequently Asked Questions**

### **Why is there a focus on Spelthorne when other actions that have been previously discussed have not been done?**

Our Public Safety Plan 2011 – 2020 outlined a number of proposals that were related to the savings required in Surrey County Council's Medium Term Financial Plan (MTFP) at that time, which included three specific sets of savings in Camberley, Woking and North Elmbridge. Since then we have had two more versions of the MTFP and have had to re-profile our savings to take into account changing financial circumstances. Some items were to be delivered in earlier years of the MTFP and others later on. The savings associated with Spelthorne were due to be delivered in the earlier years. Increasing financial pressures on Surrey County Council in areas such as adult social care and school places has meant that the Council's Cabinet as the Fire and Rescue Authority has had to review all savings plans. Other savings and proposals in previous years are still under review and being looked at in the context of the demands on the MTFP, which may change as future demands occur.

This consultation is about the proposed changes to fire cover in the Spelthorne area and we welcome comments to our survey that relate to this scope.

### **What if I have an alternative proposal?**

The consultation survey is available online until 20 February 2017. Any suggestions that you have about alternatives can be raised there. All suggestions will be noted as part of the consultation process and will form part of the report that will go to the Fire and Rescue Authority for consideration.