



This document highlights the learning offer available to all staff within the Children, Families and Lifelong Learning Directorate. This includes classroom training, self-directed learning and development opportunities.

Table of contents

Page	Page title
1	<u>Learning Events</u>
6	Self-directed learning
9	<u>Learning platforms</u>
10	Additional resources
11	New starter training
13	Leadership and career development
14	Routes into social work
15	Social work career progression
16	Support for new and developing social workers
17	Surrey Children's Academy - Meet the team & our areas of work
19	Appendix 1 - Training dates







I am delighted to welcome you to the Surrey Children's Services Academy Learning Offer. This brochure highlights the wide range of learning opportunities available to help you learn and grow your career. The internal learning offer is for all staff within the Children, Families and Lifelong Learning Directorate and is aligned to the directorate priorities, learning from audits and the achieving excellence programme.

We are proud of our Learning and Development Programme and confident that it will positively support and develop you, helping to consolidate your learning and provide you with experiences to progress in your career. I also hope it will inspire you to drive forward your own learning, which will ultimately support our collective purpose to ensure that every child is seen and heard, feels safe and can grow.

Support for career progression is so important to me. I see the value in it for individuals, for teams, and for our children and families. We all have our own path, and I'm hoping you will use the resources to develop the necessary skills and learning in order to grow, not only into your current role but also in preparation for future roles.

I hope this learning resource helps you achieve your personal career ambitions and, in turn, supports better experiences and outcomes for Surrey's children and families.

Rachael Wardell

Executive Director of Children, Families and Lifelong Learning

Overview of learning courses

There are a range of learning opportunities available to support you, we have organised courses into two categories:

- **Learning events** this includes scheduled classroom training, whether face to face or virtual. You can find a full list of our learning events from page 3.
- **Self-directed learning** online learning for you to work through on your own, either at your own time or as advised if mandatory. You can find a full list of our self-directed learning from page 6.

How do I book training?

You can find a description and booking availability for each learning opportunity on the council's learning management system, Olive. Please refer to Appendix 1 for a list of training dates.

Please note, not all of these courses are run by the Academy. The key below highlights corporate courses and recommended training for particular groups as well as mandatory training. It is your responsibility to complete (and refresh) mandatory training. If you are not sure, please speak to your manager.

Surrey Children's Service Academy is committed to ensuring that all learning events are accessible events for participants. Please let us know in advance if you have any specific learning needs and require adjustments to be made by the trainer.

<u>Key:</u>

- ASYE training New starter induction Corporate courses Mandatory training
- Please note, classes are subject to availability and some may only be available to specific roles/services*
- Please refer to Olive for the target audience for each course.
- Learning events are subject to the <u>cancellation and no show policy</u> for Children, Families and Lifelong Learning staff only. Charges will be made directly to the team budget, not individuals.

Funded Learning Requests - this offer is not available for the financial year 2023 – 2024 and will be under review for 2024 -2025.

Points of contact for training queries:

Training area	Contact details	Additional information
Academy courses	surreychildrens.academy@surreycc.gov.uk	
EYES training	EYES.training@surreycc.gov.uk	For more information please refer to the LCS, EHM & EYES guidance, support and system training page
LCS training	system.development@surreycc.gov.uk	
Corporate courses	hrprogramme.support@surreycc.gov.uk	



Learning events A to E

■ New starter induction Corporate courses ASYE training Mandatory training * Classes are subject to availability, and some may only be available to specific roles/services

Letter	Name of learning event
Λ	Additional Needs and Disability Perspective
A	Adoption
	Aftercare Under S117
	Age Assessments for UASC
	 An Introduction to Care Knowledge for New Starters
	 Assessing Capacity and Best Interests in Children's Services
	Assessors Workshop*
В	Behaviour as Communication
	Care Act & DA
	Community Care Inform workshop
	Compassion Fatigue *
	Contextual Safeguarding Master Class
	Core Skills for Team Managers
	Customer Service – difficult customers * ■
D	 DA: Dynamics with the LGBTQ+ population
	DA: Impact on Children and parenting capacity
	 DA: Legal framework and the Domestic Abuse Act 2021
	DA: Safely engaging with perpetrators
	 DA: Understanding Coercive Control & the Multi-agency Framework
	 Dealing with Dual Allegations of domestic Abuse
	Delegated Authority
	 Deprivation of Liberty in Children and Young People
	 Designated Safeguarding Lead Training (not for education settings)
	 Developing Effective Supervision: Core Skills for Supervisors
	Developmental Trauma and Attachment Needs
	 Domestic Abuse, Stalking, Harassment and Honour Based Abuse (DASH)/ Domestic Abuse Risk Assessment (DARA)/ MARAC
	Domestic Homicide reviews/ SARS/ Homicide/ Suicide timeline
E	Economic Abuse
_	Education, how to make a difference
	Effective Family Resilience incorporating Early Help Assessment
	Effective Report Writing (Children's service)
	 Effective Report Writing (Corporate/Generic)
	 EHCPs – All you need to know about how to contribute to the statutory process
	 Elective Home Education: Working together to ensure all children receive a suitable education
	 Empathy, Values and Transference within Practice and How this Affects our Engagement with Parents
	Engagement of Fathers and Significant Males in Child Protection

• EYES courses (<u>list of courses</u>)

earning events F to M



- ASYE training
- New starter induction
- Corporate courses
- Mandatory training
- * Classes are subject to availability and some may only be available to specific roles/services

F

- Facilitation skills *
- Family Safeguarding courses* (<u>list of courses</u>)
- Foetal Alcohol Spectrum Disorder Partnership Workshop
- Fire Safety for Residential Settings
- First Aid for Children's Workforce and Foster Carers *
- Forensic Testing Alcohol testing in Depth
- Forensic Testing Consumption Vs Contamination
- Forensic Testing Drugs
- Foundation Module 1: Multi Agency Safeguarding Children Family Resilience and Family Safeguarding
- Foundation Module 2 Child Protection Process and Children in Care
- Foundation Module 3: Information Sharing and Consent

G

- Graded Care Profile 2 (NSPCC GCP2) workshops
- Graded Care Profile 2 (GCP2) Neglect Tool Refresher Session (only for those who have completed the full GCP2 course)

Н

- Handling and Administering Medication*
- Harmful Sexual Behaviour: A brief understanding of how ASD, ADHD and SPD impacts on sexualised behaviour
- 16-17 Homeless Policy and Practice
- Healthy Outcomes for Children who are Looked After
- Human Rights Act assessment

- Immigration Training
- Information Governance *
- Introduction to Autism
- Introduction to Children and Young Peoples Continuing Care
- Introduction to Contextual Safeguarding
- Introduction to Domestic Abuse
- Introduction to Family Safeguarding and Parenting Intervention Programme
- Introduction to Harmful Sexual Behaviour, Young Children and Adolescence Adoption
- Introduction to Participation
- · Introduction to Welfare Benefits

J

Journey with an Unaccompanied Child *

M

- Makaton Level 1 and Level 2
- Male Survivors
- Managing Allegations Against Staff and Volunteers
- Medicines Audit and Incident Management*
- Motivational Interviewing 2 Day (MI) ■■
- Motivational Interviewing in Supervision for Team Managers



earning events L TO F



- ASYE training
- New starter induction
- Corporate courses
- Mandatory training
- * Classes are subject to availability and some may only be available to specific roles/services

- Later Life Letters
- Legal courses:
 - Best Practice Guidance
 - Interim Separation
 - Public Law Outline
 - Private Law Training
- LGBTQ+ Perspective
- · Life Story Work
- Leadership courses:
 - Leading People Programme
 - New Manager Programme

- LCS & EHM Virtual Workshop Open Session
- LCS & EHM Virtual Workshop Wisdom
- LCS Virtual Training Workbook
- LCS Virtual Workshops:
 - Adoption for Social Workers
 - Basics Demographics
 - Chronologies
 - CIN Review Meeting Cycle
 - CLA Recording
 - Closing Cases
 - CP Recording
 - For Managers
 - Pathway Plans for Leaving Care Teams
 - Progressing a case to CLA
 - Progressing a child from CIN to CP
 - Siblings and Genograms
 - Workbook Overview for Auditing Managers

N

- Neglect Partnership Workshop
- Non-Fatal Strangulation/Suffocation
- No Recourse to Public Funds
- Note Taking courses:
 - Foundation *
 - High Level HR and Safeguarding *

0

- Our Perspective
- Our Learning, Our Practice: 'QA Everyday' Manager's Training

P

- PACE (Playful, Acceptance, Curiosity, Empathy)
- Pathological Demand Avoidance (PDA)
- Pathway Planning
- Personal Safety for Lone Workers
- Permanency Planning for Children
- PLO RE-Launch by Judiciary
- Pre-Birth Training
- Professional Confidence in responding to Self Harm



earning events R TO '





- ASYE training
- New starter induction
- Corporate courses
- Mandatory training
- * Classes are subject to availability and some may only be available to specific roles/services

R

- Raising Awareness of SARC (Sexual Assault Referral Centre)
- Renting in the Private Sector and Tenancy or Licence
- Three Day Restorative Practice Course
- Reunification Assessment Training *
- Ritual Abuse Workshop

S

- Safeguarding Children and Young People Online
- Safeguarding Disabled Children (Partnership Workshop)
- Safeguarding of Disabled Children with a Focus on Autism
- Safer Recruitment
- Safety Intervention Foundation Training* (for Residential Childrens Homes and HOPE services only)
- Sexual Harm
- Stalking
- Strategies for Supporting Autistic Children and Young People
- Substance Misuse and its impact on Parenting
- Substance Use (in young people)
- Supporting Effective IRO Practice *

Т

- Time for Kids
- Total Respect ■
- Train the Trainer for Social Workers
- Train the Trainer Working Together to Safeguard Children
- Trainers Update Working Together to Safeguard Children
- Trauma Informed Practice with Children and Families

Understanding & Supporting Young People who experience Sexual Violence

- Wellbeing at work ■
- Working in Complexity (parents showing resistance, evasion or hidden compliance)
- Writing Child Permanence Reports
- Welfare Benefits for Foster Carers
- Welfare Benefits Refresher



- Young People and the Mental Capacity Act
- Young people (peer)



Self directed learning A to C

The list below includes online learning to complete as part of your continuous development. You can access eLearning modules via the council's learning management system, Olive. Please note some courses will be mandatory.

■ ASYE training ■ New starter induction ■ Corporate courses ■ Mandatory training				
Analysis and Assessment – CC Inform Resource Page				
 An Introduction to Neglect and the GCP2 Tool – video 				
An Introduction to Risk Assessment				
Asbestos Awareness				
 Assessing parental alienation and the impact on children – CC Inform Resource Page 				
Asylum in the UK and the Nationality and Borders Bill 2021				
Autism Awareness				
Autism and Suicide mental health resources – CareKnowledge Inform Resource Page				
Basic Life Support				
Basic Social Work Practice including a refresher option – CC Inform Resource Page				
Bullying and Cyberbullying Care Act Direct Payments				
 Care Act – Direct Payments Care Act – Information and Advice 				
Care Act – Transitions to Adulthood				
 Carer Aware Care Planning – CC Inform Resource Page 				
Channel Awareness				
Child Attachment - CC Inform Resource Page Child Davidonment Ages and Stages - CC Inform Possurce Page				
 Child Development Ages and Stages – CC Inform Resource Page Child Exploitation and Resilience Level 1 				
Child Neglect - CC Inform Resource Page				
Child Safeguarding - CC Inform Resource Page				
Child Sexual Exploitation - Level 1				
Child Sexual Exploitation - Level 2				
Child Trauma - CC Inform Resource Page				
Children's Information Governance				
Community Care Inform Learn as a Group Activities – CC Inform Resource Page				
Complaints Handling and Customer Relations Training for Children's, Families and				
Learning (CFL)				
Completion of carers assessments – CC Inform Resource Page				
Contact getting it right in Care Proceedings – CC Inform Resource Page				
Control of Substances Hazardous to Health (COSHH) Regulations				
Core Skills for Social Workers – CC Inform Resource Page				
 Core Skills for Social Workers – CC Inform Resource Page Court Skills – CC Inform Resource Page CV/Resume Tips – Part 1 ■ 				

• CV/Resume Tips – Part 2 ■

Self directed learning D TO M

Key:	ASYE training	■ New starter induction	■ Corporate courses	Mandatory training	
D	Direct Work – CC Inform Resource Page				
	Disability Matters Resources				
	Display Screen Equipment ■■				
		g Awareness			
E	9 ,	Response Training			
	 Epilepsy Aw 				
		ersity and Inclusion – CC Inf			
F	•	Friends – CC Inform Resourc	e Page		
	•	ork Meetings			
		ital Mutilation (FGM)			
	•	Awareness			
	 First Aid at \ Gangs and \ 	Youth Violence			
G		veller Awareness			
		fety Induction for Health &	Social Care		
Н		ed violence and forced marr			
		nts Act Training	90		
		ficking and Modern Day Sla	verv		
		evention and Control (Globa		,	
	Information Governance & Information Security ■■■				
		Sharing and Consent	•		
	 Interviewing 	Skills for Managers – Cond	ucting an Interview		
	Introduction to Capita ONE (EMS)				
	Introduction to Equality Impact Assessments ■				
K	Keeping Go	od Records			
	Kinship Care	e, Family & Friends - CC Info	rm Resource Page		
L	 Learning from 	m Our Practice			
_	 Legionella A 	wareness			
	 Life Story W 	'ork			
	Looked After	er Child Process – CC Inform	Resource Page		
M	 Managemer 	nt Knowledge and Practice H	lub - CC Inform Resour	ce Page	
	 Managing C 	Change			
	 Manual Han 	dling of Loads			
	Mental Capa	acity Act			
	•	acity - CC Inform Resource F	_		
	Mental Capa	acity Act and Deprivation of	Liberty Safeguards		
	•	/ Slavery - Home Office		<u> </u>	
	 Multiagency 	/ Working			

Self directed learning N TO Y

Key:	■ ASYE training ■ New starter induction ■ Corporate courses ■ Mandatory training				
N	 An introduction to Neglect & the GCP2 model Neglect NHS Continuing Healthcare Note / minute taking Online Safety - Risks to Children 				
P	, and the second				
R	 Reflective Supervision – CC Inform Resource Page Resilience module Resources for Carers and Line Managers with staff with Caring Responsibilities 				
S	 Safeguarding children with disabilities SAP time administration (for managers and seniors only) Self Harm SEND – An Introduction to Special Educational Needs and Disabilities (SEND) in Surrey Sexual Abuse and Recognising Grooming Slips, trips and falls Special Guardianship - CC Inform Resource Page Substance Misuse Supervision - CC Inform Resource Page 				
Т	 Trauma and Attachment – CC Inform Resource Page Trauma informed practice and domestic abuse - CareKnowledge resource page 				
U	 Unconscious Bias Understanding behaviour of children and young people Understanding Child Development Understanding the impact of childhood trauma & helping children heal Understanding SCC political environment 				
Y	 Working at Height Working Together to Safeguard Children Working with Disabled Children - CC Inform Resource Page Young Carer Aware 				



You have access to a number of platforms and resources to support your continuous development.

CareKnowledge

Practitioners have access to learning resources, online networking and peer learning as well as the four communities of practice on neglect, domestic abuse, child exploitation and children with SEND.

Add <u>CareKnowledge</u> to your Twitter feed: https://www.careknowledge.com/twitter-sign-up

Registration & contact details

Please <u>register for a free</u> members' account

Contact: lorna.wren@pavpub.com

Research in Practice

Research in Practice supports the children's sector to build capacity for evidence-informed practice, bringing evidence-informed practice to the heart of government consultations, policy initiatives and academic research.

Contact details

geoff.owen@researchinp ractice.org.uk

Community Care Inform

Community Care Inform Children and Community Care Inform Adults provide online resources for social workers and social care professionals. There are a number of children's knowledge and practice hubs, covering a wider range of specialist areas.

Registration & contact

ccinformhelpdesk@mark allengroup.com (will send an activation email to the user)

peter.clarke@markalleng roup.com



Additional Resources



Learning sets

This is bespoke training material developed by SCC colleagues, for services to use for practice learning within their teams and services, to aid them in their ongoing development and education. Each service will create and communicate learning sets. View our catalogue of learning sets

Making a Difference

This is our good practice publication highlighting the great work being done with children, young people and families so that we can learn from each other and deliver quality practice. Find out more about the range of topics covered.

Policy Brief

This useful document is produced and circulated on a monthly basis and captures:

- Key announcements, updates and publications from Government and Government bodies relevant to Children and Families services.
- Funding opportunities, initiatives, research and best practice, pilots and consultations from Government and other well-known organisations in our
- Other items of interest that may include announcements, other best practice, views of sector experts etc.

Current and archived editions are available on the CFLL Hub SharePoint page.

Surrey children's services procedures manual (Tri.X)

The Manual consists of two sections:

- The Main Contents this hosts the core suite of policies, procedures and guidance applicable to Surrey Children's Services work.
- 2. <u>The Documents Library</u> – this hosts a suite of local resources which supplement and support the core polices, procedures and guidance.

Finance Academy

The Finance Academy hosts a range of financial management resources to support staff. This includes information on; budget monitoring, partnership agreement and budget holders

The Social Worker's Bulletin

The Social Worker Bulletin is written and produced fortnightly by the Principal Social Worker (PSW), Kasey Senior. This is an opportunity to highlight a range of information which is useful to social workers covering all sorts of topics such as; learning, good practice and events.

The contextual safeguarding network

This website contains publications and practice resources.

Working together to safeguard children

This is Statutory quidance on inter-agency working to safeguard and promote the welfare of children.





Please refer to your Line Manager for specific training recommended for your role. Training for Business Support roles is detailed on the next slide.

	E-learning to be completed in the first three weeks			
Directorate Learning	 □ Children's Information Governance □ Working Together to Safeguard Children □ An Introduction to Neglect and the GCP2 Tool – video □ Introduction to Special Educational Needs and Disabilities (SEND) in Surrey □ Prevent Training (Home Office) – link to referral form □ Autism Awareness □ Motivational Interviewing App □ Complaints Handling and Customer Relations Training for Children's, Families and Learning 			
Corporate Learning	 Display Screen Equipment Introduction to Health and Safety Slips, Trips and Falls Fire Safety Awareness Manual Handling of Loads Information Governance and Information Security Understanding SCC Political Environment 			

Courses to be completed in the **first three months**

Directorate Learning

Foundation Module 1: Safeguarding (not for social workers)

Corporate Learning

- New Joiners' Welcome Session
- Wellbeing at Work
- Climate Change

Courses to be completed by end of probation period

Directorate Learning

- Our Perspective
- Effective Report Writing

Corporate Learning

- **Unconscious Bias**
- Health and Safety training (for Managers only)





Please refer to your Line Manager for specific training recommended for your role.

	E-learning to be completed in the first three weeks			
Directorate Learning	 □ Children's Information Governance □ Prevent Training (Home Office) – <u>link to referral form</u> □ Autism Awareness □ Complaints Handling and Customer Relations Training for Children's, Families and Learning (CFL) □ Note/Minute taking □ LCS e-learning □ Introduction to Special Educational Needs and Disabilities (SEND) in Surrey 			
Corporate Learning	 Display Screen Equipment Introduction to Health and Safety Slips, Trips and Falls Fire Safety Awareness Manual Handling of Loads Information Governance and Information Security 			
	Courses to be completed in the first three months Courses to be completed by end of probation period			
Carr	anata I agusina	Corporate Learning		
 Corporate Learning □ New Joiners' Welcome Session □ Wellbeing at Work □ SAP time administration (for managers and seniors only) 		☐ Unconscious Bias ☐ Health and Safety training (for Managers only)		





Learning events and self-directed learning

HR Offer CC Inform

- · How to lead your team in an agile environment
- Coaching conversations
- Pathways Team Development Empowering the Team
- Menopause Awareness for Line Managers
- Health and Safety for Managers mandatory
- Financial Management Workshop classroom
- **Delegation with Clear Expectations**
- Managing Performance

For more information please refer to the Leadership Hub and the Leadership and Management Development Offer

- Supervision knowledge and practice hub
- Management knowledge and practice hub
- Leadership skills knowledge and practice hub

If you do not have a CC Inform account please contact for an activation email: ccinformhelpdesk@markallengroup.com

Leadership courses (Frimley Academy)

- Wavelength 5-month leadership programme
- 2020 Leadership Programme (frimleyhealthandcare.org.uk)

Apprenticeships for staff development

- Any member of staff is eligible to undertake an apprenticeship; however, the qualification chosen must be relevant to the role you are currently in to allow you to draw on your own experiences through work to meet the criteria of the qualification.
- Find out more about eligibility and the application process

Management Qualifications	Project Management	Coaching
Level 3 Team Leader or Supervisor	Level 4 Associate Project Manager	Level 5 Coaching Professional
Level 5 Operations or Departmental Manager Children, young people and families Manager	Level 6 Project Manager (Integrated Degree)	
Level 6 Chartered Manager (Degree)		

Routes into social work

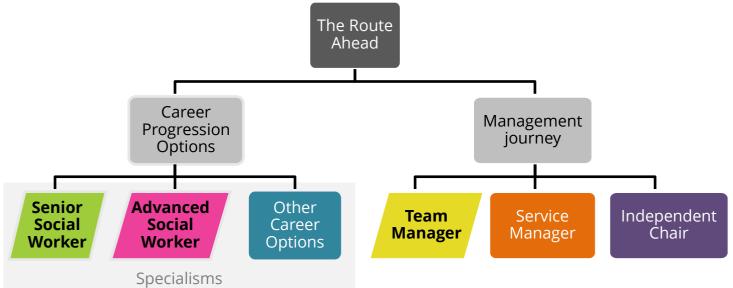


	Qualification requirements	Funding	Description
Degree in Social Work	No Degree required 4 or 5 GCSEs at grades 9 to 4 (A* to C) and A levels, or equivalent.	Self-funded	This takes three years to complete, with the first year being at University. This includes a 70 day placement in year 2 and a final 100 day placement in year 3.
Social Work Degree Apprenticeship	No Degree required 4 or 5 GCSEs at grades 9 to 4 (A* to C) and A levels, or equivalent.	Limited number of spaces funded by CFLL	You will learn on the job, attending Chichester University one day a week over three years. Visit the SharePoint page for more information.
Step Up to Social Work	At least 2:2 level degree (in any discipline) plus 6 months direct work experience	Government funded (DfE)	This programme takes fourteen months to complete. On successful completion of the course you will have gained a Diploma in Social Work. This programme runs once every two years. Find out more information.
Frontline	First or 2:1 level degree (in any discipline)	Government funded (DfE)	This programme takes a year to complete. On successful completion of the course you will have gained a Diploma in Social Work. When you become a Newly Qualified Social Worker undertaking your ASYE year, you will be able to complete a Masters with Frontline. Application are open on a rolling basis for each cohort, with places assigned on a first come first serve basis. Find out more information.
Post Graduate Diploma in Social Work	At least a 2:2 degree (in any discipline) plus a minimum of two years' experience in social care and approval from your Line Manager and the Academy.	Limited number of spaces funded by CFLL	Social work experience is required as you will undertake a self-funded recognition of prior experiential learning – RPEL module. The first placement is in your own team May-August. You will attend Kingston University for your final year and undertake your final 100 day student placement, in a different team to your own.
Assessed and Supported Year in Employment (ASYE)	Social Work Degree required	Programme funded through Skills for Care and run by CFLL	This is a 12 month employment-based programme of support designed to help newly qualified social workers make the transition from a qualifying educational course to the world of professional social work in their first year of employment.

For up to date information about each scheme including funding and when they are open for applications please refer to the <u>routes into social work SharePoint page</u>







Social Work Progression Pathway

We have developed a progression pathway for Social Workers who are ready to take the next step and become Senior Social Workers. As part of the process you will need to speak to your Line Manager in order to complete a portfolio evidencing that you are ready to progress. Your Service Manager will then submit your application to the panel for decision. Find out more information on the process, panel dates and submission deadlines.

Children's Social Work Mentoring and coaching Scheme

This is a fantastic development opportunity to learn from experienced mentors through one -to-one sessions and shadowing opportunities. We have a number of experienced leaders within CFLL offering mentoring and coaching support through the scheme. Our mentors and coaches have a range of social care skills, knowledge and experience which can be drawn upon to support staff with children's social work specific learning/development needs or goals. For up-to-date information please visit the Academy SharePoint page.



Support for Newly qualified social workers (NQSWs)

An overview of the ASYE programme as well as [essential training] can be found within the Handbook for NQSWs and Team Managers [Appendix C – p52]

Learn about the responsibilities of those providing support to Newly qualified social workers (NQSWs) undertaking their assessed and supported year in employment (ASYE)

The jump from completion of ASYE to being an allocated Social Worker can be considerable. For many the second year of qualification can feel like a huge change from the support provided during the ASYE programme. The Consolidation year offers NQSWs further support to extend their learning in their second year.

We have set up a Hub for our Newly qualified Social Workers who joined us in May 2023. This contains information on induction, resources and templates to support their development.

Support for International social workers (ISWs)

The Team Managers guide for **New International Social Workers** aims to help ISWs transfer their skills and knowledge into their new roles in Surrey. International Social Workers- Team Manager Guidance July 2022.pdf



Please visit our SharePoint page for more information: New and Developing Social Workers (sharepoint.com)





Meet the team

Alex McKnight Head of Surrey Children's Services Academy Lee Donoghue **Elaine Thomas** Professional Deputy Head of Academy & Professional Development for children's services Children's Social Care **Angela Barnhouse** Sade McCarthy Social Care Team Safeguarding Development Coordinator & Development Officer Sonny Jaskeran Senior Team Administrator Ashleigh Tout Project Officer Jacqui Reeves Abbie Flynn **CPI Safety** Specialist Intervention Administrator Service Manager

Siobhan Doyle

- New & Developing Social Workers Manager
 - **Kevin Pender Practice Educator**
- Nicola Meza Practice Educator
- **Bindu Anathanam** Advanced Social Worker
- Laura Budd Advanced Social Worker
 - **Marie Green**
- (maternity cover) Advanced Social Worker
 - **Suze Davies**
 - (maternity leave) **Advanced Social Worker**
 - **Barbara Boyle**
 - (maternity leave) **Advanced Social Worker**

Development Manager for Partnership & wider

Partnership Learning

Grace Allen

Senior Team Administrator



Tina Lennox

CPI Safety

Intervention

Lead Trainer



Our areas of work

The team sits within Quality Relationships in the Quality Assurance and Performance division and supports staff within CFLL, foster carers and Partner Agencies to develop their skills, learning and careers in order to provide the best care and support to children and families. We focus on 4 key

Deliver learning offer for staff

We provide an internal learning and development offer via various methods to support continuous professional development and career progression. The internal learning offer is aligned to the directorate priorities, Ofsted recommendations and learning from audits annually.

Coordinate and commission Partnership learning offer

We deliver a multi-agency Safeguarding (core and specialist) learning offer for agencies within the Surrey Safeguarding Children Partnership (SSCP). We work closely with the SSCP and Partners to improve relationships, collaboration and evaluation of the multi-agency training offer.

Support practitioners in training

We recruit and support student social workers and newly qualified social workers undertaking their Assessed and Supported Year in Employment (ASYE) ensuring they have the right support in place to be able to learn, grow and develop.

Support recruitment, retention and culture strategy

We work with teams and services including the SSCP to deliver initiatives which help us to recruit, develop and retain a highly skilled and stable workforce.

Points of contact for learning needs

Directorate	Service Areas	Contact
Corporate Parenting	All services	Elaine Thomas
Family Resilience & All services Safeguarding		Elaine Thomas
Quality Assurance	Practice Standards, Child Protection & IRO and User Voice and Participation	Elaine Thomas
	All other services	Lee Donoghue
Commissioning	All services	Lee Donoghue
Education and Lifelong Learning	Inclusion and Vulnerable Learners	Elaine Thomas
	All other services	Lee Donoghue

Visit our SharePoint site to find out more!

