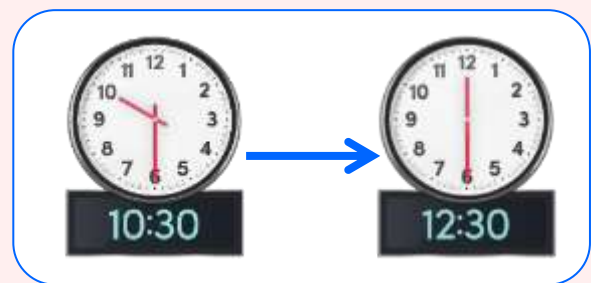
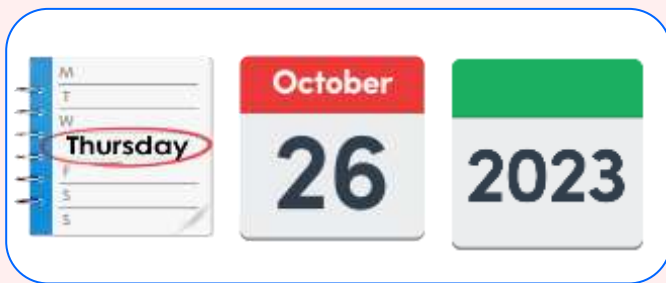




South West Surrey Local Valuing People Group Minutes



Thomas Moore chaired the meeting.

Thomas Moore



The meeting was on Teams.



At the meeting we talked about:



- Planning for the future of the group



- Travelling My Way – Lisa Grover



- Active Transport Scheme



- Direct Payment

Feedback from the Partnership Board



Tom went over the key topics from the last meeting in September.

Key Points



Alex Gournay presented information about the wheelchair service.



He explained about getting a wheelchair, getting one fixed and how to raise a concern or complaint.



He told us that Roscare are getting someone trained in Easy read so they can do easy ready information.



Carinder said he was having difficulty getting his wheelchair repaired, Yasmin gave him Alex's contact details so he can ask for help.



Debbie Taylor has been nominated for Surrey Stars Award for her work in hospital signage with Royal Surrey.



Direct Payments were discussed but this is also on the agenda for today.



Carinder asked when the next Partnership Board is, it is 2 November 2023.



You can read the minutes from the [September Learning Disability and Partnership Board](#) on the Learning Disability and Autism Hub.

Planning for the future of the group:

The group was set up to:



Make sure that people with a learning disability and families have a voice.



Help people to develop their local communities and universal services to be inclusive.



Provide local information to the partnership board and to pass on information through their networks.



To share information about the development of local services.



Include important members from the local area who can make change happen.



People with a learning disability and family carers must be included.



Invite speakers on key topics of interest.



What do members of the group want to see?



In person, online or both?



How get we can more people involved and make sure local issues are brought to the meeting?

Discussion



David said he only found out the meeting was on Teams last week. Amanda explained why and offered to support David outside of the meeting. Dexter said Surrey Choices have also switched to Teams.



Tony said he is involved with some work on fraud and the law that he would like to link with the group.



David said he had a lot of difficulty finding out information from Waverley Borough Council. He would like to introduce a more campaigning approach as vice chair of the Independent Mental Health Network.



Carinder said it made sense for the Valuing People Groups to work together when they have the same concerns.



Tony suggested inviting local teams and Alzheimer's groups to the meeting.



Tony said he has done part of the Oliver McGowan training. Tom explained that Liz Williams was leading on this in Surrey, and she will be asked to update the Learning Disability Partnership Board.



Action: Members to complete the SW Valuing People survey by 13 November.

Travelling My Way



Lisa Grover shared information about a new service.

Key Points



- This new service is to help people travel in their community through travel training.
- They will help people to travel to the places they want to go.
- Travelling by yourself is a great skill and can help people to get a job.
- You can contact them by phone 01483 806 806 or email info@surreychoices.com

Discussion



Tom asked if this is open to adults of all ages. Lisa said it was and that referrals should be made through Social Workers.



Chris said it was a great new service. Tony said it was good to hear about Surrey helping people with journeys. He said that signage is very important, especially when there are less frequent buses. Tony asked what would happen if a bus did not stop for someone.



Lisa said they would have a contingency plan, so people knew what to do if something goes wrong. Tony asked for a copy of the assessment form. **Lisa will send via Amanda.**



There is currently a survey open about the [Adult Social Care Travel Policy](#).



There is a speaker coming to talk about buses at the Learning Disability Partnership Board and Surrey People's Group in December is about travel and transport.



Lisa said that Surrey Choices had managed to get a bus stop reinstated so it is worth raising concerns.



David said he had difficulty getting his mobility scooter on buses. Tom agreed this is an important point.



Carinder said that having a disability card can help with buses and you can bring a companion. He is going to apply for the travel training service.



Actions:

Lisa will send Amanda the travel training assessment form for Tony.



Members to complete the Travel Survey by 13 November.

Active Travel Scheme

Roger Williams and Andy Mills came to talk about the London Rd, Burpham Active Travel Scheme.

Key Points

Aims of the project:



- Safer roads
- Better access for children, people walking and cyclists
- Make Guildford a greener place

What is happening:



- Installing one way cycle paths on both sides of London Road.
- Safer crossing for people and cyclists at roundabouts.
- New crossing points
- Better junctions
- Making bus stops better



There's lots of information about this [scheme on the Surrey County Council website](#).



There is a [survey](#) and further information including a video.

Discussion



Carinder suggested linking with Surrey Choices, Andy said he has a connection with them.



Chris said he thought it was a great idea but there would be challenges about compliance such as people not leaving cycle routes clear. Andy said behaviour change takes time and education is necessary.



Accessible signage was raised as important.



David raised the difficulty of trees hiding bus stop signage. Andy said he is aware of the need to keep on top of maintenance of existing infrastructure.



Tom spoke about the positive impact of a similar scheme where he lives and how it has the potential to make the whole area more accessible.



Tony said it is brilliant work as a pilot and he welcomed the discussion with local people but how it feeds into maintenance and enforcement is important.



Roger said they inspect the entire road network on a regular basis. If private, owners are asked to cut back but they may need to use enforcement which takes time. He asked people to report any problems via the contact centre.



They want to listen to residents and asked the group to do [the survey](#) and / or contact them with any further points.



Action: Members to complete the [Active Travel survey](#) and / or send in comments via ldcommunications@surreycc.gov.uk

Direct Payments

Chris gave an update on Direct Payments.

Key Points



- Feedback from people was used to develop a new Direct Payments Strategy
- You can [read the strategy](#) in easy read.
- There is a [Formal Public Consultation](#) that closes 29 October 2023.



Discussion



Tony questioned why only 20 people had been asked for their feedback. Chris said it was 230, not 20.

Tony asked how the council would be held accountable for this work. Chris explained there was a work program set out for the next 5 years and a program board that includes people with lived experience that will oversee this work.



Gemma Hare asked about recruitment of PA's as she knew of someone who is struggling to find them. Chris said they are looking again at rates of pay and recruitment and have run campaigns recently.



Action: Members to complete the Direct Payments survey by 29 October.

Local Updates



Cassandra Denyer is looking for experts by experience to work with the learning disability team on QI projects. She is looking for advice and guidance. David interested in getting involved.



It was suggested that she email ldcommunications@surreycc.gov.uk

Chris said that he is leaving Surrey County Council at the end of the year. Tom thanked him for his contributions.

Next Meeting:

Next year's dates to be confirmed following the survey.