

Woking parking review 2023: Decision report

A document explaining our final decisions on proposed parking schemes following public advertisement and feedback

Introduction

This document sets out our final decisions about which schemes should go ahead, with or without changes, as part of our Woking parking review 2023.

Our parking proposals were 'advertised' by way of a press notice published in the Surrey Advertiser on Thursday 24 August 2023, and there then followed a four week 'objection period' which ended on Thursday 21 September 2023, to allow for the public to make representations regarding the proposals. To raise awareness of the proposals, in addition to the press notice we also put up 197 site notices where the new restrictions were proposed, and notified people most directly affected by post. This included letters to around 344 residents at addresses at or close to the remaining proposal locations. Copies of the proposal documents were made available to view in person at Woking Library, West Byfleet Library, Knaphill Library and Merrow Depot, Guildford. Copies of the proposed documents were made available on our website, where there were also online forms for people to use to let us have their views.

We received a total of 198 responses to the proposals via our online form, letters, and emails, on 36 of the 64 new parking scheme proposals or Traffic Regulation Order amendments.

This report lists all the proposals and presents a summary of the type and number of comments received, our responses where appropriate, and the final decisions and reasons for them for each one. It does not contain a transcript of each objection made, but, as required by the regulations, each comment and objection was read and considered before any final decisions were made.



Only themes considered relevant to the proposals have been mentioned in this summary report. People often raise highway issues that are not part of these proposals, such as:

- Speed limits and enforcement, traffic calming, road safety, road layouts and geometry.
- Creation of additional parking spaces in place of grassed areas or verges.
- Resurfacing, potholes, and highway maintenance.
- Further new or modified parking controls.
- Off street car parks.
- Planning issues.

These are beyond the scope of the parking review and therefore such queries have not been addressed in this analysis. For further information and guidance, please see the [Annex 1 – Explanation of restriction types](#) at the bottom of this document.

Having advertised our intention to introduce the parking proposals, the regulations allow us to make minor modifications to them before their introduction without the need for further advertisement. Of course, we can also cancel a proposal entirely.

At locations where no objections or comments were received there is no analysis and the proposals will - unless otherwise stated - be introduced 'as advertised' i.e. without any changes from the advertised proposal. Where changes have been made, there will usually be a revised drawing in addition to the written description.

These decisions are now final and there is no appeal stage, although customers can ask us to reconsider any parking controls, whether old or new, at any time as part of the next parking review in the area.

If you are unsure of the meaning or effect of a parking restriction or control that we've proposed, please refer to [Annex 1 – Explanation of restriction types](#), found towards the back of this document.

If you would like to know the existing parking restrictions in a given area, please refer to our online [parking restrictions maps](#).

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Goldsworth East and Horsell division proposals

The county councillor for this division is [Mr Lance Spencer](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Woking Town Centre

Stanley Road. Traffic Regulation Order Amendment

Overview:

- Drawing numbers: GEH 01 and GEH 02
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Chertsey Road. Traffic Regulation Order Amendment

Overview:

- Drawing number: GEH 01
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Maybury Road. Traffic Regulation Order Amendment

Overview:

- Drawing number: GEH 02
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Locke Way. Traffic Regulation Order Amendment

Overview:

- Drawing number: GEH 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Duke Street. Traffic Regulation Order Amendment

Overview:

- Drawing number: GEH 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Church Street West junction Victoria Way

Overview:

- Drawing number: GEH 04
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Woking

St Johns Road junction The Triangle

Overview:

- Drawing number: GEH 05
- Objections: None
- Other comments: 1
- Support: 3
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Analysis

Three expressions of support have been received for this proposal and there is some concern about where displaced vehicles could relocate to. Any displacement will be monitored and acted upon in future parking reviews.

Goldsworth Park

Sythwood

Overview:

- Drawing number: GEH 07
- Objection: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Horsell

Bury Lane junction Ormonde Road

Overview:

- Drawing number: GEH 08
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Thornash Road.

Overview:

- Drawing number: GEH 10
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Nursery Close junction Horsell High Street.

Overview:

- Drawing number: GEH 10
- Objections: None
- Other comments: 1
- Support: 1
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Horsell Rise

Overview:

- Drawing number: GEH 11
- Objections: 13
- Other comments: None
- Support: 1
- Final decision: **Do not proceed.**

Analysis

13 objections have been received against changing the existing on-street parking layout and arrangements to the Controlled Parking Zone restrictions at the northern end of Horsell Rise. There are concerns a larger unrestricted bay parking will attract more vehicles to the top end of Horsell Rise, which will lead to a deterioration in the local environment and not solve anything. Several objectors say there is already sufficient parking space for the properties and no additional parking needs to be created.

It is recommended not to proceed with the change, but instead arrange for the existing parking controls to be refreshed at the top end of Horsell Rise.

Knaphill and Goldsworth West division proposals

The county councillor for this division is [Saj Hussain](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Goldsworth Park

Denton Way junction Bishops Wood

Overview:

- Drawing number: KGW 01
- Objections: 1
- Other comments: None
- Support: 5
- Final decision: **Proceed as advertised.**

Analysis

The advertised double yellow lines will not prevent the resident from parking across their driveway. It is recommended to proceed as advertised. There have been 5 expressions of support and these restrictions will improve road safety and sightlines on the junction at all times..

Kirkland Avenue junction Watermead

Overview:

- Drawing numbers: KGW 02
- Objections: 1
- Other comments: 1
- Support: 2
- Final decision: **Proceed as advertised.**

Analysis

The objector is not against the advertised proposal, but asking for parking restrictions to be considered on the other side of the Watermead junction This request has been added to the assessment list for the next Woking parking review. With 2 expressions of support, it is recommended to proceed as advertised.

Kirkland Avenue junction Langmans Way

Overview:

- Drawing numbers: KGW 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Oakfield

Overview:

- Drawing numbers: KGW 03
- Objections: 1
- Other comments: 2
- Support: None
- Final decision: **Proceed as advertised.**

Analysis

It is recommended to proceed as advertised. Installing these double yellow lines will improve access and sightlines at all times on the junction of Oakfield with Kirkland Avenue and within Oakfield itself.

Knaphill

Robin Hood Road

Overview:

- Drawing number: KGW 04
- Objections: 3
- Other comments: 3
- Support: 7
- Final decision: **Proceed with an amendment.**

Analysis

With 7 expressions of support, it is recommended to proceed with an amendment. Terminate the double yellow lines in line with the beginning of the vehicle entrance to Number 140.

It is not possible to extend the double yellow lines beyond what has recently been advertised. The requests for additional double yellow lines to be installed '*next to the derelict garages and round to No:91*' have been added to the assessment list for the next Woking parking review.

Queens Road

Overview:

- Drawing number: KGW 05
- Objections: 4
- Other comments: 1
- Support: None
- Final decision: **Do not proceed.**

Analysis

With no support for this proposal, it is recommended not to proceed.

Oak Tree Road

Overview:

- Drawing number: KGW 06
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Sparvell Road

Overview:

- Drawing number: KGW 06
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

The Byfleets division proposals

The county councillor for this division is [Amanda Boote](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Byfleet

Queens Avenue junction Parvis Road

Overview:

- Drawing number: TB 01
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised**.

Kings Head Lane

Overview:

- Drawing number: TB 02
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised**.

Rectory Lane

Overview:

- Drawing number: TB 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised**.

Sanway Road junction Sanway Close

Overview:

- Drawing number: TB 04
- Objections: 18
- Other comments: 3
- Support: 3
- Final decision: **Proceed with an amendment**.

Analysis

It is recommended to proceed with the introduction of double yellow on the junction of Sanway Road and Sanway Close, as these will have a beneficial effect on access into Sanway Close and improve the sightlines on the junction with Sanway Road at all times.

It is recommended not to proceed with the introduction of the length of double yellow line outside No's 4 to 8 within Sanway Close. There are a considerable number of objections to this part of the proposal.

Requests for additional parking restrictions on the bend in Sanway Road outside Church Cottage and the Recreation Ground have been added to the assessment list to be reviewed in the next Woking parking review.

Celtic Road junction Fullerton Road.

Overview:

- Drawing number: TB 05
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Beech Close

Overview:

- Drawing number: TB 06
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

High Road

Overview:

- Drawing number: TB 06
- Objections: 1
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Royston Road Car Park. Traffic Regulation Order Amendment

Overview:

- Drawing number: TB 06
- Objections: 1
- Other comments: None
- Support: None
- Final decision: **Proceed as advertised.**

Analysis

Although one objection has been received, it is recommended to proceed as advertised. No changes to the existing parking arrangements in the Royston Road (High Road) car park are proposed. We just need to add all the parking bays in their current arrangement to the Traffic Regulation Order plans.

Ferney Road junction Chertsey Road

Overview:

- Drawing number: TB 07
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

High Road junction Grasmere Way

Overview:

- Drawing number: TB 08
- Objections: 3
- Other comments: None
- Support: None

Final decision: **Proceed with an amendment.**

Analysis

With three objections received it is recommended to reduce the length of the double yellow line to be installed on both sides of Grasmere Way to 10 metres only and not the full extent advertised.

West Byfleet

Hollies Avenue

Overview:

- Drawing number: TB 09 and TB 10
- Objections: 13
- Other comments: None
- Support: 5
- Final decision: **Do not proceed.**

Analysis

With 13 objections received, it is recommended not to proceed as there is insufficient support. The majority of objectors do not think there is an issue with the volume and positioning of vehicles parking along the unrestricted section of Hollies Avenue.

Woking North division proposals

The county councillor for this division is [Riasat Khan](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Maybury

Eve Road

Overview:

- Drawing number: WN 01
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised**.

Grove Road

Overview:

- Drawing number: WN 02
- Objections: 1
- Other comments: None
- Support: None
- Final decision: **Proceed as advertised**.

Analysis

It is recommended to proceed as advertised. A length of 30 minute limited waiting space Monday to Saturday 8.30am to 6pm will serve nearby shop customers and short visits to nearby properties. After 6pm the space will be available for all vehicle to use equally. Space on the public highway cannot be allocated to specific vehicles. It is not possible to allocate parking space on Walton Road at the front of the premises, as the bays would be close to the junction.

Board School Road

Overview:

- Drawing numbers: WN 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised**.

Windsor Way junction Balmoral Drive

Overview:

- Drawing number: WN 04
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Beaufort Road junction Kent Road

Overview:

- Drawing number: WN 05
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Maybury Road No's 130 – 133.

Overview:

- Drawing number: WN 06
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Maybury Road, Maybury Mews

Overview:

- Drawing number: WN 07
- Objections: 2
- Other comments: 2
- Support: None
- Final decision: **Proceed with an amendment.**

Analysis

It is recommended to proceed with an amendment. Do not remove 10 metres of parking bay to the east of the Maybury Mews access as there is a regular demand for this parking space. Proceed with upgrading the existing Monday to Saturday 8.30am to 6pm single yellow line to double yellow lines from the existing parking bay westwards to the boundary of No: 118 as advertised.

Marlborough Road

Overview:

- Drawing number: WN 08
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Sheerwater

St Michaels Road

Overview:

- Drawing number: WN 09, WN 10, WN 11.
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Woking South division proposals

The county councillor for this division is [Will Forster](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Barnsbury

Old Hill

Overview:

- Drawing number: WS 01
- Objections: 4
- Other comments: 2
- Support: 2
- Final decision: **Proceed as advertised.**

Analysis

It is recommended to proceed as advertised. The aim of introducing these restrictions is to deter casual day parking by non-residents looking to walk into town and improve access from the two service roads behind numbers 1 and 2 respectively. The double yellow lines will be visible from Egley Road extending into Old Hill. The restrictions will keep the junction area clear of parked vehicles at all times, improving visibility and maintaining access.

The request to install restrictions around the turning head outside No's 21 to 24 has been added to the assessment list for the next Woking parking review.

Hillside

Overview:

- Drawing number: WS 02
- Objections: None
- Other comments: None
- Support: 1
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Acacia Avenue junction Hawthorn Road

Overview:

- Drawing number: WS 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Hawthorn Road. No's 114 to 116.

Overview:

- Drawing number: WS 03
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Hawthorn Road junction Ash Road

Overview:

- Drawing number: WS 03
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Ash Road junction Ash Close

Overview:

- Drawing number: WS 03
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Ash Road junction Laburnum Road

Overview:

- Drawing number: WS 03
- Objections: 1
- Other comments: None
- Support: None
- Final decision: **Proceed as advertised.**

Analysis

One objection has been received, however it is recommended to proceed as advertised as the restrictions on this junction are part of a package of yellow lines across the Barnsbury Estate that will help with access for the 81 Bus route and improve road safety.

Laburnum Road junction Hawthorn Road

Overview:

- Drawing number: WS 03
- Objections: None
- Other comments: None
- Support: 3
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Kingfield

Kingfield Gardens

Overview:

- Drawing number: WS 04
- Objections: 6
- Other comments: None
- Support: 4
- Final decision: **Proceed with an amendment.**

Analysis

It is recommended to proceed with an amendment. Double yellow lines will be installed around the turning head will enable this section of road to be used for its intended purpose, as well as improving access into/ out of residential driveways and the lane leading to No's 8 to 13.

It is recommended to stop the double yellow lines 1.5 metres shorter than advertised in front of Brackenvale to ensure there is space available for one vehicle to park on street outside Denver Cottage. Should any resident of Kingfield Gardens wish to install a white access protection marking to highlight their driveway access they can apply on the [Surrey County Council website](#).

Elmbridge Lane

Overview:

- Drawing number: WS 05
- Objections: 1
- Other comments: 1
- Support: 2
- Final decision: **Proceed as advertised.**

Analysis

It is recommended to proceed as advertised. Vehicles parking in this location on Elmbridge Lane create a pinch point on the road, resulting in some local congestion on this bus route. Both properties on Elmbridge Lane which front this have off street parking available, and on street parking is still available on Queen Elizabeth Way.

Westfield

Westfield Road outside Morrisons Daily

Overview:

- Drawing number: WS 06
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Westfield Road

Overview:

- Drawing number: WS 07
- Objections: None
- Other comments: None
- Support: 2
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Granville Road

Overview:

- Drawing number: WS 07
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Mayford

Westfield Road junction Greenmeads

Overview:

- Drawing number: WS 08
- Objections: None
- Other comments: 1
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Woking

Langley Walk

Overview:

- Drawing number: WS 09
- Objections: 1
- Other comments: None
- Support: None
- Final decision: **Proceed as advertised.**

Analysis

It is recommended to proceed as advertised. Langley Walk is a public road inside Area 5 of the Woking CPZ currently without any parking controls. This needs to be corrected as, by definition, all roads within a controlled parking zone have parking restrictions or controls.

Midhope Road

Overview:

- Drawing number: WS 09, WS 10
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Woking South East division proposals

The county councillor for this division is [Liz Bowes](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Old Woking

St Peters Close

Overview:

- Drawing number: WSE 01
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised**.

Woking

Westerfolds Close

Overview:

- Drawing number: WSE 02, WSE 03
- Objections: 8
- Other comments: 1
- Support: 9 plus a petition signed by 8 households
- Final decision: **Proceed as advertised**.

Analysis

Westerfolds Close was assessed on three separate occasions for this parking review. On each occasion the majority of vehicles were witnessed parking on the western side of the street. Double yellow lines were proposed and will be installed on the eastern side of Westerfolds Close, as this will result in less disruption to the current parking pattern in the close.

Keeping one side of Westerfolds Close vehicle free will allow pedestrians to use the footway for its intended purpose, safely and support the Highway Code, which says: *Parking on the pavement can obstruct and seriously inconvenience pedestrians, people in wheelchairs or with visual impairments and people with prams or pushchairs*.

Double yellow lines will be installed at the entrance to Westerfolds Close to not only stop vehicles parking on the footway, but to improve sight lines for vehicles exiting Westerfolds Close.

Emergency service vehicles are exempt from the parking restrictions.

Pyford

Engliff Lane

Overview:

- Drawing number: WSE 04
- Objections: None
- Other comments: None
- Support: None
- Final decision: No objections have been received therefore it is agreed to **proceed as advertised.**

Coldharbour Road

Overview:

- Drawing number: WSE 05
- Objections:1
- Other comments: 1
- Support: 2
- Final decision: **Proceed as advertised.**

Analysis

Even though one objection has been received, it is recommended to proceed as advertised. Vehicles parking on the bend, do obstruct sight lines and should move to a more suitable place. The speed at which a vehicle is travelling along Coldharbour Road is the responsibility of the driver and should not be dictated by whether there are parked vehicles or not.

Woking South West division proposals

The county councillor for this division is [Ayesha Azad](#). The original drawing on the [Woking parking review 2023 web page](#) are still available on our website for reference.

Woking

Triggs Lane junction Cavendish Road

Overview:

- Drawing number: WSW 01
- Objections: 1
- Other comments: None
- Support: None
- Final decision: **Proceed as advertised.**

Analysis

It is recommended to proceed as advertised. Installing double yellow lines will maintain access and improve junction sightlines at all times.

Wych Hill and Blackbridge Road

Overview:

- Drawing number: WSW 02
- Objections: 4
- Other comments: 1
- Support: 1
- Final decision: **Proceed with an amendment.**

Analysis

It is recommended to proceed with an amendment. In light of the objections received it is recommended not to install restrictions on Blackbridge Road, or the southern side of Wych Hill.

Proceed with Installing the advertised parking restrictions on the northern side of Wych Hill, from outside Wych Hill Cottages to the roundabout eastwards to the roundabout with Triggs Lane.

St Johns

Robin Hood Road

Overview:

- Drawing number: WSW 03
- Objections: 3
- Other comments: None
- Support: 1
- Final decision: **Do not proceed.**

Analysis

In light of the objections received, it is recommended not to proceed with this proposal. The loss of on-street parking space as a result will increase pressure on the space available elsewhere in Robin Hood Road.

St Johns Rise

Overview

- Drawing number: WSW 04
- Objections: 9
- Other comments: 3
- Support: 14
- Final decision: **Proceed with an amendment**

Analysis

It is recommended to proceed with an amendment.

Do not install the advertised double yellow lines outside No's 32- 38. The volume of on-street parking at the western end of St Johns Rise is less and there is insufficient support.

It is recommended to proceed as advertised with the installation of the double yellow lines at the eastern end of St Johns Rise. There is significantly more vehicles parking on street blocking visibility at this end of the road. These double yellow lines will improve road safety and visibility at all times.

Annex 1 – General information

This annex contains information about topics that are quite often raised by people when making comments in response to parking proposals but are generally things that are not considered within a parking review, or not possible to consider at that time.

Speed limits, traffic calming, and speed enforcement

Speed limits are introduced by the county council provided Surrey Police agree with the limit proposed. Further information about speed limits can be found on our website at:

[Speed limits](#)

Speed limits and traffic calming measures are considered by our local area highway team, and you can raise queries regarding these subjects using the contact details below on the next page. The police are the only authority with powers to enforce speed limits.

Road safety and sustainable travel for schools

Surrey County Council provides a range of services to help schools on this matter, more information can be found at:

[Road safety and sustainable travel for schools](#)

Creation of additional parking space on verges or grassed areas

This is not something that is considered by the parking team or within a parking review. Unfortunately, the council has essentially no funding to carry out this type of work at the current time, but any requests for these types of schemes would need to be considered by the local area highway team, who can be reached via the contact details on the next page.

Requests for permit parking schemes

We can consider introducing permit parking schemes under appropriate circumstances. However, such significant changes can't be considered based on only one or two comments. Anyone wanting to find out more about permit parking should first look at our webpage which explains where, why, and how a scheme could be introduced, and how they work, at:

[Permit parking schemes](#)

Having read that information, any customers interested in pursuing the idea of permit parking further, should consider raising a parking scheme request form (petition), as explained online at:

[The parking review process](#)

Requests for additional parking controls

Due to the legal processes involved, we cannot generally consider further parking restrictions over and above those already 'advertised'. The best way to put forward any ideas for new parking controls is to raise them to be considered as part of the next parking review in the area. Information about parking reviews, including how and why we do them, and how to raise any further requests, is available on our website at:

[The parking review process](#)

Enforcement

Parking controls on street in Woking borough are administered and enforced by NSL on behalf of the County Council. If you have any queries or questions about enforcement, you can find answers by visiting the [parking enforcement and fines webpage](#)

General enquiries

Any other enquiries regarding highways can be raised via the electronic forms on our website:

[Contact our roads and transport service](#)

Or using the contact details below:

- **Email:** contactcentre@surreycc.gov.uk
- **Textphone** (via Text Relay): 18001 0300 200 1003
- **SMS:** 07860 053 465
- **VRS:** [Sign Language Video Relay Service](#)
- **FAX:** 020 8541 9575
- **Address:** Contact Centre, 1st Floor, Dakota, De Havilland Drive, Weybridge, Surrey, KT13 0YP
- **Telephone:** 0300 200 1003 (9am to 5pm, Monday to Friday, excluding bank holidays).
- Calls to 03 numbers from any network will cost no more than those to 01 and 02 numbers and count as part of any call package. The cost of calls per minute depends on the network. Please check with your provider. BT customers may be able to call 03 numbers for free.
- **Please note:** Calls may be recorded for training and monitoring purposes.