



People's
Group

Surrey People's Group Event
30th March 2023



There were 80-90 people at the event from all over Surrey who were supported by several organisations.

Who came to the event?

What did we do?

 **Surrey People's Group**
Together for learning disabilities and autism

 **Valuing People**
Learning Disability Partnership Board in Surrey

Agenda for our Thursday 30th of March event.

Ashtead Memorial Hall KT21 2BE





What we will talk about at our event:











- 10:15 →  Arrive and welcome visitors
- 10:35 →  Feedback
You said we did
Learning Disability England
Conference
- 10:45 →  Community Opportunities
- 11:15 →  Sing and Sign



 **Surrey People's Group**
Together for learning disabilities and autism


**Surrey People's Group
30th March 2023 event.**

 **Valuing People**
Learning Disability Partnership Board in Surrey

- 11:30 →  Break
- 11:45 →  Fire and Rescue – Home Safety
Small group work
- 12:15 →  Understand Us
- 12:40 →  Pavement Safety 
- 12:50 →  Voter Photo ID 
- 1:00 →  Lunch 
- 1:55 →  Finish meeting 

If you would like further information please contact:

  Text or Phone: 07929 863582
Email: ldcommunications@surreycc.gov.uk



Our update

A group of us went to the Learning Disability England Conference in London

It was an early start to catch the train up to Blackfriars or Waterloo Station

There were over 100 people at the event, the first face to face since 2019

We were invited to speak about our campaigns and coproduction work



Community Services

Community Services using a buildings base for people who need this (Day Services, etc.)



Close to where you live
Use the bus to get there
Transport is good

Marnie and Tom are working on developing community opportunities and wanted to know what people thought.



What works and what we like?



A warm place to be in the winter / on a wet day

The day was too long but is now shorter
– that's better

We get support and feel safe
Fantastic staff always there to help with problems and listen
Having support from staff

Community Services

Community Services using buildings as a base, for people who need this (Day Services, etc.)



Going to get my cash from the cashpoint
Music shops (Not many in Redhill)
Going out to eat
Visiting the beach
Going to the barbers
Like to go out and about
Dog walking, litter picking, picnics, seaside
Garden Centre
Panto



What works and what we like?

Work Experience
Business Group (Experts by Experience programme)
Not going to the day services
Taking on a job – cleaning rooms or minibus



Meeting new people and friends
Self-advocacy
Being part of volunteering groups
Meeting friends and socialising

Outreach

Services based from home or in the community

Developing people's skills and networks



You can do what you want – Bowling, cinema, gym, swim
Choice is good



What works and what we like?



Support to wash & clean clothes
Shopping

People can come early or late. Timing can be flexible if you give people notice
Consistent person to support – relationship with the support worker

Outreach

Services based from home or in the community

Developing people's skills and networks

What works and what we like?



Outreach Trips

Swimming, Stables, Golf, Bowling, Gym, Sailing

Out for lunch

Visits – e.g. to London using trains

Theatre

Swimming

Community group member to mix with other groups

What doesn't work so well



Workers not available after 8pm

Not enough variety

Not enough staff to support at the times you want to do things

Staff at home don't have time to support with activities



Delay in getting a place at the day centre

Only have 2 days at the centre

Sometimes get to the centre and don't like the activity on that day.

It would be better to know what's on to have a choice

A bigger building with more people like Bentley Centre does not work so well

Not being able to stay out late

Access to computer / digital systems is difficult because of visual impairment

What doesn't work so well



Cost of activities



Transport - need better bus links
Lack of bus stops & bus routes near home
PIP points limit access to bus passes so transport is too expensive
Outreach without transport is difficult in bad weather
No transport to activities to do together

What should there be more of?

What should there be more of?

Would like more meetings and advocacy

More network meetings – the centre manager should attend

Better communication - what activities are happening?

Would like more quizzes



Find somewhere to play music, and play with other people (Guitar, keyboard, harmonica)

Record shops

Better places to eat – (No local Burger King or Nandos)

Visiting new places – beaches, countryside

More opportunities for trips and activities

Get out more – getting help with planning this

More days at the centre



What should there be more of?



Need more buses
More vehicles so we can get out more



Clubs
Evening entertainment
Weekend activities
Visits to London & the Theatre



Pottery
Squash
Golf
Snooker
Racing
Trips to the zoo
Smoothies



Would like more work – Could do odd jobs

Safe & Well Visits

We offer fire safety advice for your home, including free fire safety equipment where necessary

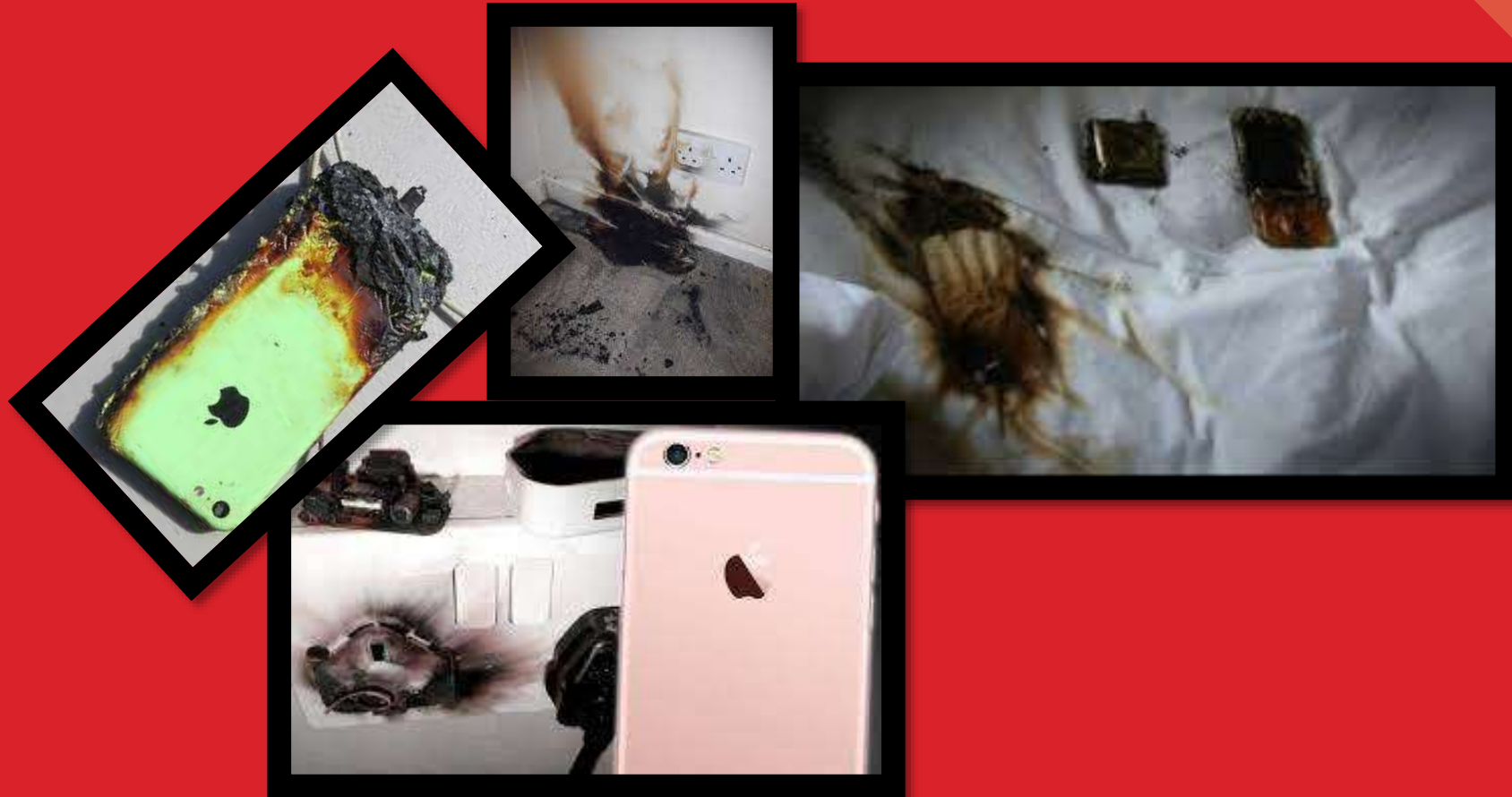
**[Book your Safe and Well visit –
Surrey County Council \(\[surreycc.gov.uk\]\(http://surreycc.gov.uk\)\)](#)**



Fire and Rescue spoke to people about staying safe and well in their homes.



Never Overcharge or Leave Phones, Ipads etc. Charging Overnight..



Bedtime Checklist

Turn off & unplug electrical appliances unless its a fridge/freezer

Close internal doors at night to stop a fire from spreading

Make sure all heaters are off & fireguards are up

Make sure exits are clear

If you have a phone take it to your bedroom



Sunny Bank showed us a video about their new business called Understand Us, the Learning Disability Experts.



[You can watch the video on their website.](#)



Sometimes when people are out, they find some pavements and roads unsafe.



It is said that in England, people over 65 have as many as 1 million outdoor falls each year.



This also costs taxpayers around £500 million (health support, care support and injury claims).

Surrey Choices spoke to people about how to report unsafe pavements.

Surrey County Council has a website where you can tell them about pavements and roads which you think are unsafe and have hazards on.

Select the option that most closely resembles the issue.



Damaged, missing or loose kerb causing a trip hazard higher than 2cm



Damaged, missing or loose kerb causing a trip hazard under 2cm high



Broken, missing or loose paving or cobbles causing a trip hazard higher than 2cm



Broken, missing or loose paving or cobbles causing a trip hazard under 2cm high



Pothole in the pavement deeper than 2cm and wider than 10cm



Loose or damaged manhole cover or drain causing a trip hazard on the pavement



Pothole in pavement shallower than 2cm



Roots causing hazard on pavement



Roots causing damage to private property



Dropped seeds, leaves and other matter



Any other pavement issue

[Highway issue - What is the issue? - Surrey County Council \(surreycc.gov.uk\)](https://www.surreycc.gov.uk)

We can work together to help make pavements safer in Surrey.

It was really good, I liked it all.

It was really enjoyable, I liked it all and I think I learnt things.

I thought it was brilliant, loads of information, it was interesting I loved it today.

I have seen a couple of people I have haven't seen for a while. It was great to get together and have a chat. Its great for us to get together and talk about things that matter to us.

I learnt things about fire safety and about Understand Us.



What did people think?