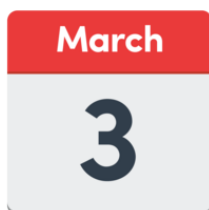




Learning Disability Partnership Board in Surrey

Minutes of our March 2022 Meeting.

Chaired by Mary Hendrick and Leanne Yeo.



Held on Thursday 3 March 2022 using Zoom video.



At our March 2022 meeting we talked about:



Learning Disability Performance Budget Update.

Steve Hook updated us.



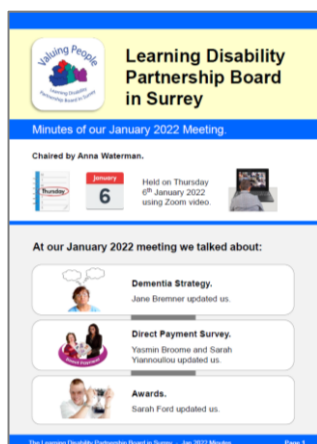
Digital Technology in Health Services.

Liz Williams updated us..



Local Updates.

Members updated us.



The minutes are available on our website.

Surreypb



Actions from our January 2022 minutes.

ACTION



Videos about dementia are now on our website. Go to: [dementia videos](#).



Liz Williams explained that dementia is not checked as part of an Annual Health Check. The Primary Care Liaison Team do have data about the numbers of people referred for assessment and diagnosed.



Surrey People's Group met in person recently, and are thinking about having a monthly face to face meeting.

Learning Disability Performance Budget Update.



Steve Hook updated us.

Surrey County Council and our financial position.

Our budget for 2021 to 2022.

This is the combined budget for the Learning Disability and Autism Team plus The Transition Team.

Gross - £203.2 million.

Income (contributions and grants) £17.4.

Net - £185.8 million.

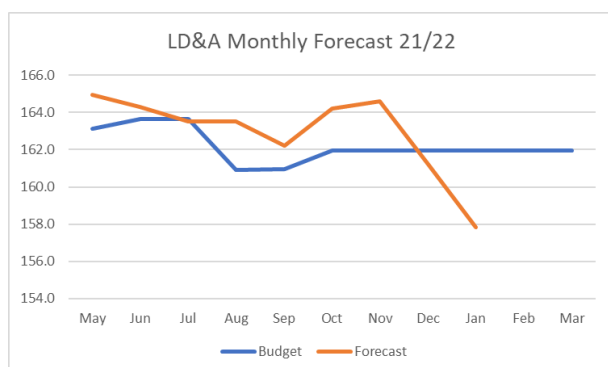


The Learning Disability and Autism Team have a caseload of 3,867 people.

The Transition Team have a caseload of 1,538 people (including under 18's).

The Learning Disability and Autism Team.

The Learning Disability and Autism Team budget forecast.



The forecast has dropped from a £164.9m forecast in May 2021 to a £157.9m forecast in January 2022.

This is a forecast saving of £7.1m since May 2021.

Reasons why the Learning Disability and Autism Team's spending has reduced.

Spot Care forecasts have reduced by £3.6m. This is support purchased for individuals.



Joint Funding and Continuing Health Care income has increased by £6.8m.

The Learning Disability and Autism Team budget was reduced by £8.3m.



The average weekly cost of new Learning Disability and Autism services has increased.

From April to October 2020, we funded 204 new services, with an average weekly cost of £516.55.

From April to October 2021, we funded 248 new services, with an average weekly cost of £658.45.



The Learning Disability and Autism Team was set up in 2019. Our achievements so far include:

- Setting up an East and West Surrey team, and each team having a duty service.
- 90% of staff in post or going through recruitment.



Our achievements so far include:

- Safeguarding systems set up and working.
- All the team have received Autism Awareness Training.
- The Team are recruiting 9 Occupational Therapist (OTs) so that there is dedicated specialist OT support within team.
- Recruited specialist reablement workers providing a 6 weeks skills programme to support individuals to regain independence.
- Provided new technology options for individuals.
- We are developing easy read information for individuals and are completing Easy Read Training in February.
- Promoting people's independence and wellbeing by introducing a strengths based approach.
- Increasing the number of people in independent living. Working with providers to create new services and developing more Shared Lives services.



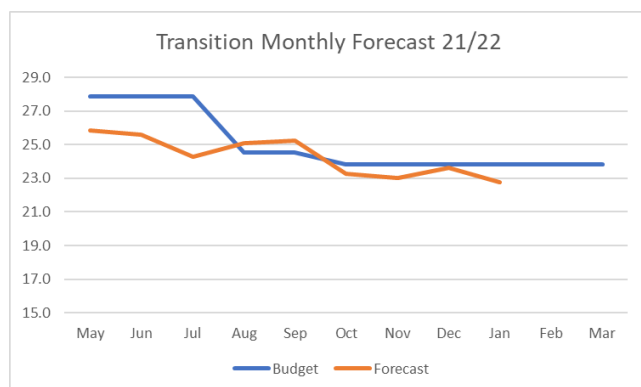
Our achievements so far include:

- A 3% increase in reviewing activity since April 2021 has led to improved outcomes for people by providing the right care and support.
- Savings of £1.481 million through targeted strengthen based reviews has also been achieved.



The Transition Team.

The TransitionTeam budget forecast.



The forecast has dropped from a £25.9m forecast in May 2021 to a £22.8m forecast in January 2022.

This is a forecast saving of £3.1m since May 2021.

The Transition Team budget was set based on 120 new clients moving from Children's services to adult services.

As of 31st January 2022, 118 clients had started to move, with another 14 expected to start moving by 31 March 2022.



We thought the average weekly support cost for new clients would be £825 a week, but the actual weekly cost of the 101 people who are moving to adult services is £746 a week.

There are also 9 clients that traditionally would have gone into Residential Care, but went into Supported Living. This is a saving of £286,000 a year.



The Transition Team – achievements this year.

- **Working Young Project** - attending termly planning meetings in partnership with Children's Team as part of our 'Preparing for Adulthood' work. 30 assessments have been completed and support plans on track to be completed by beginning of March 2022.
- Continue to promoting young people's **independence and wellbeing** through a strengths-based approach.
- **Communication and engagement** –work with young people to develop videos.
- **Next Steps Brochure** - will be going live with updated webpages by end March 2022.



The Transition Team – achievements this year.

- Successful **Brain in Hand** Pilot.



- Work of Team featured in White Paper titled '**How counties are making the most of tech in social care**' and the embedding digitally enabled support best practice guide.



- Team are engaging with schools to use the technology earlier to support the **Preparation for Adulthood** agenda.



- **AutonoMe** app has been commissioned to support young people develop their cooking and domestic skills.



How the Learning Disability and Autism and Transition Team are performing.

We have collected data about the performance of both teams and will explain how we are doing over the next few pages.



Annual reviews

Our Aim: Increase the number of reviews and reduce the backlog of cases.

Target for 2021/22 is 80%.

- In April 2021 we achieved 62.5%.
- In Feb 2022 we achieved 64.1%.

We're working to meet this target by March 2022.



Independent Living Services

Our Aim: More residents with learning disabilities and autism having a home of their own to live independently.

Target for 2021/25 is 75%.

- In April 2021 we achieved 72.6%.
- In Feb 2022 we achieved 72.5%.

We're working to meet this target by March 2022.



Residential Services

Our Aim: Half as many people with learning disabilities and autism living in residential care within the next five years, with people offered suitable supported independent living services.

- In October 2021 there were 987 people in residential services.
- In January 2022 there were 922 people in residential services.



Direct Payments

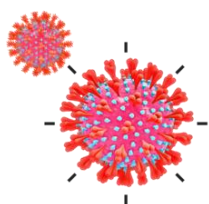
Our Aim: Increase in the number of people receiving a Direct Payment to 30%.

Target for 2021/22 is 30%.

- In April 2021 we achieved 33.2%.
- In Feb 2022 we achieved 32.8%.



Challenges and Support.



The coronavirus pandemic has made it harder for us to support people to live more independently.



We are making big changes whilst also developing a new team with a lot of new staff.



We need ongoing funding to do all the extra work we need to do, such as more reviews and developing new types of services.



We are working very closely with providers to develop new independent living services.



We are working more closely with health services on Transforming Care, and also working closely with Community Teams for People with a Learning Disability.



We are working to make sure we learn from services that work well, so that other people can benefit from the same sort of support.

Our budget and savings for 2022 to 2023.

The combined 2021 to 2022 budget for the Learning Disability and Autism Team plus The Transition Team.

2021 to 2022 net budget is:

- £185.8 million.

Savings to be made in 2022/23:

- £7.8 million.

This makes our net budget for 2022/23:

- £186.9 million.



How we plan to make savings in 2022 to 2023.

Developing dayservices.

We will be moving towards more community based activities for people, meaning some dayservices will change.

This will save us £2.335 million.



Strength Based Reviews.

Right size packages of care through targeted and annual reviews.

This will save us £843,000.



Moving from residential care to supported living.

Helping more people to live more independently.

This will save us £737,000.



Continuing Health Care.

Working with the NHS to ensure that some people's support is funded through Continuing Health Care.

This will save us £2.5 million.



Partnership Board members questions and comments about Surrey County Council budget and performance.

Continuing Health Care and Joint Funding,



Christine May commented that it was good to hear that Surrey County Council and NHS commissioners are working together to fund services, and that this doesn't always happen in other areas of England.

Steve Hook explained that in previous years Surrey County Council and NHS commissioners had had a challenging relationship, but that they now work together in a practical way and that there are many more joint funding agreements in place.

Many of these agreements mean that the cost of a person's care is shared 50/50 between the NHS and Surrey County Council. If a person is entitled to Continuing Health Care funding then the NHS pay the full cost of their care.

Adult Social Care budget.



When discussing the budget Steve Hook explained that the cost of care has increased due to increases in staff wages and other factors including the running costs for buildings and transport.

Steve explained that 44% of the money spent of Adult Social Care was spent on learning disability and autism services, although the Learning Disability and Autism Team budget has been reduced due to the extra funding needed to support older people who are leaving hospital.

Steve also explained that it can be hard to predict Transition spending as we can't always know in advance what the care needs of young people will be as they transition into adulthood. Through the Working Young Project we are now starting to work with young people at age 16 rather than 18.

Recruiting Adult Social Care staff.



Steve Hook was asked whether staff recruitment was difficult and what was being done to make recruitment easier.

Steve Hook explained that we are keen to recruit more younger staff to care and support services. He said that 55% of the workforce were aged over 50. There is a workforce planning group and we are aware that we need to make better use of things like social media to attract more younger staff..

Brain in Hand

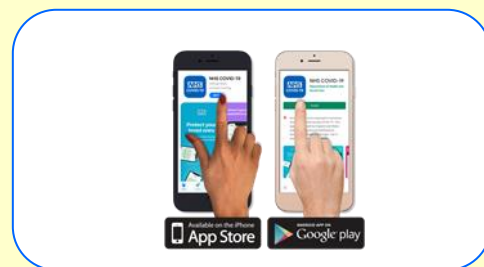


Christine May asked how the Brain in Hand app worked.

Fadzai Tande explained that the app helps young people to manage situations, make choices and manage their anxiety. It uses a traffic light system where the young person can ask for help if they are not coping.

For more information you can go the [Brain in Hand website](#).

Digital Technology in Health Services.



Liz Williams, Mikoto Nakajima and Non Hill updated us.

We would like you to tell us about how you use digital technology to help you.

What we mean when we say digital technology.

This can mean equipment like:

- Computers and laptops.



- Mobile phones and tablets.



- Other devices like Alexa.



Digital technology can also mean websites, apps and other software.



This project is being run by Surrey Heartlands Health and Care Partnership. Liz Williams and Mikoto Nakajima work on the project.



You may use digital technology in different ways.

To help you stay healthy and well.

- Getting help from health services like your GP if you are unwell.



- Getting your medication.



- Make healthy choices with food and exercise.



Helping you to stay safe and be more independent.

- Setting reminders and planning your day.



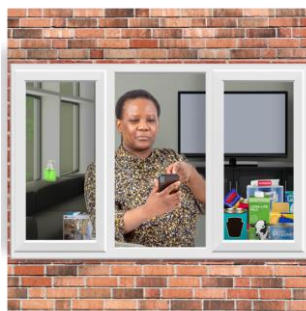
- Following recipes.



- Planning journeys.



- Looking after your home.



- Reporting things like crime.



Helping you to meet and stay in touch with people.

- Take part in activities and groups.



- Talk to a professional person about your wellbeing.



- Keeping in touch with friends and family, and making new friends.



Your stories will help to find the best technology and tools to help you and other people.

The team will then be putting in the time, people and money to make sure they can be used by you in the future.

We will share this information with your community so it will help everyone.



What to expect if you share your story with us.

- We will make sure that your answers are seen only by people who work in the Surrey Heartland system.



- Your story that you share and information like your age and gender will be recorded. Your personal data – like your name and who you are will not be shared.



- You do not have to answer any questions you don't like. You can stop talking when you want to, or choose to leave the conversation at any point.



Contact Imogen Osborne if you want to share your story or invite Non and Mikolo to your group.

- Phone Number: 01483 519433.
- Email: ldcommunications@surreycc.gov.uk



Partnership Board members questions and comments about digital technology.

Safety concerns



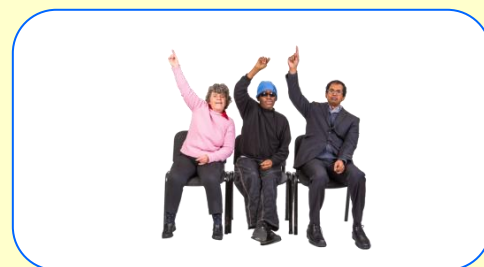
Claire Dawson commented that many families have concerns about people's safety when using apps and other technology, and that it was important that staff supporting people have a good understanding of the apps and how to keep people safe..

Everyday technology.



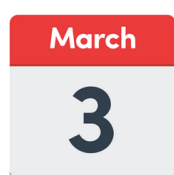
Christina Earl explained that people can often find apps that everyone uses, like Google Maps, very helpful when developing their independence.

Local updates.



Members updated us.

Our next Partnership Board Meeting.



Our next meeting will be on:

Thursday 5th May 2022 from 9.45am to 12.30pm.

We are planning for this meeting to be in person.

Laura Saunders and Liz Williams will also update us about their work in health.

Include Choir.



Alix Lewer told us that the Include Choir are looking for new members. It's an inclusive choir that meets both online and face to face.

For more information just email info@include.org – or call 07446 897835.

Surrey Coalition of Disabled People.



Yasmin Broome updated us about a range of projects. For more information phone: 01483 456558.

Disability Empowerment Meetings.

These meetings are starting in March 2022, and the Deputy Police and Crime Commissioner will be speaking.

Online Virtual Trips.

These are continuing with trips planned to Painshill Park, Brooklands Museum and Hever Castle.

Direct Payments Group.

Contact us if you would like to join the group.

Sunny Sessions Radio.



Listen live on our [website](#)



Listen to our shows live every Monday and Thursday at 11am on Surrey Hills Community Radio.

Join DJ Jon and his special guests for Sunny Sessions Extra on the first Monday of the month at 9pm.

World Autism Acceptance Week 2022.



For more information go to [The National Autistic Society website](#)

Restore2 Mini Training.



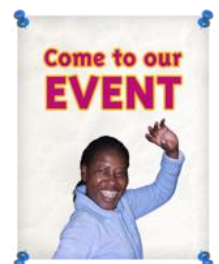
Recognise Early Soft Signs, Take Observations, Respond, Escalate

RESTORE2 has also been adapted for use by Care Homes wanting to use a "Soft Signs" approach as a pre-diagnostic indicator of concern" to facilitate earlier treatment and avoid unnecessary transfers to hospital.

Christina Earl told us that free training is being offered on Restore 2
Contact Christina for more information christina.earl@surreychoices.com

Keep updated about local events and news.

Up-to-date news about events and services can be seen in the [latest news section of our website.](#)



If you have any news or events to tell us about please email ldcommunications@surreycc.gov.uk and we will send it out in our weekly news email.



Members who came to our March 2022 meeting.

Co – Chairs

- Mary Hendrick – Senior Commissioning Manager
 - Leanne Yeo
-

Local Valuing People Group Chairs

- Tom Moore – Surrey County Council– South West Surrey
 - Sally Dubery – Central Surrey Voluntary Action – Mid Surrey
 - Sarah Ford – Senior Commissioning Manager – East Surrey
-

People with a learning disability

- David Muir
-

Family Carer Representatives

- Sara Truman MBE
 - Gaynor Gibbins
-

Voluntary Organisation Representatives

- Yasmin Broome – Surrey Coalition of Disabled People
- Claire Dawson and Dorothy Watson – Sunnybank Trust
- Christine May – Surrey Children's Hospice
- Christina Earl - Surrey Choices
- Jade Vallance – Active Prospects
- Justine McManus – Department of Work and Pensions
- Alex Lewer - Include

Members who came to our March 2022 meeting.

Surrey County Council representatives

- Amy Jackson – Adults Senior Business Support Assistant
 - Imogen Osborne – Engagement Officer
 - Mary Hendrick – Senior Commissioner
 - Steve Hook – Assistant Director
 - Alison Caraccio – Surrey Adult Learning
 - Fadzai Tande, Paul Baker and Gareth Owen – Transition Team
 - Liz Williams – Joint Strategic Commissioning Convener
-

Health representatives

- Jane Owens – Surrey Healthwatch
 - Julie Wadham – NHS Safeguarding Advisor
 - Lynne Ramnanasingh - LeDeR
 - Laura Saunders – Surrey Heartlands CCG Commissioning
-

Observers and Presenters

- Mike Leat – CCP Ltd.
- Mikoto Nakajima and Non Hill – Digital Technology Project