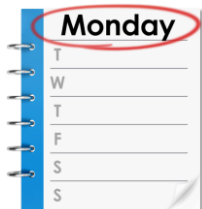




# The North West Surrey Valuing People Group

## Minutes of our October 2020 Meeting.

Chaired by Andrew Price.



Held online on Monday  
12<sup>th</sup> October 2020  
using Zoom video.



## Important subjects we talked about:

A collection of icons representing different modes of transport: a red double-decker bus, a blue and yellow high-speed train, and a black car.

Travel and Transport

A group of five diverse people of various ages and ethnicities performing a synchronized exercise routine.

10 Today Supported  
Exercise Programme

An image of a woman sitting on the floor talking to a man in a wheelchair, next to a small white house icon.

Home Based Care

An image of a man looking distressed with his hand on his forehead, overlaid with a red upward-pointing arrow and several red virus-like icons.

COVID-19

## Other important subjects we talked about:



Flu Vaccinations



Small Bid Grants



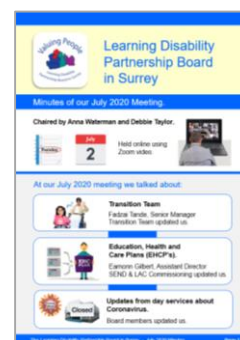
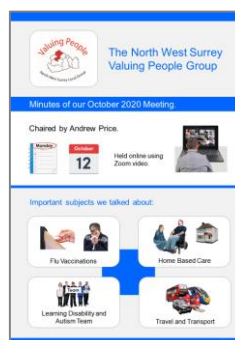
Learning Disability and Autism Team



Learning Disabilities and Autism Engagement Team

## Minutes of our meetings and the Learning Disability Partnership Board Meetings:

Valuing People Group members will be sent minutes of their Valuing People Group meetings, and also the minutes of The Learning Disability Partnership Board meetings.



For any further information regarding the minutes of Valuing People Groups and The learning Disability Partnership Board , please contact the Learning Disability Communication inbox:

[ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)

# The North West Surrey Valuing People Group



Andrew Price explained about the role of the group.

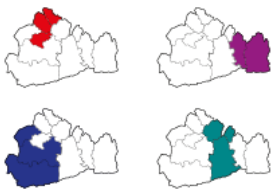
We are a focus group for people with Learning Disabilities in the North West of Surrey.



The areas covered by North West Surrey are; Runnymede, Woking and Spelthorne boroughs.



The purpose of this group is to network and share information locally.



We are one of four other Valuing People Groups across the County we also have, East Valuing People Group, Mid Valuing People Group and South West Valuing People Group



Each of the four Local Valuing People groups report to the Learning Disability Partnership Board Meetings.

# Travel and Transport Update



Marnie Cotterill updated us on the new Travel and Transport Policy.

This is about the new Travel and Transport Policy that is being established.



Marnie Cotterill, Commissioning Manager and Linda Moore, Senior Commissioning Manager have been reviewing Surrey's travel and transport policy.

They wanted to talk with service users to find out about their experiences with travel and transport, so that we make sure we are able to support people to travel independently.



Marnie and Linda have produced some questions to help with a discussion around transport with individuals/groups these questions were sent round with the minutes.

If you have already done work on transport previously, or have some thoughts please could you send this to Linda so that it can inform their work.



**Contact details:**

Email: [linda.moore@surreycc.gov.uk](mailto:linda.moore@surreycc.gov.uk)

# 10-Today Supported Living Programme



Jack Blythe updated us about the 10-Today Supported Living Programme.

This exercise programme is available to anyone. It's been set up to encourage older adults to take part in regular physical activity.



Jack advised that there is one to one support offered for those who struggle to get online. The referral form has been sent round with the minutes, if you would like a copy, please email: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)



Jack shared a video of the exercise programme which you can find linked here: <https://www.youtube.com/watch?v=Da5aThnoCpl>



You can also tune into their radio station online: <https://10today.co.uk/tune-in/>



If you would like to refer someone or would like to set up a group zoom session. Or have any general feedback or questions then please contact Jack Blythe via email:

[jack.blythe@csva.co.uk](mailto:jack.blythe@csva.co.uk)

If you have been participating in the programme please let us know and send pictures to:

[ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)



# Updates from Surrey – Home Based Care



Andrew Price updated us about Home Based Care

This is about people who have personal care in their own home.



A home based carer helps people with things like washing, going to the toilet, going to bed, getting up, getting dressed, eating and drinking.



170 care providers in Surrey offer home based care. Care providers are checked and registered by Care Quality Commissioners



Surrey County Council will have a new contract for Home Based Care Providers that will start on 1st October 2021.



They are talking to people to get everyone's ideas about how to make sure that Home Based Care is right for people.

## More detailed information about home based care.

**Some slides about home based care that has been sent round with the minutes. If you require a copy of these slides, please email: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)**

There will be no interruption to service delivery as the previous contract will end the day before 1<sup>st</sup> October 2020.

There will only be a new framework of contract providers. In January, providers will be asked to write in to state why they think they are suitable to join the new contract e.g. quality of care, ability to support people, costings etc.

The team are also talking to providers about how they currently support and how they might have to change / what they might have to do to prepare if they want to join the new contract. Even if providers provide support now, they will still have to apply for the new contract.

There is a year to go until the contract is due to start, so the team are currently talking to people such as the Autism Partnership Board and Learning Disability Partnership Board, Action for Carers etc. to get people's views and feedback.

Everyone's feedback is important. A survey ran on Surrey Says which gave people a chance to feedback their views around Home Based Care.

A key part is for Social Workers to get the assessment right and understand the individual's needs. The contract is designed to help Social Workers to find support that meets the needs identified in the assessment.

**You can contact Andrew Price with any questions:**

- Phone: 020 8541 9558 or 07989 165339
- Email: [andrew.price@surreycc.gov.uk](mailto:andrew.price@surreycc.gov.uk)

# Updates from Surrey Flu jabs for people with a learning disability



Imogen updated us about Flu vaccinations.

We are now going into flu season. it is really important that you all get your flu vaccinations.



People with a Learning Disability are more likely to be ill if they get the flu. The best way to avoid this is to get the flu vaccination, it is easy and free.



If you do not like needles, you may be able to get the nasal spray instead.



Please see the links for some helpful videos on the flu vaccination –

<https://www.youtube.com/watch?v=TYgH181Xijs>

<https://www.youtube.com/watch?v=fbHRZ0QpKX8>



Family carers and paid support workers should also get the flu vaccination so that they do not pass on the flu to the people that they care for.



## More detailed information about flu vaccination.

**Slides about some dispelled myths around the flu vaccination has been sent round with the minutes. If you require a copy of these slides, please email: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)**

There are currently some issues with stock of the vaccine, but please do not give up, there is more stock coming.

If you support someone who you know is eligible for the flu vaccination, then please support them to get it.

If you are experiencing difficulties in getting your flu vaccination, please let us know and send us an email at: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)

Please see the link for some easy read information regarding the flu vaccination:

<https://www.gov.uk/government/publications/flu-vaccines-and-supply-for-the-national-flu-programme-2020-to-2021/flu-vaccines-and-supply-for-the-national-flu-programme>

# Further Updates from Surrey



## Small Bid Grants



During the COVID period we identified that not everyone with a Learning Disability and / or Autism could access the digital offer which had been developed due to social distancing measures. Central Surrey Voluntary Action have been given £40,000 to distribute as grants for organisations to develop projects supporting people with Learning Disabilities and or Autism to engage and build confidence in using digital technology. The projects must work to reduce social isolation and loneliness and build on people's strengths and resilience. We asked organisations to bid for one off grants of up to £5,000. This opportunity closed on Monday 12<sup>th</sup> October at 4pm. Anyone involved will be asked to write a report and explain how we will benefit from it.

## Covid -19



Please view the Surrey website for up to date information on COVID-19. It also has some accessible guides for people with Learning Disabilities.

<https://www.surreycc.gov.uk/people-and-community/emergency-planning-and-community-safety/coronavirus>

# Partnership Board Updates



## Partnership Board website



Declan Carey, Digital Assistant updated us, advising that the current Partnership Board website will be migrating over to the Surrey County Council website. Declan is currently looking through the Partnership Board website and trying to make it more up to date and modern. We will be doing some work around the website at our January meeting.

Declan urged everyone to have a look at the website and give some feedback.

Please email us your feedback.

Email: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)

## Surrey People Groups



This group takes place every first Wednesday of the month from 10am-12pm via Zoom.

We would like as many people as we can to get involved and join the group. It is a great opportunity to have open discussions about a range of topics. These meetings are for people with a Learning Disability, so some may need support from providers to join.

For any further information regarding the Surrey People Groups, please contact Imogen Osborne, Engagement and Partnership Officer via email: [imogen.osborne@surreycc.gov.uk](mailto:imogen.osborne@surreycc.gov.uk)

# Partnership Board Updates – New Staff



Imogen updated us on new staff.

Please meet our new staff in the Learning Disability  
Autism and Engagement Team.



## **Imogen Osborne, Engagement and Partnership Officer**

Imogen's role is to engage with groups and individuals across Surrey to connect people together and encourage Partnership working.



## **Declan Carey, Digital Assistant**

Declan's role includes making sure that the website for the Learning Disability Partnership Board is up to date and accessible to use, and using more podcasts and videos.



## **Amy Jackson, Senior Business Support Assistant**

Amy's role includes sending meeting agendas and minutes. Amy also keeps members updated by sending out specific learning disability and/or autism information which may be useful.



## **Contact details:**

Email: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)

# Any Other Business - Local Updates



## Learning Disability and Autism Team



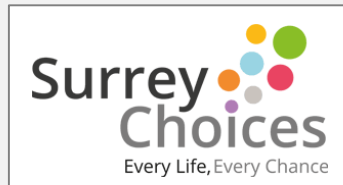
James Ward, Team Manager at the West Learning Disability and Autism Team advised that the Learning Disability and Autism Team has been established for about a year now.

He joined the team in March 2020 and only spent two weeks in the office before going into lockdown! In April 2020 they decided to split the Learning Disability and Autism Service into two teams, an East and a West Team, two large groups of staff teams now are covering half the county each. Their teams have grown and have now got quite a large group of practitioners. Their current focus is to make sure they are getting out to see people, getting reviews completed etc. It has been an interesting few months but the team are doing well in terms of learning new ways of working and engaging e.g. via Zoom etc.

Contact details for the West Learning Disability and Autism team are: [Learning.disabilityduty@surreycc.gov.uk](mailto:Learning.disabilityduty@surreycc.gov.uk) or 01483 404770

Jane Wilkins, Social Care Development Coordinator for the West Learning Disability and Autism Team. Jane updated us, advising that she has not been out to visit people much over the last few months. Jane advised that some Day Services are due to open soon but there is a concern around how people would get there.

## Surrey Choices



Harinder Pabari, Service Coordinator at Surrey Choices advised that they are trying to do as much as possible to open more buildings.

Surrey Choices are currently working with other services to ensure customers are getting the support that they need. Surrey Choices are holding zoom sessions (3-4 a day) and are trying to provide equipment for people at home who do not have any.

## Adults Education



Alison Caraccio, from Adults Education advised that they are looking at going online for courses. Alison advised that they recognise that learners need to get to centres as soon as they can so they have got a very small class happening. Usually around three people attend, due to social distancing.

## Elmbridge Community Link



Pier Markham, Elmbridge Community Link advised that they are running activities for people with a Learning Disability and are starting back up on Wednesday 14<sup>th</sup> October at Burview Hall in Walton on Thames. They currently are unable to start back at youth centres as they are not open, therefore they are running a few groups at the Burview Hall. Activities will take place such as; sports, bingo nights etc. If anyone would like to attend, please contact Pier via email: [admin@eclwalton.org.uk](mailto:admin@eclwalton.org.uk)



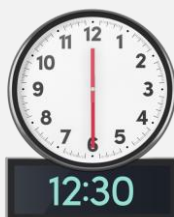
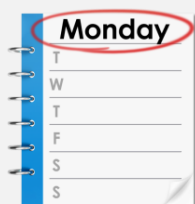
Leanne Pooley, Acute LD Liaison Nursing Associate for St Peter's Hospital advised that in regard to technology they have been helping patients make contact with families/friends/carers by supporting them to make phone calls, sometimes by doing this for them and supporting them to maintain contact.

If you have got a planned procedure and have got a Learning Disability, please get in touch with Leanne: [leanne.pooley@nhs.net](mailto:leanne.pooley@nhs.net) or 07825 218938.



Daniel Dzikowski, Manager of Avenues Group advised that they have managed to get some additional equipment for the service and are supporting people to use tablets to stay in touch with their families and their GP's.

# Agenda Planning



**Everyone agreed that they were happy with the day/time of the meeting.**

Therefore, we will continue to book these meetings every other month on the second Monday of the month at 10:30am-12:30pm.

If there is anyone that anybody can think of that would benefit from attending these groups, please feedback to Amy or Imogen.

**Contact details:** Email: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)

**Everyone feedback that they found the group very useful.**

Andrew asked that if anyone would like a topic discussed at the next North West Valuing People Group, please send to Amy/Imogen via the Learning Disability Communications inbox: [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk)

Please feel free invite friends/colleagues who have a link to the North West.

# Attendees for our October 2020 meeting

- Andrew Price, Chair
- Amy Jackson, Senior Business Support Assistant
- Imogen Osborne, Engagement and Partnership Officer
- Mary Hendrick, Senior Commissioning Manager
- Declan Carey, Digital Assistant
- Pier Markham, Charity Coordinator from ECL
- Alison Caraccio, Surrey Adult Education, Supported Learning
- Leanne, Acute LD Liaison Nursing Associate for St Peter's Hospital
- Daniel Dzikowski, Regional Director from Avenues Group
- James Ward, Team Manager for the West Learning Disability and Autism Team
- Jane Wilkins, Social Care Development Coordinator in the Learning Disability and Autism Team
- Rebecca Delay from Cobham Link
- Jack Blythe, Central Surrey Voluntary Action
- Keila Wong, Assistant Team Manager from the West Learning Disability and Autism Team
- Angie Taylor, Surrey Coalition Engagement Officer
- Harinder Pabari, Service Coordinator at Surrey Choices
- Marnie Cotterill, Commissioning Manager

# Apologies for our October 2020 meeting

- Kim Baker, Family Voice
- Glynis Taylor, Social Care Development Coordinator
- Katie Stribblehill, Liaison Nurse from Surrey and Borders Partnership
- Lindsey Wilcock, Social Care Development Coordinator
- Alex Noakes, County Care
- Amy Marsh, County Care
- Bloomin' Arts
- Colleen Calvo, Surrey and Borders Partnership
- Bethany Down, Crossroads Care
- David Man, Surrey Choices
- Dexter James, Surrey Choices
- Healthwatch Surrey
- Farhana Hussain, Action for Carers
- Boyce Care
- Glen Holme
- Joanna Bruen, Voyage Care
- Karen Davies, Dramatize
- Lee Wilkins, Grassroots Project
- Liz, The Newlands
- Samantha Coombs, Dimensions
- Stephen Diplacito, Welmede
- Sam Davies, DWP
- White Lodge Centre
- Tracy Mills, MENCAP
- Ali Mould, Family Carer
- Lesley Crofts, Family Carer
- Susan Margaret Brown, Family Carer
- Yasmin Broome, Surrey Coalition
- Paul Drury, Surrey and Borders Partnership
- Melanie Hawkins, Social Care Development Coordinator in the Learning Disability and Autism Team
- Dan Gower-Smith, Avenues
- Elisa Money, Surrey and Borders Partnership
- Anna Kevin, Surrey and Borders Partnership