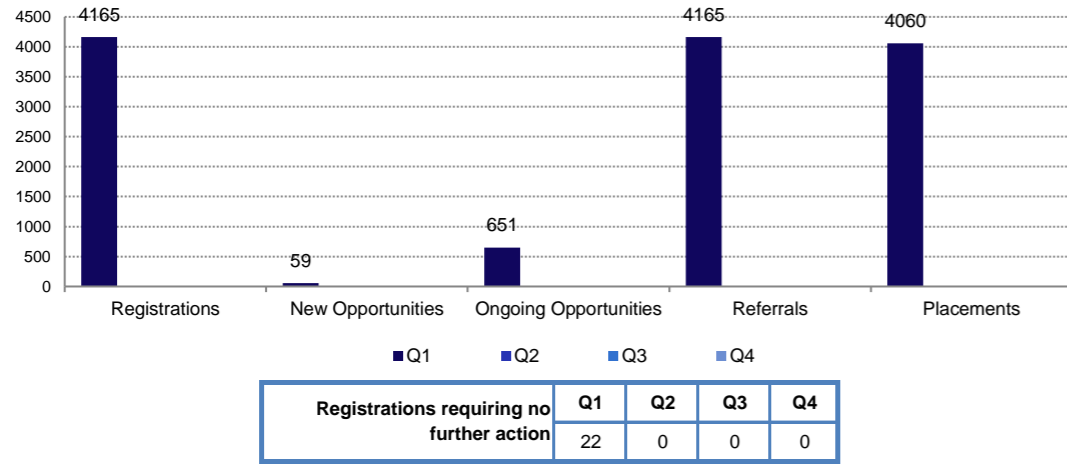


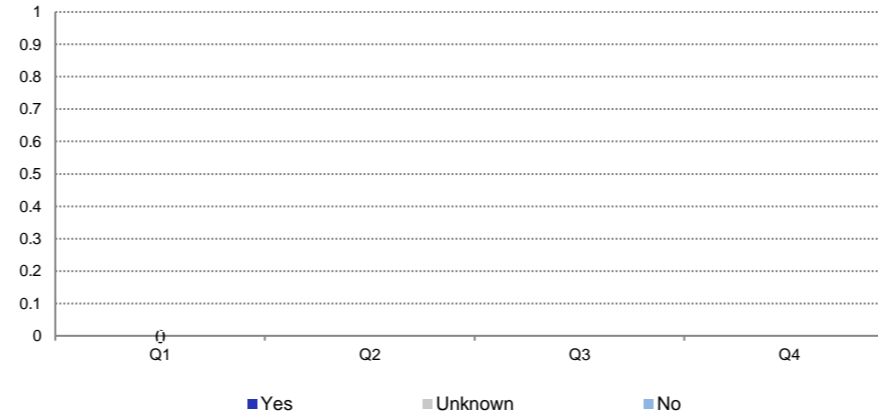
Quarter 1 Voluntary Action South West Surrey (VASWS) Scorecard August 2020

1. Volunteering Overview



Registrations requiring no further action	Q1	Q2	Q3	Q4
	22	0	0	0

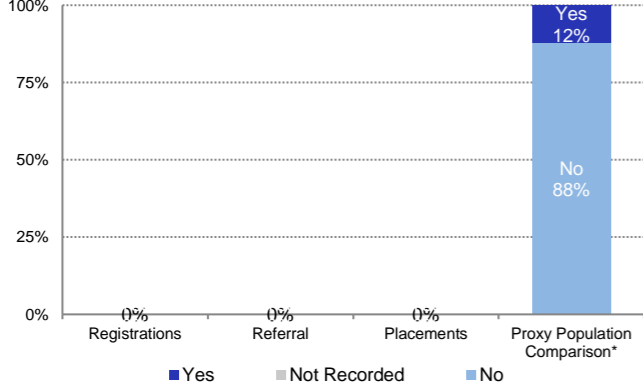
2. Volunteers still in place after 2 months



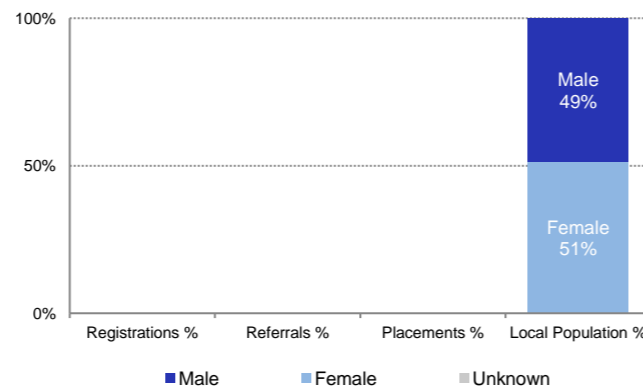
Top Three Achievements this quarter

1. We have recruited volunteers to support Community Groups and organisations during the pandemic. We have invested in regular communications with volunteers and put together a "Things to Do" and "Help & Advice" document.
2. We have been taking calls from the public wanting help with shopping and prescriptions etc. with an average 50+ calls a day. Once residents were aware of the support available, the number of calls subsided. We are now back to receiving regular Community Point enquiries.
3. We mapped all of the groups and services across Guildford and Waverley that are offering support during the Covid-19 crisis. We have shared this information with other organisations and have offered our services with regard to policies and procedures.
4. We put together a Thank You document which was sent out to all of the groups and volunteers in appreciation of all the wonderful work they have been doing.

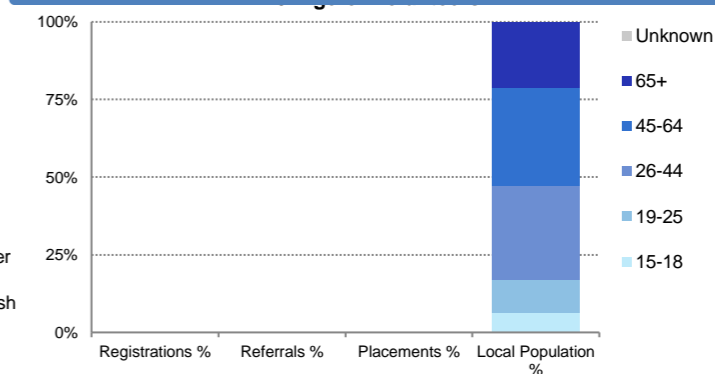
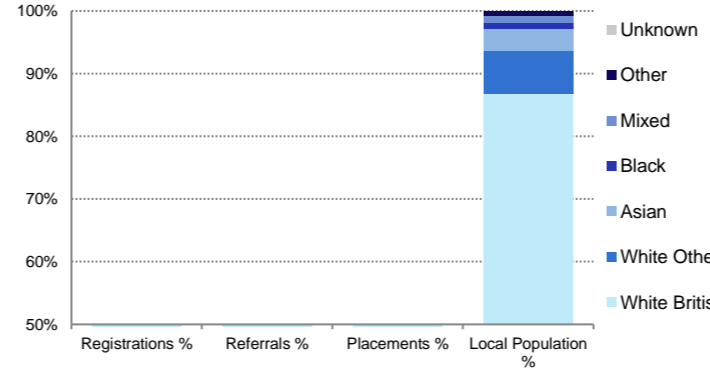
3. Volunteers with Disabilities



4. Gender of Volunteers



5. Ethnicity of Volunteers

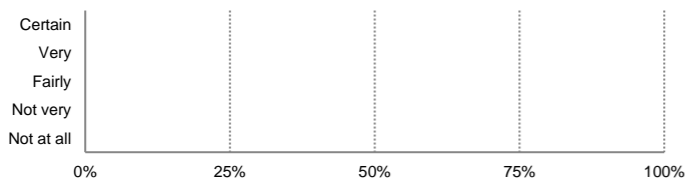


Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	0			
Number of volunteers	0			

One Off Volunteering	Q1	Q2	Q3	Q4
Number of events	0			
Number of volunteers	0			
Volunteering hours				

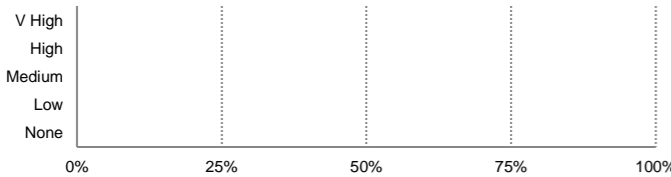
Frontline Survey Responses	Have used service in the last 12 months	Very/Fairly Satisfied with Service
XXorganisations out of XXX stated they had used VASWS in the last 12 months		
Providing information, guidance & Support on volunteer recruitment	0%	0%
Support for your organisation in the last 12 months by providing funding advice, information or searches?	0%	0%
Support with governance advice	0%	0%
Support with back office functions eg DBS checks	0%	0%
Support through local businesses	0%	0%
Support through training / conference / networking etc	0%	0%

Frontline Survey - Confidence that you will still be in existence next year



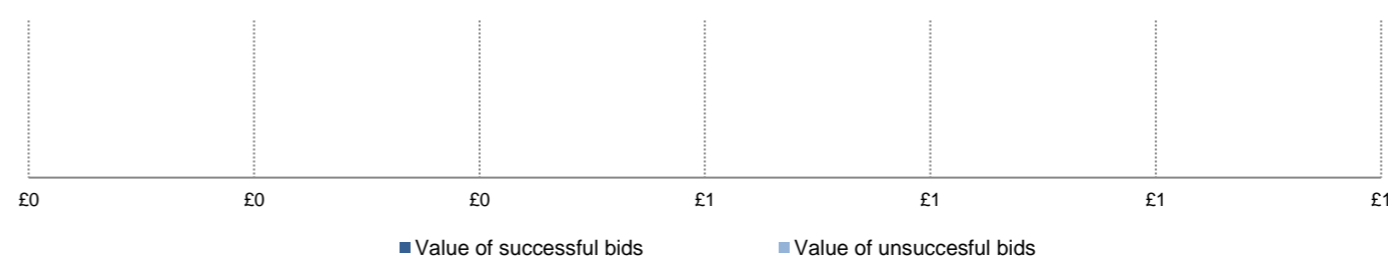
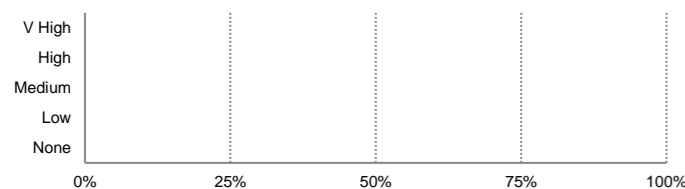
Frontline Survey Voluntary Organisations who have a Business Plan in Place

Frontline Survey - Awareness of appropriate funding opportunities



Frontline Survey Voluntary Organisations who have a Governance Framework in Place

Frontline Survey - Confidence level in making funding applications



\*Proxy population comparator is based on individuals aged 16+ living in a household who assessed that their daily activities were limited a lot or a little by a long term health problem or disability, this includes problems related to old age. Source: 2011 Census

# **Scorecard for Voluntary Action South West Surrey (VASWS) 2020-2021 – Quarter 1**

This is a performance related scorecard for a voluntary sector infrastructure organisation called Voluntary Action South West Surrey (this organisation will be called VASWS hereafter).

The information in this scorecard is collected by VASWS on a quarterly basis and this scorecard is for the Quarter 1 period (1 April 2020 to the 30 June 2020) of the 2020 to 2021 financial year.

## **Volunteer overview**

The scorecard shows that during this period there were 4165 registrations with the volunteer centre, 59 new volunteering opportunities, 651 ongoing opportunities, 4165 referrals were made and in total 4060 volunteers were placed in volunteering roles.

The key achievements recorded by VASWS were:

1. Recruiting volunteers to support Community Groups and organisations during the pandemic. VASWS have invested in regular communications with volunteers and put together a "Things to Do" and "Help & Advice" document.
2. VASWS have been taking calls from the public wanting help with shopping and prescriptions etc. with an average 50+ calls a day. Once residents were aware of the support available, the number of calls subsided. They are now back to receiving regular Community Point enquiries.
3. VASWS mapped all of the groups and services across Guildford and Waverley that are offering support during the Covid 19 crisis. They have shared this information with other organisations and have offered their services with regard to policies and procedures.
4. VASWS put together a Thank You document which was sent out to all of the groups and volunteers in appreciation of all the wonderful work they have been doing.