

Noise

There will be some noise, but we will try to keep this to a minimum.

Buses

We apologise if our works cause disruption to your bus service. Please check with the bus company for any alterations with the service during this time.

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit www.surrey.gov.uk/stopcoldcallers

Who is doing this work?

The council's contractor Kier will be carrying out these works on our behalf.

Contact us



www.surreycc.gov.uk/highways



0300 200 1003 (Monday to Friday 9am to 5pm)



Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number WCT – A31-AltonRd.

If one of our signs has been left behind, please help us by reporting it - www.RemoveThisSign.com.

The graphic is a roadwork sign for Surrey. It features a dark background with yellow and white text. At the top left, there is a blue tag with a white outline of a road sign that says 'IMPROVING OUR ROADS' and 'Surrey'. At the top right, the Surrey Council logo is visible. The main text is 'IMPROVING SAFETY ON SURREY'S ROADS' in large, bold, yellow and white letters. Below this, it says 'Advance warning' in white, followed by 'Drainage improvement works: A31 Alton Road, Farnham' in white, 'Monday 27 April 2020' in white, 'For 12 weeks' in white, and '24hrs a day/ 7 days a week lane closures' in white. At the bottom, there are three horizontal yellow and white stripes.

Start date:

Monday 27 April 2020

Duration

12 weeks

Working hours:

Monday – Friday: 7.30am – 5.30pm

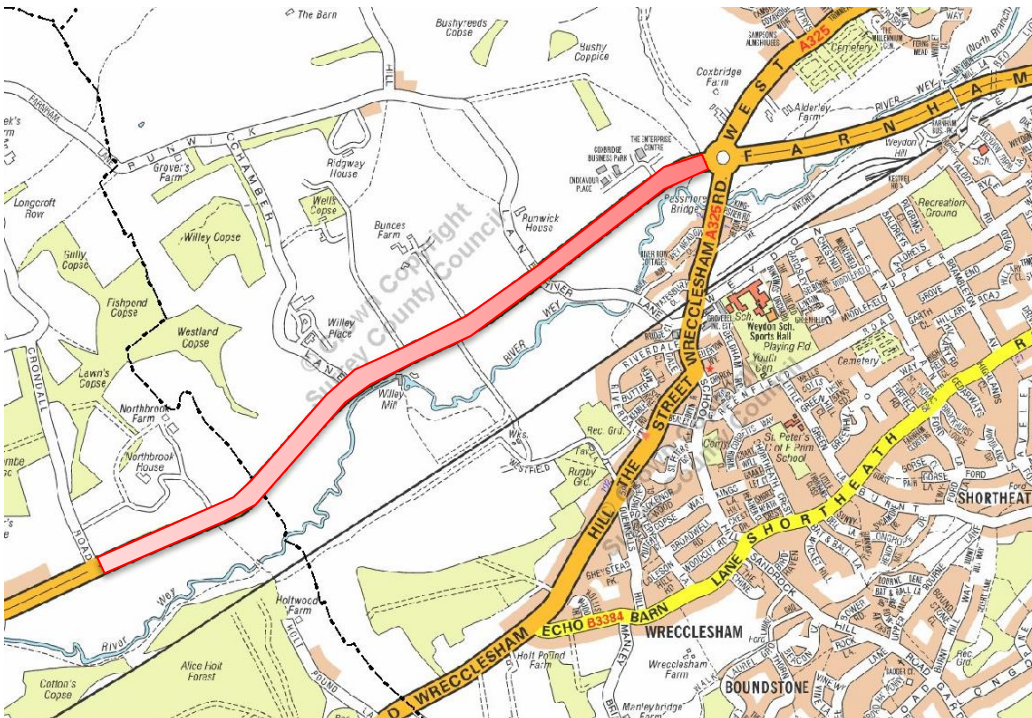
Saturdays: 8am – 5pm

Lane closures to remain in place 24 hrs a day for the duration of works

Please look out for advance warning signs on site for any date changes or check a31.today and @WaverleyLC on Twitter and Facebook.

What we are doing

We are carrying out essential drainage improvement works on the A31 Alton Road, Farnham eastbound and westbound.



Works area: 

Roadworks during the coronavirus restrictions

The government and Department for Transport have asked the Highway Sector Council to make every effort to deliver essential highways projects on all local authority highway networks, whilst abiding by the COVID-19 safe working practices. We are therefore carrying out these works in line with central government and COVID-19 safe working practices. For more information visit: www.ourroads.today.

We are working with all our contractors and others that work on the highway to make sure that government hygiene and strict social distancing rules are applied on site, to protect both staff and the public.

We would ask that you please respect these workers as they deliver these highways services.

Information for residents and businesses

There will be lane closures both eastbound and westbound on the A31 Alton Road, Farnham whilst we carry out our essential drainage improvement works. **The lane closures will remain in place for 24 hours a day, 7 days a week for the full 12-week duration of these works.** The lane closures are required to remain in place for the full duration of the works to ensure the safety of the public. For more information and updates visit a31.today.

Runwick Lane and Chamber Lane will need to be closed at points to facilitate the drainage works on A31 Alton Road. Advanced notice will be provided on our webpage and via new advanced warning signs and leaflets prior to any closures taking place. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and the works webpage.