

Meeting Minutes



Meeting Title: Surrey People's Group

Date: 6 April

Time: 10.30-12pm

Location: Zoom

Meeting Summary



Welcome and introductions

- Welcome and introductions were made

Cost Of Living – Rise in Bills



- Jade spoke to the group about bills and how recently there has been a lot of information in the news about the cost of living going up
- Access all areas have put together an easy read document that explains and suggests how we can reduce costs.
- The group looked at the document together to see if it was helpful and easy to understand.
- There was positive feedback from the group and people felt it was clear and helpful.
- **Action** – Imogen to share and send to members after the meeting.

Surrey People's Group – Do we need to change



- The group discussed what they like and dislike about Surrey People's group.
- The group were asked:
 - Whether they still like having the option of meeting virtually or whether they would like to meet in person.
 - Is the length of the meeting working, would people like the meeting to be longer or shorter
 - Would people like to still meet once every month or would you like to meet every other month.
- Feedback:
 - Members would like to meet every other month
 - Members would like to meet in person and for the session to run a little longer. Workshops and discussions first followed by a shared lunch.
 - Members would like to take more ownership of the group and given the opportunity to present or assist with how the group runs.

Easter



- Everyone shared their plans for the Easter break.
- Members talked about their favourite chocolate
- Creative ideas and activities were shared
- Members were going to spend Easter
 - with family
 - gardening
 - out in nature
 - walking
 - enjoying good food
 - egg decorating

Accessibility



- The group discussed working on a campaign to work on accessibility and improvements.
- The group were asked what needs to be considered when thinking about accessibility and how to improve this.
- The following feedback was given
 - Ramps need to be more available as stairs stops people being able to access places
 - Sometimes there are no lift options
 - The place you are going to should check if you have any accessibility needs.



➤ There should be a universal sign or symbol to show a venue has considered the accessible issues and meet a certain standard.

➤ Is there a hearing loop

- The group are keen to work together on this and share experiences. It would be great to suggest a symbol or sign that could be presented at venues or on their information to show that they are accessible friendly and for this to be used across Surrey.
- To be able to present the symbol venues would have to have the following:
 - Hearing Loop
 - Ramp available where steps apply
 - Fully serviced functioning lift if one or more floor
 - Push button access for doors
 - Accessible disabled toilets

Attendance

Lizzie Wheeler

Aspiring Prospects – five members

Michael

Justin

Montford House – John

Adrian Lowther

Woodview

Helen Guest

Jade Vallance

Imogen Osborne