



One-minute guide

Locality Early Help Advisor – supporting schools to help families early

Locality Early Help Advisors (LEHAs)

Locality Early Help Advisors (LEHAs) offer advice and support to all schools in Surrey including primary, secondary, specialist, independent, colleges, and Pupil Referral Units to ensure families receive the right help, in the right way, at the right time. LEHAs support school practitioners by offering information and advice on supporting individual families and can also support the school to understand and develop their early help offer. LEHA's do not work directly with children/young people and families.

The LEHAs can support schools by:

- developing knowledge of the Effective Family Resilience document and helping to identify which type of support is most appropriate for families
- signposting to the most appropriate provision for a family requiring Early Help
- clarifying how to access Surrey's Early Help and Targeted Help services
- providing information on completing an Early Help Assessment (EHA). Free training is available via the following link [SuccessFactors Learning → Sites → Login \(plateau.com\)](#)
- providing information on organising and running Team Around the Family (TAF) meetings. LEHAs are unable to attend TAFs but they can help with who to invite, agenda planning and how to engage the family and other professionals
- providing information to complete an effective Request for Support form and using the Effective Family Resilience document to access Targeted and Specialist Help via C-SPA
- promoting the use of the Family Information Service to find services for families at any level of need [Family Information Service - Surrey County Council \(surreycc.gov.uk\)](#)
- promoting Surrey's 0-19 parenting offer as part of Helping Families Early in Surrey

Contacting Locality Early Help Advisors

There is a dedicated LEHA for all schools in each quadrant of Surrey who can offer support by phone, email, video call or a visit to the school. To contact your LEHA, please email locality.earlyhelp@surreycc.gov.uk.

If unsure about whether your concerns require Specialist Support, the Child Protection Consultation Line 0300 470 9100 (option 3) can provide advice and support to professionals.