



## Firefighter role profile

### The role

#### Job Purpose

To protect and save life, property and the environment by contributing to the protection of people and making communities safer. Working within the community to prevent emergencies occurring, minimise their impact when they do and intervene effectively when required. All of this benefitting the community and making Surrey Safer.

#### Our Core Values and Behaviours

- Fairness and Respect – We embrace diversity and promote a culture of inclusivity.
- Responsibility – We are answerable for our decisions and actions.
- Professionalism - We will always be the best we can be.
- Honesty and integrity – We are truthful and trustworthy. We do the right thing even if it's not the easiest option.
- Leadership – We choose to lead by example and inspire others in an ethical way.
- Openness – We are open to new ideas.

Our behaviours are what people experience when they interact with us. They encompass how we do our work and how we treat others. We expect all existing and future staff to uphold and promote these Values and Behaviours.

## **Main Duties and Responsibilities**

- To attend all types of operational incident, swiftly and safely including emergency, critical or major incidents, and other rescue operations and, in doing so, carry out the instructions of the Incident Commander whilst supporting others as part of a team to bring the incident under control and to a resolution.
- To engage with the community and partner agencies to identify and reduce risk as part of proactive prevention work or as part of pre and post-incident activity.
- Undertake routine inspections of premises as part of a direct or indirect fire safety legislative requirement.
- Establish and maintain confidence of the public by working with all members of the community, being sensitive to the needs of others particularly having regard to equality, diversity, fairness and dignity issues.
- To develop a level of community knowledge to enable appropriate targeting of Services to those most vulnerable or at risk of harm.
- Give general fire safety advice and guidance to people when requested.
- Work to help educate members of the community in the risks and hazards of fire and other emergencies.
- To carry out station duties as determined by the officer in charge, including 'Take Over Routines' (TOR), regular tests and maintenance/cleaning of equipment on all appliances and individual Personal Protective Equipment (PPE) in order to identify and report defects.
- Maintain all emergency equipment in a state of readiness, including cleanliness, repairing and testing as required to approved standards and procedures to undertake checks on emergency resources provided for fire service use.
- Manage and develop self and others to improve personal and team performance and deliver agreed objectives.
- To support station management to deliver different elements of training and work to assist in the familiarisation training of any specialist equipment.
- Positively contribute to a safe work environment; proportionately apply Health and Safety, Risk Management, Business Continuity and Safeguarding policies and procedures. Process personal data fairly and lawfully as identified within the EU General Data Protection Regulation (GDPR) 2018.
- To actively support safeguarding principles and the embedding of the Service's Inclusion Strategy.

- To undertake any other reasonable duty, commensurate with the grading and responsibility of the post in order to meet service priorities and business continuity requirements.



## **The person**

### **Qualifications:**

- Participate in and pass the core technical and professional development programmes.
- 5 GCSE passes (A\*-C) including Maths and English or equivalent level 2 qualification.
- A valid driving licence that enables you to drive in the UK.

### **Knowledge and Experience:**

- An understanding of Health and Safety in the Workplace.
- To have worked within a team environment to achieve objectives of the organisation.
- Experience of providing a customer focused service.
- Experience of having managed problems, and effective decision making ability.

### **Skills and Abilities:**

- Able to understand the role of the Firefighter and the Fire and Rescue Service within the Community
- Able to show organisational awareness, in particular the role of the Firefighter in the context of the wider team and service objectives.
- Able to establish and maintain effective working relationships with colleagues, the community and other agencies.
- Able to adopt a customer focused approach to service delivery, treating all service users fairly, equally and consistently
- Able to be open and flexible in respect of change, and actively participate in devising solutions to problems that may occur from time to time.
- Effective communication skills that demonstrate professionalism within the Service and towards the public, partner agencies and other service providers.
- Able to demonstrate a calm, confident and resilient approach to unpredictable, challenging or dangerous situations.
- Ability to work in an organised way managing priorities and deadlines.
- Ability to work effectively with technology and able to demonstrate competence with basic software or IT equipment.
- Ability to work methodically and with attention to detail.
- A demonstrable commitment to continuous professional development or the attainment of personal goals.

- A proactive approach to work, and the achievement of a consistently high standard of work.
- Ability to demonstrate a respect for others and willingness to challenge.

**Equal Opportunities:**

- Understanding of and commitment to Inclusion & Equality in the workplace.