Spelthorne
Social Care, Community Support and Health Contacts

Spelthorne Locality Team
Adult Social Care
Ashford Centre, Stanwell Road, Ashford TW15 3DU.
Spelthorne Borough Council
Knowle Green, Staines TW18 1XB
Tel: 01932 795292 Email: spelthornelocalityteam@surreycc.gov.uk

Ashford and St Peter’s Hospital
Adult Social Care Team
The Ramp, St Peters Hospital, Guildford Road, Chertsey, KT16 0PZ
Tel: 01932 722526

Mental Health Services:
Older People Team
Tel: 01784 884409
Learning Disabilities Team
Tel: 01932 876666
18-64 Team
Tel: 01932 794848
SMS: 07717 989024

Ashford Learning Disability Acute Liaison Service
St Peter's Hospital
Tel: 07721 918708

Learning Disability Primary Care Liaison Nurse
North West Clinical Commissioning Group
Contact: Colleen Calvo Tel: 07799 478806
Contact: Hollie Roberts Tel: 07799 581566

Time for Spelthorne
Stan’s Congregational Church,
Stain ash Crescent, Staines-upon-Thames, TW18 1AY
Tel: 07412 900756
Email: time4spelthorne@gmail.com

Safeguarding Advisor (North West Area)
Tel: 01932 795292 Email: spelthornelocalityteam@surreycc.gov.uk

Surrey Heath Veterans & Families - Listening Project
Supporting Veterans and their families across Surrey
Email: surreyheath.veterans@yahoo.com
For further information, please visit website: www.shvflp.org.uk

Spelthorne Wellbeing Centre
Local support for people with dementia and carers.
Greeen Centre, Glebeland Gardens, Shepperton, TW17 9DH
Tel: 01932 246173
Email: greenocentre@spelthorne.gov.uk
www.spelthorne.gov.uk/wellbeing

Spelthorne Borough Council
Knowle Green, Staines, TW18 1XB
Tel: 01784 451499 Email: customerservices@spelthorne.gov.uk

Community Support Services e.g.:
Centres for the Community, Telecare, Meals on Wheels and Transport
Tel: 01784 444265 Email: independentliving@spelthorne.gov.uk
Spelthorne Meal Service:
Tel: 01784 444265 Email: m.wheels@spelthorne.gov.uk

Dial-a-ride (Spelthorne Spelride)
Tel: 01372 474550

Citizens Advice (Sunbury)
Sunbury Library, The Parade, Staines Road West, Sunbury-on-Thames, TW16 7AB
Tel: 01932 827187 SMS: 07561 350945

Community Connections – The Welcome project
For support with mental health.
Tel: 01483 590150 SMS: 07909 631623 Email: welcomeproject@catalystsupport.org.uk
www.welcomeprojectsurrey.co.uk

Age UK Surrey
Rex House, William Road, Guildford GU1 4QZ
Tel: 01483 503414
Email: enquiries@agekusuk.org.uk
www.ageuk.org.uk/surrey

Help at Home Team:
Spelthorne Council Offices, Knowle Green, Staines TW18 1XB
Tel: 01784 444200
Email: staines.office@ageuk surrey.org.uk

Wellbeing Prescribing
Tel: 01784 446433
Secure email: wellbeing@spelthorne.gcsx.gov.uk
Local and countywide

**Adult Social Care information and advice line and signposting:**
Monday to Friday, 8am-6pm
Tel: 0300 200 1005 SMS: 07527 182861
Minicom: 020 8541 9698 Email: contactcentre.adults@surreycc.gov.uk
www.surreycc.gov.uk/protectingadults

**Out of office hours for Adult Social Care:**
Emergency Duty Team
Tel: 01483 517898 SMS: 07800 000388
Text relay: 18001 01483 517898
Email: edt.ssd@surreycc.gov.uk

**The Multi-Agency Safeguarding Hub (MASH)**
*If you suspect someone is at risk of abuse, neglect or harm you need to report it.*
Tel: 0300 470 9100
Out of hours: 01483 517898
Email: ascmash@surreycc.gov.uk

**Safeguarding Advisor for Service Delivery**
Debbie Potts Tel: 07800 586896
Email: Debbie.parker@surreycc.gov.uk

**Safeguarding Advisor for Mental Health**
Jonathan Cutting (West) Tel: 07968 833158
Email: jonathan.cutting@surreycc.gov.uk

**Sensory Services by Sight for Surrey**
Outreach Worker
Tel: 01372 377701 Minicom: 01372 361517
Deaf/Hard of Hearing: 01372 869961
SMS: 07860 026269
Email: info@sensoryservices.org.uk
www.sightforsurrey.org.uk

**Mental Health Crisis Helpline (SABP)**
Tel: 0300 456 8342 SMS: 07717 9898342

**Arrange a free Safe and Well visit:**
Surrey Fire and Rescue Service
Tel: 0800 085 0767

**Surrey Police**
Tel: 101 or 01483 571212
In an emergency call 999

**Surrey County Council**
Learning Disability and Autism Team
Tel: 01483 404770 SMS: 07527 182 861
(for the Deaf or hard of hearing – via the ASC Information and Advice Line)
Email: learning.disabilityduty@surreycc.gov.uk

**Surrey Information Point**
Directory of local care, health and community support options.
www.surreyinformationpoint.org.uk

**Advocacy in Surrey:**
Tel: 0300 0307333 SMS: 07561 392 818
www.advocacyinsurrey.org.uk

**Patient Transport Service**
Monday to Friday, 8am - 6pm. Tel: 0300 2001067

**Adult Social Care Continuing Care Team**
Tel: 01737 737322 Email: continuing.care@surreycc.gov.uk
continuing.care@surreycc.gcsx.gov.uk

**Sexual Health and HIV Support and Advice:**
Tel: 01483 783 340
Email: sexualhealth.cnwl@nhs.net

**Action for Carers Surrey**
Tel: 0303 040 1234 SMS: 07714 075993
Email: CarerSupport@actionforcarers.org.uk
www.actionforcarers.org.uk

**Surrey Young Carers**
Tel: 01483 568269
Email: syc@actionforcarers.org.uk
www.actionforcarers.org.uk

**Healthwatch Surrey**
Tel: 0303 303 0023 SMS: 07592 787533
Email: enquiries@healthwatchsurrey.co.uk
www.healthwatchsurrey.co.uk

**Surrey Choices**
Services for people with learning disabilities.
Tel: 01483 806806
Email: info@surreychoices.com
www.surreychoices.com

**Surrey Libraries Community Connections**
Offer support for those unable to get to a library, information on reading skills, reading groups, self-help books, blue badge checking service, bus pass applications.
Tel: 01483 541518 Email: community.connections@surreycc.gov.uk
www.surreycc.gov.uk/libraries

**NHS 111**
For urgent but non-life threatening health advice and information about local services call 111.
Text: 18001 111

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