Elmbridge
Social Care, Community Support and Health Contacts

Elmbridge Locality Team
Elmbridge Borough Council, Civic Centre, High Street, Esher, KT10 9SD
Tel: 01372 832695 Email: elmbridgelocalityteam@surreycc.gov.uk

Epsom General Hospital
Adult Social Care Team
Rowan House, Epsom General Hospital, Dorking Road, Epsom, KT18 7EG
Tel: 01372 735297

Mental Health Services:
Older People Team
Tel: 01932 723237
18 – 64 Team
Tel: 0208 783 3950
SMS: 07717 989024

Learning Disability Acute Liaison Service
Epsom General Hospital
Tel: 07920 561343
Email: sarah.rowan@nhs.net

Learning Disability Primary Care
Liaison Nurse
Surrey Downs Clinical Commissioning Group
Contact: Hollie Roberts Tel: 07799 5814566

Community Connections (East Elmbridge) -
Mary Frances Trust
For support with mental health.
Tel: 01372 375400 SMS: 07929 024722
Email: info@maryfrancestrust.org.uk

Community Connections (West Elmbridge) -
The Welcome Project
For support with mental health.
Phone: 01483 590150
SMS: 07909 631623 Email: welcomeproject@catalystsupport.org.uk

Wellbeing/Social Prescribing Elmbridge
Tel: 01372 474 552/ 01372 474 556
Email: wellbeing@elmbridge.gov.uk
Notes: At present, this service only accepts referrals through the GP EMIS system. Additional referral routes are being considered for the near future.

Elmbridge Borough Council
Civic Centre, High Street, Esher, KT10 9SD
Tel: 01372 474474 Fax: 01372 474972
Out of Hours: 01372 204500

Community Support Services e.g.:
Centres for the community, Meals on Wheels and Community Transport
Tel: 01372 474552 Transport: 01372 474944
Email: commservices@elmbridge.gov.uk

Elmbridge Wellbeing Centre
Local support for people with dementia and carers.
Walton Centre, Manor Road, Walton on Thames, KT12 2PB
Tel: 01932 247549
www.elmbridge.gov.uk/css/wellbeing-centre

Citizens Advice (Esher and District)
Harry Fletcher House, High Street, Esher, KT10 9RN
Tel: 01372 464770 SMS: 07764 327421
Email: bureau@eashercab.cabnet.org.uk

Citizens Advice (Walton, Weybridge and Hersham)
Elmbridge Community Hub, The Old School House, 72 High Street, Walton on Thames, KT12 1BU
Tel: 01932 248660

Safeguarding Advisor (Mid Surrey)
Contact: Michelle Williams
Tel: 07875 268812 Email: michelle.williams@surreycc.gov.uk

Safeguarding Advisor for Mental Health
Ekpen Akenzua (East) Tel: 07968833192
Email: ekpen.akensua@surreycc.gov.uk

Safeguarding Advisor for Service Delivery
Tel: 01372 832695 Email: elmbridgelocalityteam@surreycc.gov.uk

Surrey Heath Veterans & Families - Listening Project
Supporting Veterans and their families across Surrey
Email: surreyheath.veterans@yahoo.com
For further information, please visit website: www.shvflp.org.uk

Last updated April 2019
Local and countywide

**Adult Social Care information and advice line and signposting:**
Monday to Friday, 8am - 6pm
Tel: 0300 2001005 SMS: 07527 182861
Minicom: 020 8541 9698
Email: contactcentre.adults@surreycc.gov.uk
www.surreycc.gov.uk/protectingadults

**Out of Office Hours for Adult Social Care:**
Emergency Duty Team
Tel: 01483 517898 SMS: 07800000388
Text relay: 18001 01483 517898
Email: edt.ssd@surreycc.gov.uk

**The Multi-Agency Safeguarding Hub (MASH)**
If you suspect someone is at risk of abuse, neglect or harm you need to report it.
Tel: 0300 470 9100 Out of hours: 01483 517898
Email: ascmash@surreycc.gov.uk

**NHS 111**
For urgent but non-life threatening health advice and information about local services call 111.
Text: 18001 111

**Sensory Services by Sight for Surrey Outreach Worker**
Tel: 01372 377701 Minicom: 01372 361517
Deaf/Hard of Hearing: 01372 869961
SMS: 07860 26269
Email: info@sensoryservices.org.uk
www.sightforsurrey.org.uk

**Mental Health Crisis Helpline (SABP)**
Tel: 0300 456 8342 SMS: 07717 9898342

**Arrange a free Safe and Well visit:**
Surrey Fire and Rescue Service
Tel: 0800 085 0767

**Surrey Police**
Tel: 101 or 01483 571212
Text Phone: 18000
eSMS: 999
In an emergency call 999

**Surrey Information Point**
Directory of local care, health and community support options.
www.surreyinformationpoint.org.uk

**Advocacy in Surrey:**
Tel: 0300 0307333 SMS: 07561 392818
www.advocacyinsurrey.org.uk

**Adult Social Care Continuing Care Team**
Tel: 01737 737322 Email:
continuing.care@surreycc.gov.uk
continuing.care@surreycc.gcsx.gov.uk

**Age UK Surrey**
Rex House, William Road, Guildford, GU1 4QZ
Tel: 01483 503414
Text: 07548 314281
Email: enquiries@ageuk surrey.org.uk

**Sexual Health and HIV Support and Advice:**
Tel: 01483 783 340 Email:
sexualhealth.cnwl@nhs.net

**Action for Carers Surrey**
Tel: 0303 040 1234 SMS: 07714 075993
Email: CarerSupport@actionforcarers.org.uk
www.actionforcarers.org.uk

**Surrey Young Carers**
Tel: 01483 568 269
Email: syc@actionforcarers.org.uk

**Healthwatch Surrey**
Tel: 0303 3030023 SMS: 07592 787533
Email: enquiries@healthwatchsurrey.co.uk
www.healthwatchsurrey.co.uk

**Surrey Choices**
Services for people with learning disabilities.
Tel: 01483 806806
Email: info@surreychoices.com
www.surreychoices.com

**Patient Transport Service**
Monday to Friday, 8am - 6pm Tel: 0300 1239840

**Surrey Libraries Community Connections**
Offer support for those unable to get to a library, information on reading skills, reading groups, self-help books, blue badge checking service, bus pass applications.
Tel: 01483 541518 Email:
community.connections@surreycc.gov.uk
www.surreycc.gov.uk/libraries

**Surrey County Council**
Learning Disability and Autism Team
Tel: 01483 404770 SMS: 07527 182 861
(for the Deaf or hard of hearing – via ASC Information and Advice Line)
Email: learning.disabilityduty@surreycc.gov.uk

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