



# South West Surrey Local Valuing People Group Discussion Notes



Thomas Moore chaired the meeting.

Thomas Moore

Please refer to our Valuing People Group Presentation Summary, April 2023.

# Questions Answers and Comments on Learning Disability Partnership Board for Mary:



Mary talked to the group about the March 2023 Learning Disability Partnership Board minutes which are available on the [Learning Disability Partnership Board Webpage](#).



Ian asked reductions in spending – are the savings on care or are they systematic (spread out)?



Tom replied there are different places to save money, and different ways to save. One way is getting services right for people. Not to over support them, regular reviews, can help determine the level of support they will need. Looking and working with people's strengths and work towards independence. It is about getting the balance right, not under or over supporting someone.

Tom highlighted getting services right for people. Ian said it makes him nervous he felt



sometimes it felt like people were persuaded to do things to meet the Council's needs rather than the person's needs. Tom agreed and said this he understands.



Ian then asked about independent living. How was the quality of independent living checked?

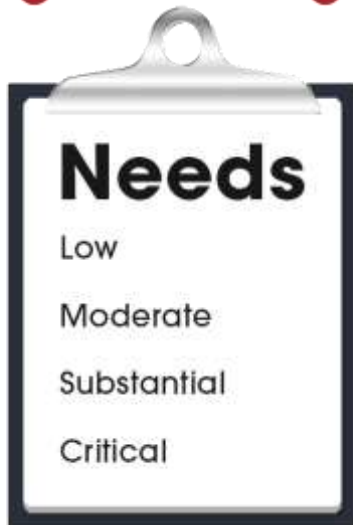
Tom replied saying that independent living that provides personal care (for example, helping people bathe or go to the toilet) is checked by the CQC, the CQC also reviews the organisations that provide independent





living with personal care, and then they talk to councils if there are any concerns, then the council act. Tom also said, at Surrey County Council, they have a quality assurance team that go and review organisations/ services regularly. Though they do not review people's properties.

Ian then asked about day services. He mentioned Hampshire was closing quite a few day services and was concerned about how day services were going to be developed in Surrey.



Tom – replied saying that this topic will be talked about later.

Ian commented to say, there was an issue with a strengths-based approach, that people also need support with things they aren't so good at.

Tom said that the strength-based approach does not only look at people's strengths. But the other assessed needs of the person, as there is a legal requirement under the Care Act to meet those other needs



too, not just their strengths.

Carinder commented to say that Surrey Choices is good at managing wellbeing, but thinks that other organisations should work together more, and work with the local council.

Christine agreed.

Sara said that reablement services are good for people coming out of hospital, but people are offered it for 6-8 weeks, and doesn't help with long term issues.

Anna replied to say that the locality teams use reablement they not only





use it for the purpose Sara mentioned but also use it to support people for longer.



Carinder commented how he struggles with his social worker changing.

Anna explained that there is not enough staff that can help each individual so that's why they change but she understands why people will struggle with social worker changes.



Tom said there is work going on to make this work more stable for people.





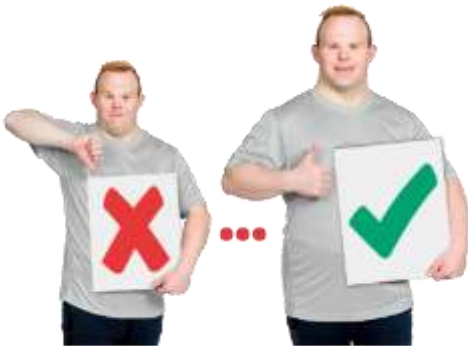
# Questions, Answers and Comments on Community Opportunities for Marnie Cotterill and Tom Moore:



Tom presented on Community services, a piece of work he is doing alongside his colleague Marnie.

Tom and Marnie wanted to ask the group the following questions for Community Opportunities and Out Reach Services:

- What works?
- What doesn't work so well?
- What should there be more of?





Christina mentioned some changes with Surrey Choices that some people are coming in from school. They are changing how day service will be run after reviews.

Tom asked if the reviews are published anywhere?

Christina, there is nothing formal but said there is information on their website.

Some said that people who have complex physical disability do not have access to respite day services, and that the need for people with physical disability is being overlooked.



Alison agreed saying that the organisation she works with have been getting more referrals for people with physical disabilities, as their services can cater those needs, so people are having to travel long distances to find services that cater to their needs. Alison said that similar services are not being developed in Surrey and that this is something to look into.

Alison said, its difficult for providers, as they have to explain certain costs to the local government to develop such services and that finding the land/

properties to develop these services is hard.

Tony asked are campaigns being fed back to other organisations.

Tom said all feedback can be sent to the [ldcommunications@surreyc.c.gov.uk](mailto:ldcommunications@surreyc.c.gov.uk) email address.



If anyone has further feedback on outreach and day services, please email us:

[ldcommunications@surreyc.c.gov.uk](mailto:ldcommunications@surreyc.c.gov.uk)

**ACTION**



**Actions: Respite services to be added to agenda item in future meeting.**



**Tom and Marnie to take away the feedback from the group.**

**If anyone has any feedback, they'd like to send to us, for please email us at:**

**[Idcommunication@surreycc.gov.uk](mailto:Idcommunication@surreycc.gov.uk)**

## **Questions, Answers and Comments on Interviewing for Staff for Phil and Jessica.**



Marnie asked how are people chosen for the panel?

Phil said they have a pool of people that they usually pick. But this is dependent on the job, as they want to avoid bias. So, if they want to hire



for someone internally they would make sure panel members don't know the person getting interviewed.



Tony commented saying that this is a great scheme that should be shared more widely.

Tony asked if the easy read scoring sheets can be shared so that other organisations can use something similar.

Christina said she can talk to her marketing team at Surrey Choices and see what they can do.



Amanda said she has been hearing a mixture of how other organisations interview for staff, and that it was interesting to hear.



# Questions, Answers and Comments on Surrey People's Group for Amanda Aldridge



The group gave positive feedback about the Surrey People's Group event.

The next Surrey People's Group will be hosted in June,

The summary of the event can be found on the [Surrey People's Group webpage](#).

**ACTION**



**Action: To circulate the Surrey People's Group Presentation.**

# Pavement Safety with Carinder Malhi:



Carinder talked about pavement safety, and how to report unsafe pavements. You can report this by going onto [Surrey County Council's Highway Issue Webpage.](#)



**Action: People to report unsafe pavement**

# Local Updates and Any Other Business:



Amanda mentioned Learning Disability Week – she has emailed lots of people and





providers to ask what events people are having for the week. If anyone has any awards of achievements, we can present and celebrate.

There will be an event at Woodhatch place on the 23<sup>rd</sup> of June, for Learning disability week the information for this will be sent out near the time. Surrey Outdoor Learning and Development (SOLD) and Adult Learning will be doing activities.

Please email [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk) to send in any activities or achievements they'd like to share for Learning Disability Week.



Direct Payment consultation that was mentioned in the last set of Valuing People meetings, will be circulated when available including an Easy Read version.

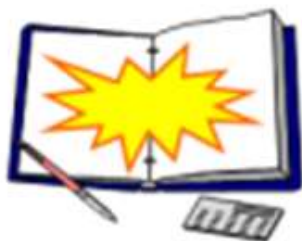


Christina mentioned Lockwood is no longer a day service. Information to follow.



Any information can be sent to the [ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk) email address.

**ACTION**

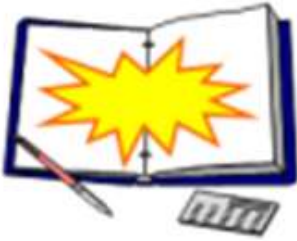


**Action:**

**People to email**

**[ldcommunications@surreycc.gov.uk](mailto:ldcommunications@surreycc.gov.uk) about upcoming events and achievements for Learning Disability Week.**

**ACTION**



**Direct Payment  
consultation/easy read  
version to be sent when  
available.**

## Next Meeting:

The next meeting will take place on Thursday  
the 27<sup>th</sup> of July 10:30pm-12:30pm.

