

including coordinating volunteer queries, supporting new Surrey Heath access telephone befriending support. This Brigitte Trust and Camberley Care volunteers. All referrals were from Surrey Heath Borough Council for people who

months	Have used service in the last 12 months	Very/Fairly Satisfied with Service
port on volunteer recruitment	0%	0%
ice, information or searches?	0%	0%
oport with governance advice	0%	0%
fice functions eg DBS checks	0%	0%
oort through local businesses	0%	0%
/ conference / networking etc	0%	0%

Scorecard for Voluntary Support North Surrey (VSNS) for Runnymede and Surrey Heath 2020-2021-Quarter 1

This is a performance related scorecard for a voluntary sector infrastructure organisation called Voluntary Support North Surrey Runnymede & Surrey Heath (this organisation will be called VSNS R&SH hereafter).

The information in this scorecard is collected by VSNS R&SH on a quarterly basis and this scorecard is for the Quarter 1 period (1 April 2020 to the 30 June 2020) of the 2020 to 2021 financial year.

Volunteer overview

The scorecard shows that during this period there were 2660 registrations with the volunteer centre, 9 new volunteering opportunities, 330 ongoing opportunities, 2904 referrals were made and in total 1076 volunteers were placed in volunteering roles.

The key achievements recorded by VSNS R&SH were:

- 1. VSNS R&SH has provided pivotal support during the pandemic including coordinating volunteer queries, supporting new Covid-19 groups and dealing with residents' requests.
- 2. Time to Talk, a VSNS R&SH project, has helped 47 people in Surrey Heath access telephone befriending support. This has been a combined effort between Time to Talk, the Brigitte Trust and Camberley Care volunteers. All referrals were from Surrey Heath Borough Council for people who were shielding.
- 3. Corporate support has been coordinated with funds worth up to £10k and distributed to local groups.