What we want for adult social care

We want people to be independent and well.

We want people to have the care and support they need.

We want to work with other organisations to give people the care and support they need.

We will make sure our services keep people safe and well.
It’s not easy

Surrey County Council does not have as much money as it used to have.

More people are wanting an adult social care service.

There is not enough places for people to have residential and nursing care.

There is not enough care and support for people with learning disabilities or autism.

**Autism** is a disability. People have difficulties with things like communication and may think about things differently.
What we are going to do

We must make sure our services can last.

To do this we will:

• Make better plans for the numbers of people who will be wanting care

• Bring down some of the costs of care

• Change how we run services.
Our plans for adult social care in 2019 – 2020

Information and advice

We will make sure people get the right information and advice to be independent and healthy.

Surrey County Council and health services will:

- Make sure there is more information and advice in doctor’s surgeries and hospitals
- Help staff to give better information and advice
- Make sure information is easy to read
- Work with the group called Surrey Coalition of Disabled People to find out what people think.
Technology

We will use technology to help people be more independent, healthy and happy.

Surrey County Council and health services will:

- Give people more information about the types of equipment they could use

- Look at how assistive technology can help people

Technology means using things like computers and equipment to make life easier.

Assistive technology is equipment which is used to help someone to do something.
• Try out using technology like **apps** to help improve mental health.

We want:
• Organisations that support people with mental health issues to use more technology
• Technology companies to give training and support
• We want to support carers more using technology like **Skype**.

An **app** is software on a mobile phone that lets people use things like social media.

**Skype** is when people can talk to each other using their computer.
Support in the community

We will work with other organisations to give people more support in their community.

This will help people be more independent.

We will:

- Make sure support for people and carers is right for them
- Make sure people who need support for a long time have more choices in their lives
- Support people with learning, working or volunteering
- Make it easier for people to get into work.
- Support people to manage their money
- Look at ways to stop people being lonely.
We will also:

- Look at how we support people with **dementia** and their carers and families

**Dementia** is a condition that affects the brain. People can get forgetful and confused.

- Help people learn more about learning disabilities and autism
- Make it easier for people with a learning disability and autism to use the services they need
- Look to see if the services we provide to people with mental health issues needs to change
- Support people with mental health issues to manage their condition and be independent.
We want:

- It to be easier for people with mental health issues to get help when they really need it
- People to get better help and support with their mental health
- People with mental health issues to be able to find work or do volunteering
- People with mental health issues to be able to talk to professionals about how they feel
- Make sure there is more support for people closer to where they live.
Carers

We will:

- Give more support to carers
- Make sure carers get more information and advice
- Give training to carers about how to move people safely
- Provide more services that give carers a break
- Give carers more support online
- Support carers more using technology.
We want:

- More services in the community to support carers
- The NHS to support carers more
- To support more young carers.
Care at Home

We will:

- Give more support to staff who work in people’s homes
- Look at the best ways to support people who have difficult issues like dementia
- Make sure people get care and support at the right time when they leave hospital
- Make sure home care staff are well trained when working with people with difficult issues
- Make sure we all work in the same way and help people be independent
- Give the best care and support to people who live in the countryside.
Work with other organisations better

We will:

• Look into different ways of people managing their own care and support

• Improve how care plans are reviewed

• Look at how much we pay for people to get support and care

• Look into developing more care services with nursing care organisations

• Work with organisations to help keep people safe

• Check our services for people with a learning disability and autism by working with Surrey Choices
- Start some new services for people with a learning disability or autism from August 2019

- Help organisations who provide support to people with a learning disability or autism to get more staff and training

- Start working with new organisations that support people with mental health issues and for people with **substance misuse** issues

**Substance misuse** is when people have a problem with alcohol or drugs.

- Develop more services that help people manage their own mental health

- Run services called Dementia Care again.
Accommodation with care and support

We need more places for people to live with care and support in Surrey.

We will:

- Give people more choices to live independently
- Provide better services to people with complex needs

People with **complex needs** may have more than 1 disability.

- Make better rules and plans for types of housing
- Support people to make their homes easier to live in where they need it.
We will also:

- Talk to companies who build houses about what types of houses are needed
- Provide a lot more care for older people
- We will develop a lot more independent living housing for people with a learning disability and autism
  
  This housing would be for 6 to 8 people
- Make sure there are less people staying in special hospitals
- We will look at housing for people who are homeless and make it better for them
- We will make sure there is a lot more housing and support for people with mental health issues.