Runnymede

Social Care, Community Support and Health Contacts

Runnymede Locality Team
Adult Social Care
Runnymede Civic Centre, Station Road, Addlestone, KT15 2AH
Tel: 01932 794800 Email: runnymedelocalityteam@surreycc.gov.uk

Ashford and St Peter’s Hospital
Adult Social Care Team
The Ramp, St Peter’s Hospital, Guildford Road, Chertsey, KT16 0PZ
Tel: 01932 722526

Mental Health Services:
Older People Team
Tel: 01252 335544
Learning Disabilities Team
Tel: 01932 876666
18-64 Team
Tel: 01932 723392
SMS: 07717 989024

Learning Disability Acute Liaison Service
Ashford and St Peter’s Hospital
Tel: 07721 918708

Learning Disability Primary Care Liaison Nurse
North West Clinical Commissioning Group
Contact: Hollie Roberts Tel: 07799 478806
Contact: Hollie Roberts Tel: 07799 581566

Safeguarding Advisor (North West Surrey)
Tel: 01932 794800 Email: runnymedelocalityteam@surreycc.gov.uk

Citizens Advice (Runnymede & Spelthorne)
The Old Library, Church Road, Addlestone, KT15 1RW
Tel: 01932 827187 SMS: 07561 350945
www.randscab.org.uk/html/addlestone

Wellbeing Prescribing
Telephone: 01932 425659
Secure email (referrals):
wellbeing@runnymede.gcsx.gov.uk
Email (general enquiries):
wellbeing@runnymede.gov.uk

Runnymede Wellbeing Centre
Support for people with dementia and carers.
Manor Farm Centre, Manor Farm Lane, Egham, Surrey, TW20 9HR
Tel: 01784 435278
www.runnymede.gov.uk/manorfarmcentre

Runnymede Borough Council
Runnymede Civic Centre, Station Road, Addlestone, KT15 2AH
Tel: 01932 838383 Fax: 01932 838384
Minicom: 01932 838386 SMS: 07860 035340
Email: general.enquiries@runnymede.gov.uk

Community Support Services e.g.:
Centres for the community, Meals on Wheels and Community Transport
Tel: 01932 425010 (Meals) Tel: 01932 425865
Email: community.services@runnymede.gov.uk
www.runnymede.gov.uk/communityservices

Runnymede Dial-a-Ride
For bookings please call:
Tel: 01932 425050 Email: communitytransport@runnymede.gov.uk

Community Connections – The Welcome Project
For support with mental health.
Tel: 01483 590150 SMS: 07909 631623
Email: welcomeproject@catalystsupport.org.uk
www.welcomeprojectsurrey.co.uk

Age UK Surrey
Rex House, William Road, Guildford GU1 4QZ
Tel: 01483 503414
Email: enquiries@ageusksurrey.org.uk
www.ageuk.org.uk/surrey

Help at Home Team:
Spelthorne Council Offices, Knowle Green, Staines
TW18 1XB
Tel: 01784 444200
Email: staines.office@ageusksurrey.org.uk

Surrey Heath Veterans & Families - Listening Project
Supporting Veterans and their families across Surrey
Email: surreyheath.veterans@yahoo.com
For further information, please visit website:
www.shvflp.org.uk
Local and countywide

Adult Social Care information and advice line and signposting:
Monday to Friday, 8am - 6pm
Tel: 0300 2001005 SMS: 07527 182861
Minicom: 020 8541 9698 Email: contactcentre.adults@surreycc.gov.uk
www.surreycc.gov.uk/protectingadults

Out of office hours for Adult Social Care: Emergency Duty Team
Tel: 01483 517898 SMS: 07800 000388
Text relay: 18001 01483 517898
Email: edt.ssd@surreycc.gov.uk

The Multi-Agency Safeguarding Hub (MASH) If you suspect someone is at risk of abuse, neglect or harm you need to report it.
Tel: 0300 470 9100 Out of hours: 01483 517898
Email: ascmash@surreycc.gov.uk

Sensory Services by Sight for Surrey Outreach Worker
Tel: 01372 377701 Minicom: 01372 361517
Deaf/Hard of Hearing: 01372 869961
SMS: 07860 026269
Email: info@sensoryservices.org.uk
www.sightforsurrey.org.uk

Safeguarding Advisor for Service Delivery
Tel: 01932 794800 Email: runnymedelocalityteam@surreycc.gov.uk

Safeguarding Advisor for Mental Health Jonathan Cutting (West) Tel: 07968 833158
Email: jonathan.cutting@surreycc.gov.uk

Advocacy in Surrey:
Tel: 0300 030733 SMS: 07561 392818
www.advocacyinsurrey.org.uk

Arrange a free Safe and Well visit:
Surrey Fire and Rescue Service
Tel: 0800 085 0767

Mental Health Crisis Helpline (SABP)
Tel: 0300 456 8342 SMS: 07717 9898342

Surrey Police
Tel: 101 or 01483 571212
In an emergency call 999

Surrey Information Point
Directory of local care, health and community support options.
www.surreyinformationpoint.org.uk

Adult Social Care Continuing Care Team
Tel: 01737 737322 Email: continuing.care@surreycc.gov.uk
continuing.care@surreycc.gcsx.gov.uk

Sexual Health and HIV Support and Advice:
Tel: 01483 783 340 Email: sexualhealth.cnwl@nhs.net

Action for Carers Surrey
Tel: 0303 040 1234 SMS: 07714 075993
Email: CarerSupport@actionforcarers.org.uk
www.actionforcarers.org.uk

Surrey Young Carers
Tel: 01483 568 269
Email: syc@actionforcarers.org.uk
www.actionforcarers.org.uk

Healthwatch Surrey
Tel: 0303 3030023 SMS: 07592 787533
Email: enquiries@healthwatchsurrey.co.uk
www.healthwatchsurrey.co.uk

Surrey Choices
Services for people with learning disabilities.
Tel: 01483 806806
Email: info@surreychoices.com
www.surreychoices.com

Patient Transport Service
Monday to Friday, 8am - 6pm
Tel: 0300 2001067

Surrey Libraries Community Connections
Offer support for those unable to get to a library, information on reading skills, reading groups, self-help books, blue badge checking service, bus pass applications.
Tel: 01483 541518 Email: community.connections@surreycc.gov.uk
www.surreycc.gov.uk/libraries

NHS 111
For urgent but non-life threatening health advice and information about local services call 111.
Text: 18001 111

Surrey County Council
Learning Disability and Autism Team
Tel: 01483 404770 SMS: 07527 182 861
(for the Deaf or hard of hearing – via the ASC Information and Advice Line)
Email: learning.disabilityduty@surreycc.gov.uk

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