surrey safeguarding ADULTS BOARD

SURREY COUNTY COUNCIL

Keeping you safe from abuse

Section 42 enquiries

This booklet has information about Section 42 enquiries

Contents

Page 1	Front page
Page 2	Contents
Page 3	Reporting abuse
Page 4	What happens when you report abuse
Page 5	What is a section 42 enquiry?
Page 6-7	How does a section 42 enquiry work?
Page 8	What happens when the enquiry is over?
Page 9	How to report abuse
Page 10	Contact us

You can find Easy Read documents on keeping safe from abuse on the Surrey Safeguarding Adults Board website.
www.surreysab.org.uk/leaflets-resources

You can read this booklet alone or with someone to support you.

Acknowledgements

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Reporting Abuse

If you are worried you or someone else is being abused or neglected, you should report it.

If someone else is worried you may be being abused or neglected, they might report it.

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Abuse must be reported to Surrey County Council.

What happens when you report abuse

You can contact Surrey County Council by phone, text or email. The contact details are at the end of this booklet.

Surrey County Council and other professionals work together to keep people safe.

There are social workers, police and health workers.

They will listen to you. They will ask about any danger that you or someone you are worried about may be in.

They may need to tell other professionals what happened to you to help keep you safe.

They aim to make sure everyone is safe.

What is a section 42 enquiry?

If they think that you need help to stay safe there will be a section 42 enquiry.

Sometimes this is called a safeguarding enquiry.

Section 42 is from the Care Act 2014 which is law.

The enquiry will find out if you have been abused or hurt or may be abused or hurt.

The enquiry will find out if you can protect yourself.

The enquiry will decide what should happen to keep you safe.

How does a section 42 enquiry work?

A professional from Adult Social Care will complete the enquiry.

The professional completing the enquiry will talk to you to find out what happened and what you think.

They will take action to make sure you are safe.

They will ask you what you what you would like to happen next.

How does a section 42 enquiry work?

A family member or friend can help you say what you think.

An **advocate** can also help you share your views.

An **advocate** is a person who can help you to speak up.

They will talk to other people who may know about what happened.

There might be a meeting to talk about what happened.

They will take action to stop the person who did the abuse or neglect.

What happens when the enquiry is over?

Everyone will work together to keep you safe.

There might be a Safeguarding Plan, it will have a list of things people need to do.

Sometimes there may be a police or hospital investigation as well.

How to report abuse

If you aren't sure or are too nervous to call anyone, **tell someone you trust.**

In an emergency
Dial 999 for the police.
If you can't speak and are calling on a mobile, press 55 to have you call transferred to the police.

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Contact Surrey County Council

You can ask for this information in an alternative format or language.

Telephone: 0300 200 1005

Email:
asc.infoandadvice@surreycc.gov.uk

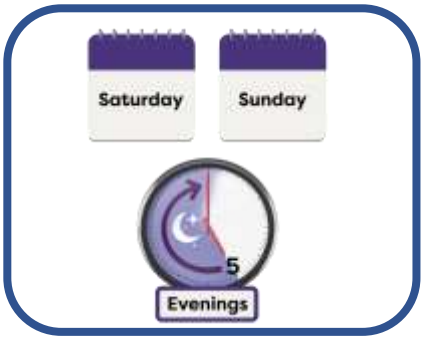
Contact us

Textphone (via Relay UK): 18001 0300 200 1005

Text (SMS): 07527 182 861 (for deaf or hard of hearing community)

British Sign Language:
www.surreycc.gov.uk/bsl

Reporting abuse online:
www.surreycc.gov.uk/adultatrisk



Out of Hours Emergency Duty Team
Telephone: 01483 517 898
Email: edt.ssd@surreycc.gov.uk
Textphone (via Relay UK): 18001 01483 517 898