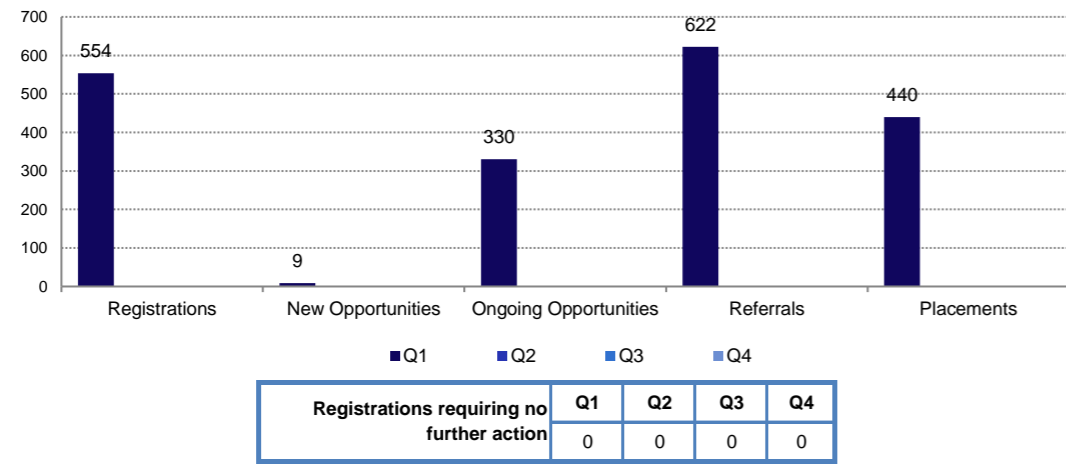
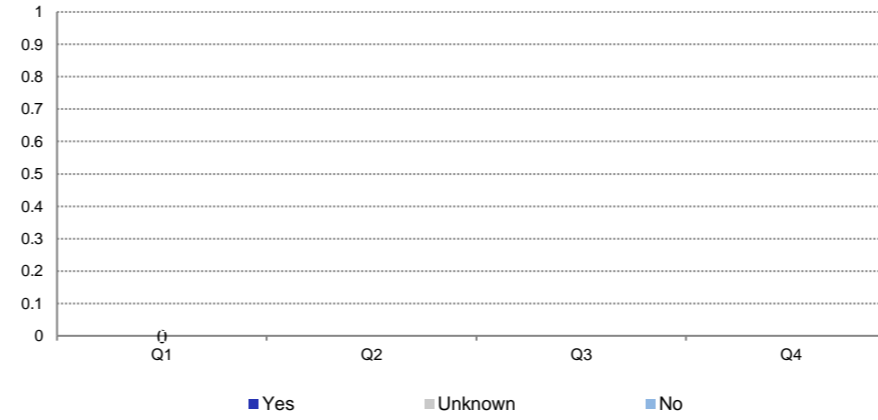


Quarter 1 Voluntary Support North Surrey (VSNS) Spelthorne Scorecard August 2020

1. Volunteering Overview



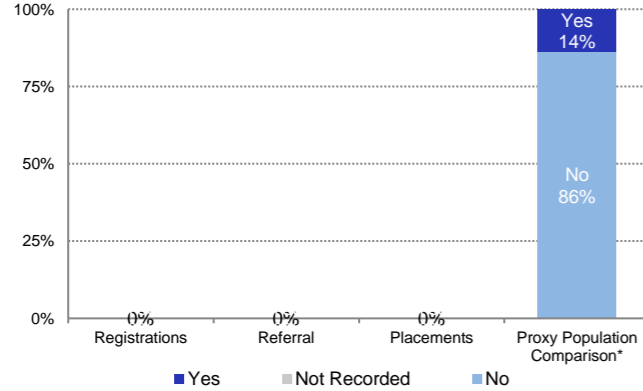
2. Volunteers still in place after 2 months



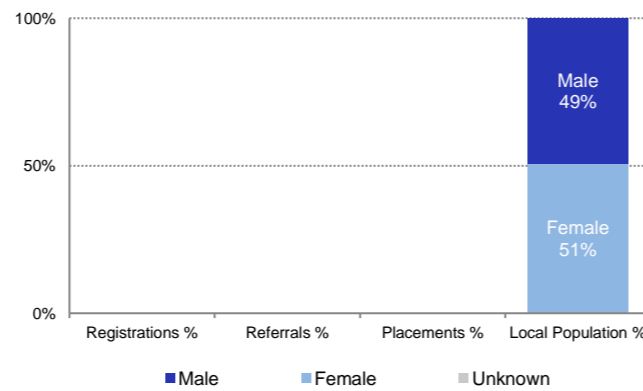
Top Three Achievements this quarter:

1. VSNS has provided pivotal support during the pandemic including coordinating volunteer queries, supporting new Covid-19 groups and dealing with resident's requests.
2. The VSNS project, Amigo, adapted its services to enable clients to have better support when suffering from poor mental health. This has included additional telephone support and the introduction of 'buddying' activities that can be carried out while maintaining social distancing measures.
3. Priority is being given to bespoke fundraising support to groups and organisations to help them better navigate this new challenging environment.

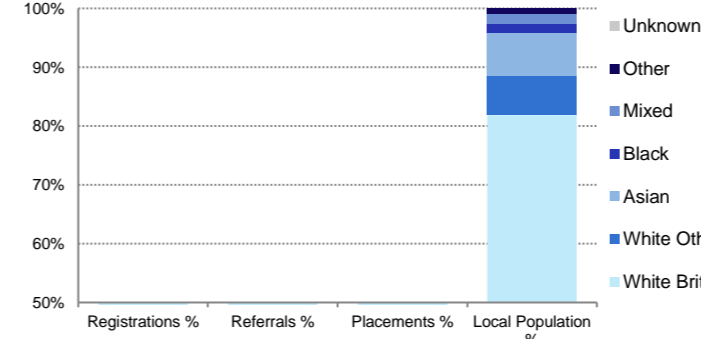
3. Volunteers with Disabilities



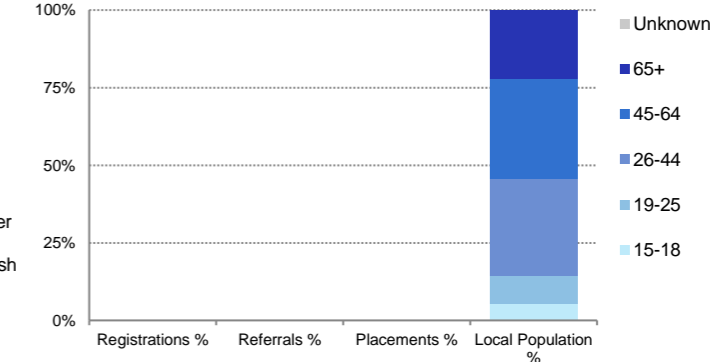
4. Gender of Volunteers



5. Ethnicity of Volunteers



6. Age of Volunteers



Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	2			
Number of volunteers	2			

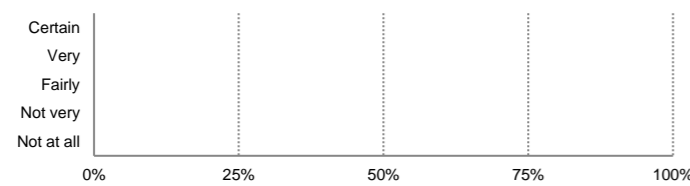
One Off Volunteering	Q1	Q2	Q3	Q4
Number of events	0			
Number of volunteers	0			

Volunteering England 2013/14 Accreditation				
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Volunteering hours				
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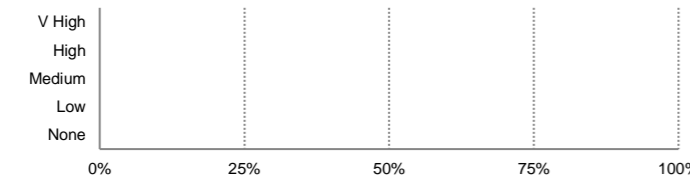
PQASSO Level	None	1	2	3
		✓		

Frontline Survey - Confidence that you will still be in existence next year



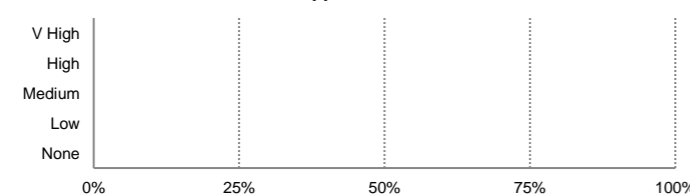
Frontline Survey Voluntary Organisations who have a Business Plan in Place

Frontline Survey - Awareness of appropriate funding opportunities



Frontline Survey Voluntary Organisations who have a Governance Framework in Place

Frontline Survey - Confidence level in making funding applications



Frontline Survey Responses

XX organisations out of XX stated they had used VSNS in the last 12 months	Have used service in the last 12 months	Very/Fairly Satisfied with Service
Providing information, guidance & Support on volunteer recruitment	0%	0%
Support for your organisation in the last 12 months by providing funding advice, information or searches?	0%	0%
Support with governance advice	0%	0%
Support with back office functions eg DBS checks	0%	0%
Support through local businesses	0%	0%
Support through training / conference / networking etc	0%	0%



*Proxy population comparator is based on individuals aged 16+ living in a household who assessed that their daily activities were limited a lot or a little by a long term health problem or disability, this includes problems related to old age. Source: 2011 Census

Scorecard for Voluntary Support North Surrey (VSNS) Spelthorne 2020-2021- Quarter 1

This is a performance related scorecard for a voluntary sector infrastructure organisation called Voluntary Support North Surrey Spelthorne (this organisation will be called VSNS Sp hereafter).

The information in this scorecard is collected by VSNS Sp on a quarterly basis and this scorecard is for the Quarter 1 period (1 April 2020 to the 30 June 2020) of the 2020 to 2021 financial year.

Volunteering overview

The scorecard shows that during this period there were 554 registrations with the volunteer centre, 9 new volunteering opportunities, 330 ongoing opportunities, 622 referrals were made and in total 440 volunteers were placed in volunteering roles.

The key achievements recorded by VSNS Sp were:

1. VSNS Sp has provided pivotal support during the pandemic including coordinating volunteer queries, supporting new COVID-19 groups and dealing with resident's requests.
2. The VSNS Sp project, Amigo, adapted its services to enable clients to have better support when suffering from poor mental health. This has included additional telephone support and the introduction of 'buddying' activities that can be carried out while maintaining social distancing measures.
3. Priority is being given to providing bespoke fundraising support to groups and organisations to help them better navigate this new challenging environment.