surrey safeguarding ADULTS BOARD

SURREY COUNTY COUNCIL

Keeping you safe from abuse

Neglect

This booklet has information about neglect

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You can find Easy Read documents on keeping safe from abuse on the Surrey Safeguarding Adults Board website. www.surreysab.org.uk/leaflets-resources

You can read this booklet alone or with someone to support you.

Acknowledgements

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What is neglect?

Neglect is when someone who is meant to support you doesn't support you properly.

You could be neglected by your support worker, a family member, friend or carer.

You could be neglected anywhere. For example in your own home, at a day service or out in the community.

It is a crime to neglect someone on purpose.

Examples of neglect

Ignoring you when you need help.

Giving you the wrong medication, even if it is an accident.

Not supporting you to stay warm or cool.

Not giving you enough food or drink.

Leaving you on your own for a long time when you need support.

Not giving you the support you need to stay clean

Signs that you have been neglected

You could get a pressure sore if you are left alone without support to move around.

You could get a bruise if someone is not following your care plan properly.

You could smell bad if you don't have support to wash your body or clothes.

You might get poorly.

You could become worried that you aren't being looked after properly.

Who to tell

If you aren't sure or are too nervous to call anyone, **tell someone you trust.**

In an emergency
Dial 999 for the police.
If you can't speak and are calling on a mobile, press 55 to have you call transferred to the police.

SURREY COUNTY COUNCIL

Contact Surrey County Council

You can ask for this information in an alternative format or language.

Telephone: 0300 200 1005

Email:
asc.infoandadvice@surreycc.gov.uk

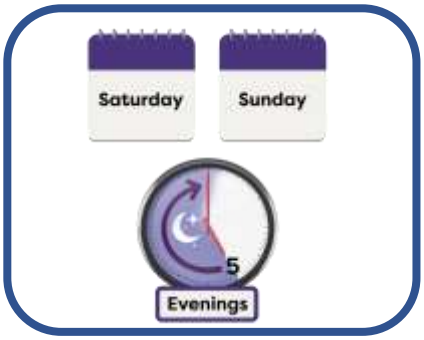
Contact us

Textphone (via Relay UK): 18001 0300 200 1005

Text (SMS): 07527 182 861 (for deaf or hard of hearing community)

British Sign Language:
www.surreycc.gov.uk/bsl

Reporting abuse online:
www.surreycc.gov.uk/adultatrisk



Out of Hours Emergency Duty Team
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Email: edt.ssd@surreycc.gov.uk
Textphone (via Relay UK): 18001 01483 517 898