



Easy
Read



Our plan for Direct Payments

Tell us what you think



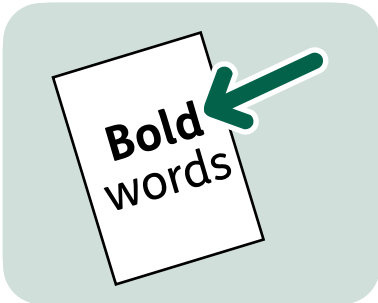
Easy Read



This is an Easy Read version of some information. It may not include all of the information but will tell you about the important parts.



This Easy Read information uses easier words and pictures. You may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker.



These are words that some people will find hard. When you see a bold word, we will explain it in the next sentence.

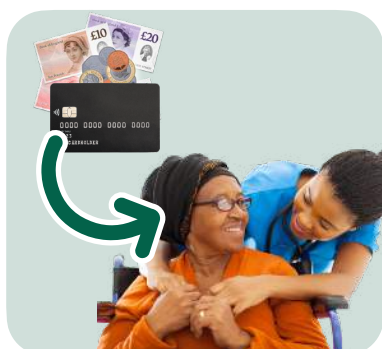


[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

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About this booklet



Surrey County Council has written a 5 year plan for **Direct Payments**.

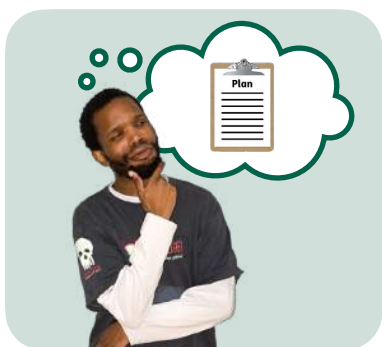
A **Direct Payment** is money given to you by the council to pay for your support.



We worked with lots of different people to write our Direct Payments plan.

You can read the Easy Read version of our plan here:

www.surreycc.gov.uk/directpaymentsstrategy



We want to know what you think about our Direct Payments plan and its **objectives**.

Objectives are what we want to achieve.



You can tell us what you think by reading the plan and then answering these questions.

Questions for you to answer



Question 1: Please tell us how well you think our Direct Payments plan explains:

- What a Direct Payment is.



- How we will improve Direct Payments.

Very
well

Quite
well

Neither

Quite
badly

Very
badly

Don't
know



Please tell us if you have any comments about your answer:

6



Question 2: Our plan has 6 objectives - these are the things that we want to achieve.

Please tell us how well you think our Direct Payments plan has explained each objective.



Objective 1: Clear information

How well do you think this objective was explained?

Very well

Quite well

Neither

Quite badly

Very badly

Don't know



Objective 2: Choosing a Direct Payment

How well do you think this objective was explained?

Very well

Quite well

Neither

Quite badly

Very badly

Don't know





Objective 3: Being fair to everyone

How well do you think this objective was explained?

Very well

Quite well

Neither

Quite badly

Very badly

Don't know



Objective 4: How we work

How well do you think this objective was explained?

Very well

Quite well

Neither

Quite badly

Very badly

Don't know



Objective 5: Services

How well do you think this objective was explained?

Very well

Quite well

Neither

Quite badly

Very badly

Don't know





Objective 6: Letting people know
How well do you think this objective
was explained?

Very
well

Quite
well

Neither

Quite
badly

Very
badly

Don't
know



Please tell us if you have any
comments about your answers to
these objectives:

Managing the plan



We think a new group should be in charge of making sure our Direct Payments plan is working.

We will call it the Direct Payments Strategy Steering Committee.

The Direct Payments Strategy Steering Committee will be made up of:



- Staff from Surrey County Council.



- Staff from independent health and care organisations.



- People who use Direct Payments to pay for their care and their carers.

The Direct Payments Strategy Steering Committee will also include:



- NHS staff.



- A Reference Group - this will be a group that is in charge of finding out the needs of people who pay for their care.



Question 3: Please tell us how happy you are with our idea of having a new Direct Payments Strategy Steering Committee.

Very
happy

Quite
happy

Neither

Quite
unhappy

Very
unhappy

Don't
know





Please tell us if you have any comments about your answer to Question 3:



Question 4: Please tell us anything else that you would like to say about our Direct Payments plan:

Thank you



Thank you for answering these questions.

You can send your answers to us by either:



- Email: DPstrategy@surreycc.gov.uk



- Post:
Surrey County Council
Contact Centre
First Floor
Dakota, De Havilland Drive
Weybridge
Surrey
KT13 0YP



You need to send us your answers by: Sunday 29 October 2023.

Find out more

If you want more information, you can contact us by:



- Phone: 0300 200 1005



- Email: DPstrategy@surreycc.gov.uk



- Textphone using Relay UK: 18001 0300 200 1005



- Text message if you are deaf or find it difficult to hear: 075 271 828 61



If you are deaf or find it difficult to hear, you can use our Sign Language Video Relay Service:

www.surreycc.gov.uk/bsl

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