

Meeting Minutes

October
10



Meeting Title: North-West Valuing People

Date: 10th of October

Time: 10.30-12pm

Location: Zoom

Meeting Summary



Welcome and introductions

- Welcome and introductions were made

Introducing our new Engagement and Partnership Officer – Amanda – Contact number: 07929863582



- Amanda introduced herself to the group as the new Engagement and Partnership Officer.
- Amanda spoke the group about her professional background, working with people with LD within some of the local providers. She then moved to education and was working in supporting the special education sector.

- The group was then asked if they had any questions for Amanda

Questions Answers and Comments for Amanda



- Helen welcomed Amanda and commented that going forward, Amanda would be very helpful and useful in engaging with the group and board.
- Amanda can help Helen and the other chairs of other groups to plan the agenda for next year and topics of discussions for the meetings. Getting people's feedback on what topics are important to them – setting the agenda.



Welcome

- Tony also welcomed Amanda, he mentioned a project around hate crime within LD that has taken off in Hampshire and other counties, that he would like to share and connect Amanda to, so, that this project can be shared.



- Amelie commented in that chat: Hate crime is something the prevention team is working on now – they will map community needs and assets identified by the LD community across the county. Would this be the appropriate forum to discuss this? Amelie asked if she could get in touch with Samantha to explore this further.



- Carinder: Shared an event that Amanda and Samantha have been invited to present at for Surrey Choices. It will take place on the 9th of November at Ashted Memorial Hall.
- Phil – mentioned it is a useful event for Amanda to meet clients and providers and engage with them.

Actions:

- Samantha to connect with Amelie about community mapping
- Amanda to connect with Phil and have a meeting with her.
- Amanda and Samantha to attend LD conference for Surrey Choices
- Amanda's contact details: email address:
Amanda.aldridge@surreycc.gov.uk

ACTION



Advocacy – Mark Rapley



- Mark Rapley – introduced the topic of advocacy and the new contract in place for this, and the new provider POhWER.



- The presentation for this topic has been shared with the minutes. If you would like a copy of the presentation, please email us at: ldcommunications@surreycc.gov.uk
- Mark's contact details can also be found on the presentation.
- To contact Mark please email him at: Mark.Rapley@surreycc.gov.uk
- Please find the following link for Advocacy: [Surrey | Home | POhWER.](#)

Questions, Answers and Comments for Mark:



- Mark introduced a Q&A session after the instructed advocacy section of his presentation. The following was asked:
- Phil: To clarify Instructed Advocacy = someone has capacity to make decisions. Non- Instructed advocacy = No capacity to decide.
- Mark agreed.
- Tony asked about discretionary advocacy and eligibility and what do you do if you are not eligible? Tony also asked what is the relation within health and social care?





- Mark – If someone is not eligible for the advocacy services – there is an expectation on the provider to sign post people to the appropriate service and where to contact.
- Tony then asked: There can be confusion with customer relations and how to take things up – via a complaint system, what is in place?
- Mark – The system of referrals will apply – an easy read format will guide people through the complaints procedure.
- Tony asked if there is an easy read version available and where?
- Mark – There is
- Carinder commented saying some people may not know what an advocate is and how to contact. Also queried where self-advocacy comes in.
- Mark – Advised to get in touch to understand the difference between advocacy and self-advocacy. For this specific contract self-advocacy does not apply. Start by making a referral and see if it is appropriate.
- Later, in the presentation another Q&A session was introduced:
- Carinder – asked about the significance of the POhWER name.
- Mark answered this was a play on words.



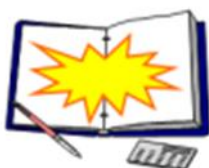
- Helen- asked about the communication for the new contract across the various groups ran by SCC and communication to providers.
- Mark answered: there is a communication plan that has been shared with organisations, operational teams, mental health services, voluntary sector and more. Mark will also be presenting at other Partnership Board meetings. It has also been shared on Surrey Information Point (SIP) and has been circulated in LD comms weekly brief.
- Tony asked about the sharing of data especially within under lead organisations.



- Mark replied with – Personal/ identifiable information cannot be transferred. Due to data protection. Any information kept from the old contract that has been moved to the new one was moved with the permission of the person to share/ transfer. Information about organisations can be shared but not information about individuals, without their consent.

Action:

ACTION



- Mark's details have been shared on the presentation.



- Mark to find if there is an easy read for Advocacy.
- Any queries with regards to advocacy can be emailed to:

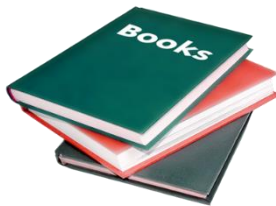
Mark.Rapley@surreycc.gov.uk



Break

The group took a 15-minute break

Books Beyond Words:



- Unfortunately, a representative could not attend the meeting today. However, Samantha explained to the group who Books beyond words are, what they provide and what they run.
- Samantha showed the group an example book that Books beyond words produced. Samantha also shared their weblink to the group so they can get involved in the book clubs and other groups they run.
- Samantha thanked the group on Books beyond words' behalf for the on-going support and engagement.
- For further info or to contact Lucy Alexander from Books Beyond Words you can email her at:



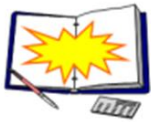
lalexander@booksbeyondwords.co.uk

Questions, Answers and Comments on Books Beyond Words:



- Phil commented that another member David, had done some work with Books beyond words, and they provide useful resources on current events, and easy read documents for other topics, as well as books and the book club.
- David asked for the link to the mobile app

ACTION



Action:

- Samantha found the link for the [app](#).
- Link to Books Beyond Words [website](#).
- Books beyond words to return to the valuing people group meetings to present

Local Updates and Any Other Business:



- Charlotte from Surrey Coalition, mentioned some activities for the group to get involved in.
- Carinder/ Phil mentioned Surrey Choices' Wave podcast.
- Samantha has mentioned this has been put on SCC's Latest News page. But will circulate this in another weekly brief.



- Samantha advised any information to be send to the ldcommunications@surreycc.gov.uk email address.
- You can find the minutes from our Learning Disability Partnership Board [here](#).
- Please also check our [Latest News](#) page for local updates, activities and more.

Upcoming Meeting date:

- We will next be meeting on Monday 9th January 2023 from 10:30am to 12:30pm

