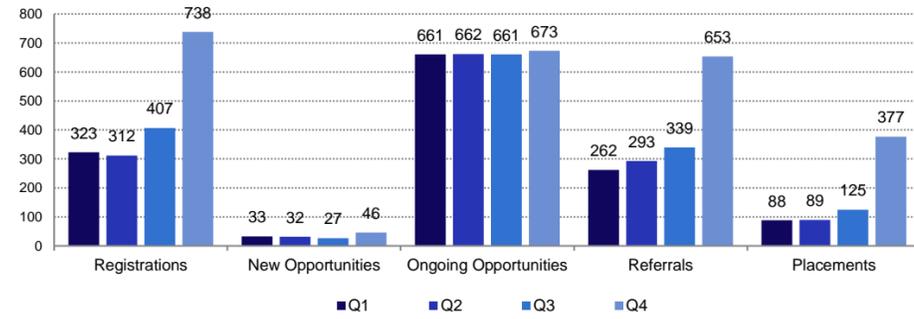


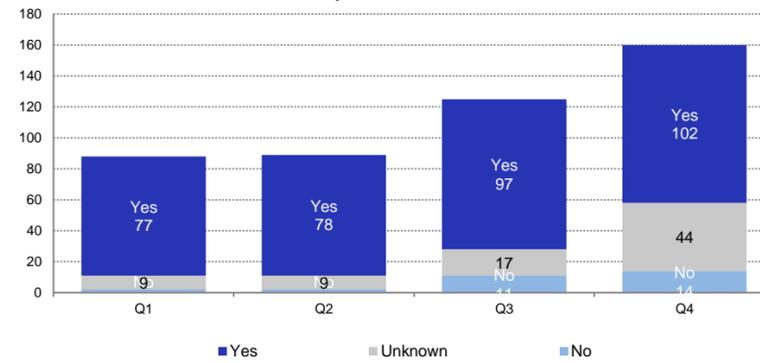
# Quarter 4 Voluntary Action South West Surrey (VASWS) Scorecard August 2020

## 1. Volunteering Overview



Registrations requiring no further action	Q1	Q2	Q3	Q4
	19	32	74	41

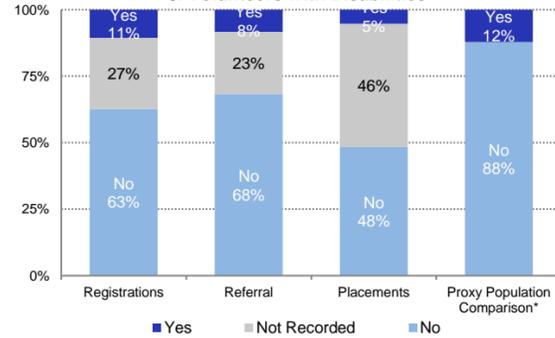
## 2. Volunteers still in place after 2 months



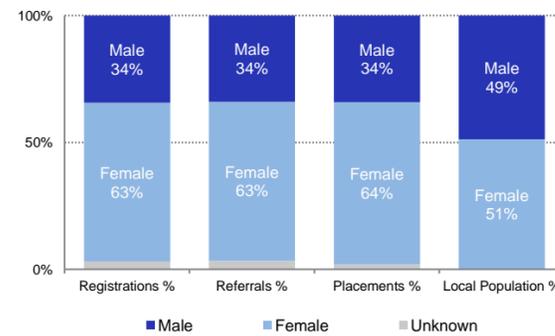
## Top Three Achievements this quarter

- VASWS are celebrating the success of the Welcome Buddies Peer Mentoring Programme which involves previous participants putting themselves forward as peer mentors who use their skills and abilities to not only build unique rapport with their clients but also to positively encourage and motivate clients.
- VASWS has been involved with Building Health Partnerships programme since July 2019 and have worked with both Borough Councils and the CCG to put in a partnership bid to the Kings Fund for some community development work.
- VASWS has successfully applied for the Postcode Lottery Fund for a grant towards setting up a volunteer buddy scheme, 'Helping Hand', to assist the social prescribing team. This project will link volunteers to those referred to social prescribing and need short term practical help.

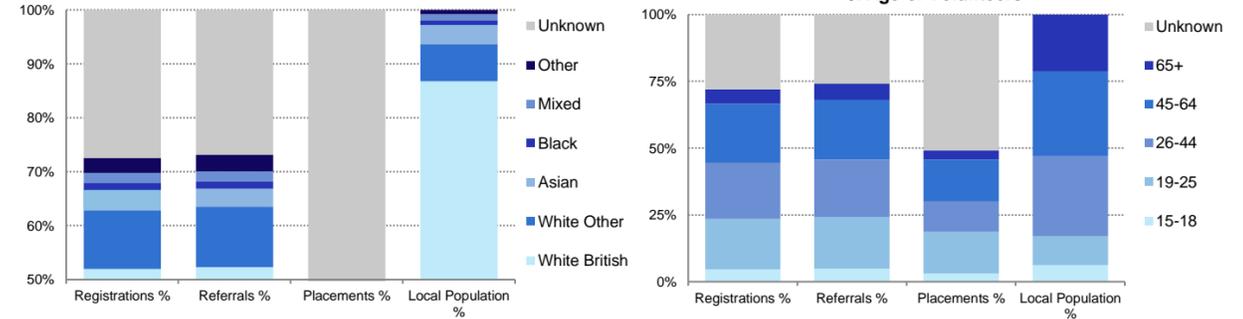
## 3. Volunteers with Disabilities



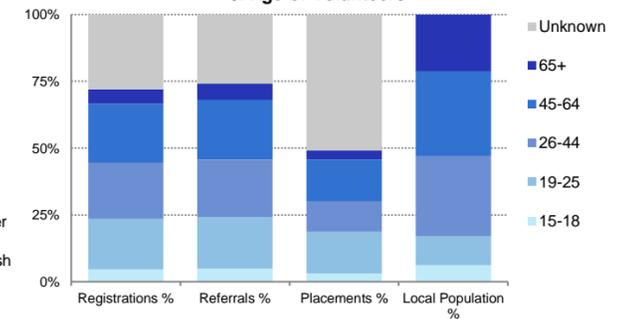
## 4. Gender of Volunteers



## 5. Ethnicity of Volunteers



## 6. Age of Volunteers



Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	1	0	3	1
Number of volunteers	7	0	23	7

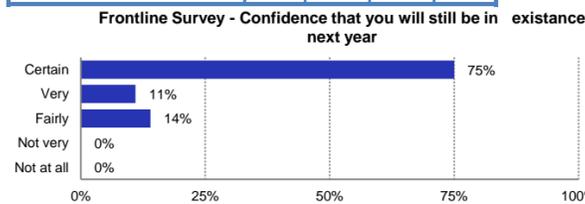
Volunteering England 2013/14 Accreditation				
PQASSO Level	None	1	2	3

One Off Volunteering	Q1	Q2	Q3	Q4
Number of events	1	4	3	1
Number of volunteers	9	23	22	3

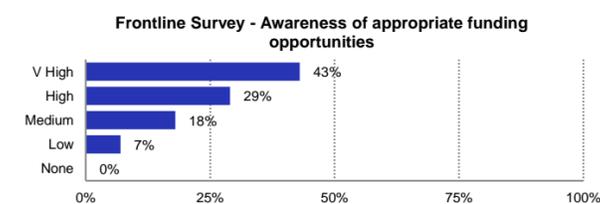
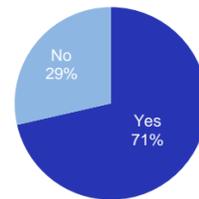
  

Volunteering hours	Total
	97,072

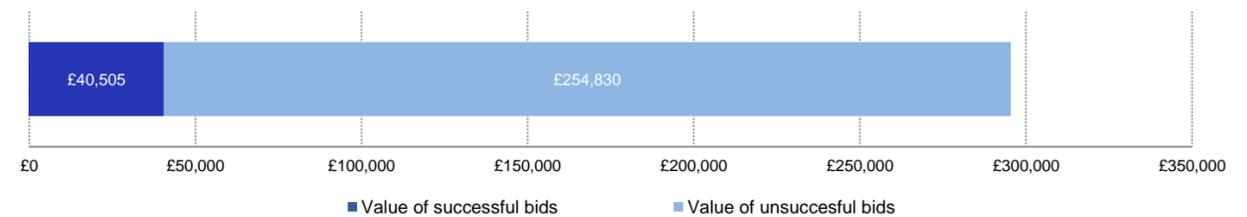
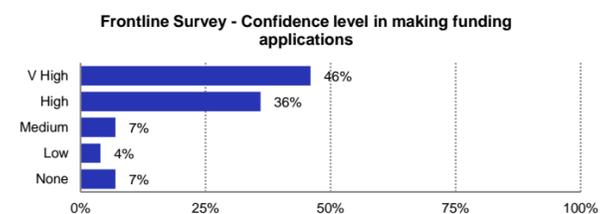
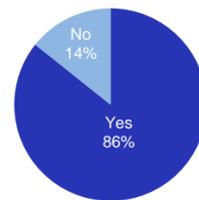
Frontline Survey Responses		
28 organisations out of 214 stated they had used VASWS in the last 12 months	Have used service in the last 12 months	Very/Fairly Satisfied with Service
Providing information, guidance & Support on volunteer recruitment	71%	79%
Support for your organisation in the last 12 months by providing funding advice, information or searches?	57%	61%
Support with governance advice	43%	75%
Support with back office functions eg DBS checks	89%	11%
Support through local businesses	18%	18%
Support through training / conference / networking etc	68%	68%



Frontline Survey  
Voluntary Organisations  
who have a  
Business Plan  
in Place



Frontline Survey  
Voluntary Organisations  
who have a  
Governance Framework  
in Place



\*Proxy population comparator is based on individuals aged 16+ living in a household who assessed that their daily activities were limited a lot or a little by a long term health problem or disability, this includes problems related to old age. Source: 2011 Census

# **Scorecard for Voluntary Action South West Surrey (VASWS) covering the boroughs of Guildford and Waverley) 2019-2020 - Quarter 4**

This is a performance related scorecard for a voluntary sector infrastructure organisation called Voluntary Action South West Surrey (this organisation will be called VASWS hereafter).

The information in this scorecard is collected by VASWS on a quarterly basis and this scorecard is for the Quarter 4 period (1 January 2020 to the 31 March 2020) of the 2019 to 2020 financial year. The Quarter 4 scorecard completes the full year of performance information for the organisation that is collected in this way

## **Volunteering overview**

Table one is a bar chart that shows during the Quarter 4 period there were 738 registrations with the volunteer centre, 46 new volunteering opportunities, 673 ongoing opportunities, 653 referrals and in total 377 volunteers were placed in volunteering roles. The full year total of volunteers placed by VASWS were 679 – these volunteers were in placements for at least 3 days. There were no registrations that required ‘no further action’ so all people registered received some support or referral.

## **Volunteers in place for 2 months or more**

Table two for Quarter 4 shows, 102 of the 377 volunteers placed were in placements for more than 2 months. The full year total showed 354 of the 679 volunteers placed were in volunteering roles for more than 2 months.

## **The key achievements in Quarter 4 (Q4) recorded by VASWS were:**

1. VASWS is celebrating the success of the Welcome Buddies Peer Mentoring Programme which involves previous participants putting themselves forward as peer mentors who use their skills and abilities to not only build unique rapport with their clients but also positively encourage and motivate clients.
2. VASWS has been involved with the Building Health Partnerships Programme since July 2019 and have worked with both borough councils and the CCG to put in a partnership bid to the King’s Fund for some community development work.
3. VASWS has successfully applied for the Postcode Lottery Fund for a grant towards setting up a volunteer buddy scheme ‘Helping Hand’ to assist the Social Prescribing Team. The project will link volunteers to those referred to social prescribing and the need for short term practical help.

## **Volunteers with disabilities**

Table 3 shows 5% of the people placed in volunteering roles had some form of disability. This is lower than the proxy population which states 12% of the population in Guildford and Waverley are registered as having a disability.

## **Gender of volunteers**

Table 4 shows in Quarter 4 the majority of the volunteers placed were female where this information was recorded. In Q4 64% of the volunteers placed were female and

34% were male. This does not align with the proxy population which shows 49% of the local population is male and 51% is female.

### **Ethnicity of volunteers**

Table 5 displays information about the ethnicity of volunteers. The majority of the local population is white and white other. There was no information recorded about the ethnicity of volunteers placed.

### **Age of volunteers**

Table 6 reported the age of the volunteers. The categories of ages were, 15 - 18, 19 - 25, 26 - 44, 45 - 64 and 65+. The biggest population groups in the locality are 26 - 44 and 45 - 64 and the table shows the volunteers placed were reasonably proportionate to the proxy population in terms of age groups.

### **Corporate volunteering**

There is a table relating to corporate volunteering which shows 7 individuals were involved in corporate volunteering was undertaken in Guildford and Waverley. There were 37 corporate volunteering instances over the full year.

### **One off volunteering**

There is a table relating to one-off volunteering. This showed in Q4 there was 3 individuals involved in one-off volunteering and 57 volunteers engaged in one-off volunteering activities over the year.

### **Frontline survey results**

The next section of the scorecard is populated by results of a survey that was sent out by Surrey County Council to organisations that used the services of VASWS. 28 people responded to the survey. These organisations said they benefitted from 97,072 volunteering hours during 2019-2020.

Of the 28 organisations that answered, they 86% said they were confident or very confident that they would be in existence next year. They had good awareness and understanding of making funding applications and 86% of them had a Governance Framework in place. 71% had business plans in place. The satisfaction rates when using VASWS services were generally high, averaging at 75%. The services most used were 'providing back office support (89%) training and networking events (68%) and support with volunteer recruitment (71%)'. The 28 organisations reported securing £40,505 through successful funding applications.