

Access all areas

Get the most out
of Surrey Libraries



SHARE

READ

LEARN

PLAY

EXPLORE

ENJOY

DISCOVER

SHARE

READ

What's available in the Library to support you?

Whether you wish to access our excellent selection of books, learn how to use a computer, apply for a bus pass or blue badge, access information online or simply need a space to hold a meeting, our libraries are designed to enable you to make the most of our services and access them with ease.



We are here to help by providing:



Free Wi-Fi



Internet access



Assistive technology



Hearing loops



A range of book formats for people with visual impairments



Wheelchair access in all but a small number of libraries



Wheelchair and child-friendly self-service terminals, where available



Bus pass applications



A checking service for Blue Badge application forms



Computer courses, where available



Digital buddy volunteers offer free one-to-one basic computer support in some libraries



Meeting rooms available for hire or community use

Access the Library from anywhere

The Surrey Libraries App

Search the catalogue on the go, find your nearest library, check for upcoming events and manage your account and loans. Available to download on Apple, Android and Blackberry smart devices.

eBooks and eAudiobooks

Read or listen to one of our titles wherever you are using a smart device such as a phone, tablet, eReader or your laptop. We currently offer a wide range of fiction and non-fiction titles and with eBooks you can adjust the size and font of the print.



eNewspapers and eMagazines

Want to keep up with the latest trends or with news from around the world? You can now download selected magazines and newspapers to enjoy at home or on the go with your smart device or computer. Our eNewspapers are available in a variety of languages and with audio narration.

Online reference shelf

We subscribe to a wide range of information resources on your behalf. If you are a member of the library you can access the majority of these resources from home or anywhere with an internet connection.

There is so much to choose from...

- Business resources
- Family history
- Encyclopedia
- Music
- eLearning courses
- Plus many more

Assistive Technology

Have the computer screen read aloud to you...

On all library computers we have installed screen reader software called NVDA (Non Visual Desktop Access) which can be used to support those with a visual or print impairment, enabling the text on the screen to be read aloud. With NVDA you are able to set up a personal profile (voice, pitch and pace preferences, for example) that can be saved to a

USB stick and reloaded each time you use a library computer so you don't need to keep adjusting the settings to suit your needs. This software works alongside most of our software programs including Internet Explorer and Microsoft Word.

Need something a bit bigger?

Selected libraries have large screen computers, large key keyboards and trackball mice available for you to use.



Do you have the right library card for your needs?

We have a range of membership options available which may be more suitable for you. For example, if you have a visual or print impairment you can have a borrower card which allows you to access our Audiobooks without hire charges.

Similarly, if you have reduced mobility or caring responsibilities then there may be other options available for you. Please ask a member of library staff for more information.



We are here to help you get the most out of life

Our libraries offer a range of services to support the needs of Surrey's residents. These include help with getting your books, as well as support in dealing with difficult life situations or health conditions.

Unable to get to a library anymore?

Library Direct provides a range of membership options for anyone who has difficulty getting to the library due to ill health, disability, mobility problems or caring responsibilities.

Friends and Family

A friend, relative or neighbour can register to borrow and return items on your behalf.

Home Service

We have friendly, enthusiastic volunteers who can select, collect and deliver books to you in your home.

Community Settings

Organisations and care settings which offer residential or long term care and support can register to have a selection of items delivered on a regular basis for their residents.

Community Transport

Additionally, in the boroughs of Woking and Guildford you can take advantage of community transport, which will take you to and from the library.

Which option is best for you?

If you're not sure which Library Direct option would suit you best, then telephone 01483 543599 and speak to a member of our team who will discuss the choices with you in more detail.

Helping you to help yourself and those you care about

'Reading Well' is a national initiative created in conjunction with The Reading Agency and health professionals. The scheme promotes carefully selected reading lists, designed to help you understand and manage your own health and well-being using self-help reading suggestions.

There are currently three lists available: one list for people living with dementia and their carers; one list covering mild to moderate mental health issues and one list specifically for teenagers.

Dealing with challenging life situations

Life Matters includes a variety of books to help you deal with those situations that life throws at you. These books are aimed at all ages, including parents who may be supporting children through difficult times. Discover a range of online reading lists and titles to support you when facing grief and bereavement, family and relationship issues, new experiences, drugs, alcohol and gambling problems, plus many more.

Struggling with print? Why not try an audiobook?

If you have difficulty reading print, whether you have a visual or a print impairment, you may be eligible to borrow our audiobooks free of charge. Selected libraries also offer 'PENfriend', a small device for you to use in the library to support you with choosing your audiobooks. This device holds recordings of the basic details of each of our audiobooks and when the 'PENfriend' makes physical contact with the book it reads aloud these details so that you make an informed choice on which ones to take home.

To supplement the library's selection of audio books, we suggest that you also contact the Royal National Institute for the Blind. They can supply material in a variety of formats including Spoken Word, Giant Print, Braille

and Moon and if you are blind, partially sighted or print disabled then you are eligible to join their library free of charge. More information can be found by phoning them on 0303 123 9999.

Affected by dyslexia?

We have a range of resources available if you, or someone you know, has difficulty with the printed word. This includes dyslexia-friendly books, audiobooks, eNewspapers (including narration option), eBooks and eAudiobooks for children, teens and adults. Take a look at our website for more information on suitable series, advice on formats, and recommended titles for dyslexic readers, parents and carers.



Struggling to read English?

Skills for Life books are designed to support people who struggle with the English written word for a variety of reasons. These books have a range of vocabulary to suit each person's reading level and are available at selected libraries. The stories are suitable for teenagers and adults, including re-written classic novels to enable easier reading and other titles written by well-known authors.

Looking for books in another language?

Fancy reading your thriller in Polish or perhaps a romance novel in Italian? We are able to obtain books written in other languages specific to your needs for children, teens and adults. With over 60 languages available to choose from just let us know which language you require, what type of genre you would prefer and we can provide a selection based on your preferences for you to enjoy.

One of our eBook Suppliers, Project Gutenberg, also provide us with a range of eBooks in languages other than English.

Bring back your memories

Our Reminiscence Collection is designed to help people suffering from debilitating memory conditions such as dementia. The collection includes a range of materials from books, DVDs, games and flashcards through to smell boxes, music and other sensory items from times past. These materials are intended to stimulate memories and encourage conversation about the past and present with friends, relatives and health care professionals. Have a look at our website, where you can browse items in an electronic version of our reminiscence catalogue.



Do you have a question you need answering?

Contact the library service by email, online live-chat, or phone. If you're looking for information, whatever the subject, just get in touch.

Email: libraries@surreycc.gov.uk

Phone: 01483 543599

SMS: 07968 832414

Enquire is a free, live-chat question and answer service available 24 hours a day. It works like instant messaging or chat room technology, letting you ask a question which will be answered by trained library staff.

Join the conversation...

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 [SurreyCountyCouncil](#)

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surreycc.gov.uk/libraries

If you would like this information in large print, Braille, on CD or in another language please contact us on:

Tel: 0300 200 1005

Minicom: 020 8541 9698

SMS: 07527 182861

Email: contact.centre@surreycc.gov.uk

Nëse dëshironi që ky dokument të jetë me shkronja të mëdha, në kasetë ose në një gjuhë tjetër, ju lutemi n'a telefononi në një nga numrat e mësipërm.

إذا كنت ترغب بالحصول على هذه الوثيقة في طباعة مكبرة، أو على شريط مسجل أو في لغة أخرى، فنرجو الاتصال بنا على أحد الأرقام المدونة أعلاه.

আপনি যদি এই ডকুমেন্ট বা নথি বড় ছাপার অক্ষরে, টেপে বা অন্য কোন ভাষায় পেতে চান, তাহলে দয়া করে উপরের যে কোন একটি নম্বরে আমাদের সাথে যোগাযোগ করুন।

Si desea este documento impreso en letra grande, en casete o en otro idioma, rogamos que se ponga en contacto con nosotros llamando a uno de los números anteriores.

如欲索取本文的大字體版本、錄音帶版本或另一語言版本，請撥以上任一個電話號碼，與我們聯絡。

اگر آپ کو یہ دستاویز بڑے حروف کی چھپائی میں، ٹیپ پر یا کسی دوسری زبان میں درکار ہو، تو برائے مہربانی اوپر دیے ہوئے کسی ایک نمبر پر ہم سے رابطہ کریں۔