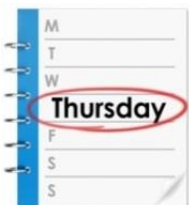




Learning Disability Partnership Board in Surrey

Minutes of our September 2024 Meeting.

Chaired by Mary Hendrick and Debbie Taylor.



Held on Thursday 12 September 2024 using Teams and in person at Woodhatch Place in Reigate.

At our September 2024 meeting we talked about:



Surrey Heartlands health update.

Liz Williams updated us.



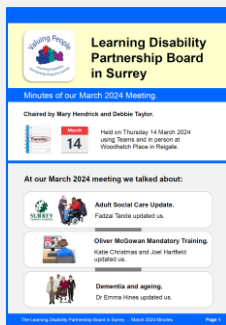
Surrey County Council budget consultation.

Claire Matthews updated us.



Local Updates.

Members updated us.



The minutes are available on our website.

www.surreypb.org.uk



Actions from our June 2024 minutes.



Surrey County Council Website.

Amanda Aldridge has put Steven Denman's name forward to do user testing on the Surrey County Council website.



Carers Innovation Fund.

This has not been published yet and is expected to be published in October 2024. Details will be sent to Partnership Board members.



Provider Forum.

There are four Provider Forums each year. At the next one in October we will introduce building connections in the community and providers will be introduced to Community Link Officers.



Quality Checkers.

There is Quality Checking training available for Experts with Lived Experiences. A paper has been drafted with options for quality checking that will be discussed by the Disabilities Commissioning Team initially.



Short Breaks.

The build of the new site in Woking has started. Clients who use the Banstead service can use the Woking service whilst Banstead is re-developed.

There will be a focus on completing Carers Assessments to make sure families get the short breaks they need.



Surrey County Council Charging Policy.

The commissioning team have contacted the Surrey County Council Finance Team for up-to-date information about charging for care.



Easy Read information in libraries.

Libraries are very happy to display copies of our Easy Read information. We are talking to them about the practicalities.

Keep updated about local events and news.



Up-to-date news about events and services can be seen in the [latest news section of our website.](#)



If you have any news or events to tell us about please email ldcommunications@surreycc.gov.uk and we will send it out in our weekly news email.

Surrey Heartlands health update.



Liz Williams updated us.

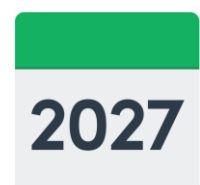
Liz Williams is the System Convener and covering for Programme Director for Learning Disabilities, Autism & Children's Complex Health Needs

3-year delivery plan.

Liz Williams explained that the current 3-year plan for delivering support and services for people with a learning disability and/or autism ended in April 2024.

Liz Williams is working with Fadzai Tande to develop a new plan which will consider:

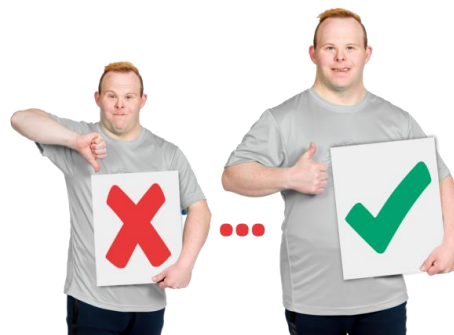
- NHS England's Long-Term Plan
- Social care including commissioning planning
- Joint Strategic Needs Assessment (JSNA) recommendations
- New statutory guidance such as the Down Syndrome Act
- 3-year Mental Health and Learning Disability and Autism Inpatient Improvement plan
- Adult CQC inspection results
- Surrey All-age Autism strategy



Inpatient services.

We are writing a 3-year mental health and learning disability and autism inpatient improvement plan.

- NHS England have asked us to review all inpatient beds for adults.
- This includes the Deacon which is the only hospital for people with learning disabilities in Surrey.
- We have to write a 3-year plan where we find things we want to do better.
- We have fewer people with a learning disability going into mental health hospitals due to the support provided by the Intensive Support Service.
- Our target is to have no more than 21 adults with a learning disability in inpatient services. During 2023 to 2024 we had between 21 and 25 people in inpatient services.
- Most people with a learning disability use the Deacon unit, and autistic adults are likely to use Farnham Road hospital. Some private hospitals are also used.



We want to talk to people with learning disabilities to ask their views – this will happen in October and November 2024.

Dynamic Support Register.

The Dynamic Support Register is a list of people we are worried about.

They are at risk of needing inpatient care unless they get the right specialist support.

We are working on making this register digital so it will be easier to use.



Reasonable Adjustments Flag.

This is a flag on a person's NHS records that tells staff they have a learning disability and/or autism.

The flag tells staff what adjustments they need to be able to access health services.

This project is up and running.



Inpatient services for children.

We have been given £100,000 by NHS England to help us to make sure we can support children and young people to avoid going into inpatient services.



Annual Health Checks.

We are doing better than planned with Annual Health Checks in Surrey.

- 336 annual health checks were completed compared to a plan of 154 to end May 2024.
- 510 annual health checks were completed compared to a plan of 272 to end of June 2024.
- Of the 336 annual health checks provided in 2024/25, 290 (86.3%) also have a health action plan in place.



Safeguarding.



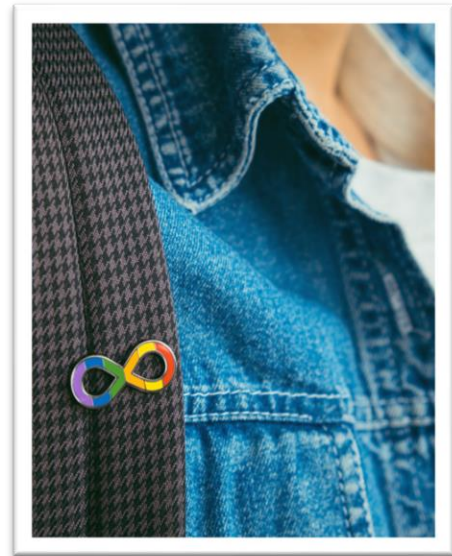
We are working to reduce the amount of restrictive practice in inpatient mental health and learning disability services.

- We want to make sure people are treated with respect and dignity.
- We are using the STOMP guidance to reduce the number of medication errors and also make sure that people are not given more medication than they need.

All Age Autism Strategy.

We are partners in the Surrey All Age Autism Strategy.

- We know that the waiting lists for an autism diagnostic assessment are too long.
- We want to improve mental health services for autistic people. We have developed a model of support for autistic people which we will discuss with the Autism Partnership Board.



LeDeR.

We are learning from the reviews of deaths of people with a learning disability and autistic people.

LeDeR reviews happen after a person dies. We aim to learn lessons from these reviews to help prevent other deaths



Issues we are focusing on include:

- Swallowing management
- Bowel management
- Medicine safety
- Annual health checks
- Mental Capacity Act



Oliver McGowan Mandatory Training.

The Care Talent Collective have been developing the Oliver McGowan Mandatory Training for health and social care staff in Surrey.

- Up to 57,000 people will need to do this training. Senior managers will be having a training day in October.
- The training is delivered in partnership with a person with a learning disability and an autistic person. More people with a learning disability are needed to train to become trainers
- We are on target to train 10% of the NHS workforce.



Attain review.

Attain are helping us review all the current services delivered by Surrey and Borders Partnership (SABP).

- Community teams for people with learning disabilities
- Intensive Support Teams
- Liaison services – primary care and acute hospital



They are reviewing these to see if they are meeting the needs we know about. The teams have been fully involved and have some good ideas.

Partnership Board members questions and comments about the Surrey Heartlands presentation.

Oliver McGowan Mandatory Training.



Tim Claydon asked to be put in touch with the person leading on the Oliver McGowan training as job centres may be able to help with the recruitment of people with a learning disability.

Liz Williams said she would put Tim in contact with Camilla Ford who runs the programme for Surrey Heartlands.

Liaison Nurses.



Gaynor Gibbins asked if all hospitals have liaison nurses.

Liz Williams explained that all hospitals have a learning disability liaison nurse and some also have a specialist autism nurse.

Attain review.



Mary Hendrick asked that the results of the Attain Review are brought make to a future Partnership Board meeting for discussion.

Surrey County Council Budget 2025 to 2026



Claire Matthews updated us.

This is about the money that Surrey County Council will spend from April 2025 to March 2026

About the budget.

Surrey County Council is asking residents about our budget for 2025 to 2026.

Most of the money we spend is on looking after the people who need us most, like:

- Adult Social Care - this is care and support for people to live independently.
- Children's Services.



We manage our money well but there is not enough to provide all the services that we want to.



To make sure we are spending our money on the right things, we want to know what is important to the people who live and work in Surrey.

We asked questions in a survey and will read what everyone says is important to them.



The survey.

People had until 30th September 2024 to fill in the survey.

September

30

We asked people to tell what services they thought we should spend our money on.

- Making public transport, like buses, better



- Having better roads and pavements



- Providing care for adults and children who need us most



- Making our local areas safer



- Helping people of all ages to learn new skills



- Helping people to live healthier lives



- Making less waste and recycling more



- Improving town centres and high streets



- Making sure different groups of people who live in Surrey understand each other



- Looking after the countryside in Surrey



What happens next.

We will read what everyone says is important to them. This will help us write our budget for the next year.



We will share the draft budget in November and ask people what they think.

Partnership Board members questions and comments about the Surrey County Council budget.

Public Transport.



Alex Hird told us that Surrey Coalition are doing a lot of work on public transport and mentioned the need for people to feel safe on public transport and for adaptations like dropped kerbs to be made so that disabled people can live independent lives.

Partnership Board members agreed that transport was an important issue for disabled people and that adaptations made for disabled people benefit the wider community as well.

Potholes were also mentioned as a worry for people with the risk of damage to cars.

Safe communities.



Partnership Board members talked about the importance of people with a learning disability feeling accepted in their local communities and the importance of preventative projects like peer groups where people can feel safe and involved.

Healthy lifestyles.



Partnership Board members talked about healthy lifestyles and how important it is for people with a learning disability to have opportunities to use places like leisure centres and have support with things like a healthy diet.

Safety at home.



Partnership Board members talked about safety at home and Mary Hendrick mentioned that people can have a free Safe and Well visit from the fire service.

[Safe and well visits](#)



Mary Hendrick also mentioned the message in a bottle scheme where important information about your support is kept in a bottle in your home for emergency services to see.

[Message in a bottle](#)



Local updates.



Members updated us.

Our next Partnership Board Meeting.



Our meeting will be in person, and people will be able to join online as well. Our next meeting will be on:

Thursday 5 December 2024 - 10am to 12.30pm

Surrey Coalition of Disabled People.

Alex Hird told us about some of the work the Coalition are involved with:

- A campaign for better access at polling stations.
- Tech Angels – a project to support disabled people to access technology.



Guildford Book Festival.

Books Beyond Words are running two sessions at the Guildford Book Festival.



Members who came to our September 2024 meeting.

Co – Chairs

- Mary Hendrick – Commissioning Manager
 - Debbie Taylor
-

Local Valuing People Group Chairs

- Tom Moore – Surrey County Council– South West Surrey
-

People with a learning disability

- Carinder Malhi - Valuing People Group co-chair
-

Family Carer Representatives

- Susan Seery
 - Gaynor Gibbins
 - Joyce Smith
-

Provider Organisation Representatives

- Jade Vallance – Active Prospects
- Christina Earl – Surrey Choices
- Reza Shamtally – Surrey Care Association
- Alex Hird – Surrey Coalition
- Alix Lewer – Include
- Tim Claydon – DEA Job Centre

Members who came to our September 2024 meeting.

Surrey County Council representatives

- Amanda Aldridge – Engagement and Partnership Officer
 - Narmadha Kothandapani - Senior Business Support Assistant
 - Mary Hendrick – Senior Commissioning Manager
 - Alison Caraccio – Assistant Curriculum Manager Surrey Adult Learning
 - Gareth Owens –Senior Operational Manager, Transition
 - Fadzai Tande - Director of Disabilities
-

Health representatives

- Jane Owens – Surrey Healthwatch
 - Liz Williams – Surrey Heartlands
-

Observers and Presenters

- Mike Leat
- Emma Langdon - Department of Work and Pensions
- Elizabeth Tresidder - Community Manager, POhWER advocacy service
- Claire Matthews - Acting Principal Strategy and Policy Lead, Surrey County Council
- Simon Abbot - SCC - Senior Operations Manager, Learning Disability and Autism East