



### Mid Surrey Local Valuing People Group Discussion Notes



#### The meeting was chaired by Sarah Ford and Leanne Yeo

Sally Dubery

Jo Broadhurst -Jones- was unable to attend

You can see a summary of the presentations from this meeting in the Mid Surrey Valuing People Group presentation summary October 2023.

## Feedback from the Learning Disabilities and Partnership Board





Mary gave the update from the Learning Disability Partnership Board. Alex spoke about wheelchair services. He wants to make the service more accessible and tell people how to raise a raise a complaint or concern.

He was able to investigate a couple of cases and was able to get a wheelchair fixed.





One of the design team at Roscare is going on easy read course, so they will be able to make their information in easy read.

There was a presentation about Direct Payments and the survey on the new strategy.

You can find out more from the <u>minutes of</u> the Learning Disability Partnership Board for September.

# Feedback from the Future Planning for the Valuing People Group



Amanda discussed about trying to make the meetings locally based for next year.

Amanda will send out a survey for members to get ideas of how to make the group better and get more people involved.







Please ensure you complete the survey by **Tuesday 31 October 2023.** 



Sally said it was important to know where we would hold the meetings and find the right place. It can be hard finding one place that actually is good for everybody.











Amanda suggested we could try moving between venues.

Sally said we did try this when we first started but did not work well.

Dorothy said it is important to find a suitable venue.

She thinks rotating between in person and online might be confusing for some people.

She said the Sunnybank groups, tend to start their meetings differently by asking how everyone is feeling.







Based on some of the feedback she has received about meetings:

People want a better understanding of the meetings.

People can be quite nervous to speak out in meetings particularly in meetings online when they do not know people very well.

People are not keen to go to long meetings.







Amanda mentioned about how the autism reference and partnership meetings have started a check in and check out system to see how people were feeling.

Some topics might be quite triggering and upsetting.

Dorothy feels socials and activities is not as important in the sessions. She feels there are other way to engage with people who attend the meeting.







Sally said it is about ensuring the meeting is accessible to everyone and this can be hard sometimes. It is about making sure we bring things that are important to the community to the meetings.

Actions: Members to complete the Mid Valuing People group survey.

Once we receive feedback, we can decide how we move forward with the meetings for next year.

### Feedback from the Direct Payment Presentation:



Marnie gave a presentation on Direct Payments.

Marnie explained what a Direct Payment is and how it can help people.



October 29

She told people about the new Direct Payment Strategy which is now on the council website and asked people to complete the survey by the 29 October.





Marnie also told people about the new updated assisted travel policy survey. Information about the survey was recently sent in Latest News. The survey closes on 13 November.



Actions: Members to complete the surveys for the Direct Payments Strategy and Travel Policy.

## Questions, Answers and Comments on My Own Way by Surrey Choices



Cheryl talked about the 'Travelling My Own Way' initiative.

They have just started training with adults as well as children.



Their aim is to help people be more independent in the community and to









help people travel by public transport, cycling and by walking.

Sally asked how many staff members they have and how many spaces there are for this service.

Cheryl said they have a team of six. But they are currently recruiting four more travel coaches.

Their target is to train 30 people in the first year. This is a pilot scheme. But the spaces depend on how many times a week a person







would like to travel train.

Amanda asked how people can access the service.

Referrals must be made through the social care team. Cheryl suggested speaking to your social worker. You can also contact Surrey Choices travel team directly by phoning 01483 806 806.



By Email: <a href="mailto:info@surreychoices.">info@surreychoices.</a> com



Visit their website on: surreychoices.com/travel-choices



There are also leaflets and easy read documents available.



Sally asked whether there is a criteria for providers, in case they may already have a process in place for travel training.





Sally wanted to know is there a way of making sure there is no duplication.









Cheryl said currently this is being reviewed Occupational Therapy Team.

Matthew said he travels by himself. There are lots of people on the bus. He finds it easy to get on the bus and he wears a Sunflower Lanyard. Matthew said he finds some places difficult to get to.

Dorothy added that some people like to use their Sunflower Lanyards, so people know they have a



disability and bus drivers respond well to this.

Cheryl also said that a lot of companies have a helping hand card as well, which is additional card that people can carry and you can put any information that people need to know and emergency contact numbers.

## Question, Answer and Feedback on VSCE Alliance by Dorothy Watson





The VCSE stands for Voluntary organisations, community organisations and social enterprises. Its members are all organisations that use volunteers, work with the community as well as businesses that work for the good of the community.

Dorothy is leading for organisations that support adults with learning disability



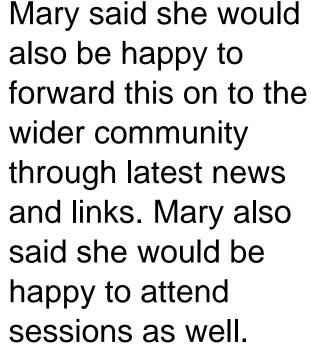


and autism. The aim of this group is to support each other and share ideas / campaign together. They will meet three times a year, with monthly bulletins sent by email.

You can email Dorothy on:

dorothywatson@sun
nybanktrust.org for
more information or
to join.





Mary also asked whether many people have signed up to work with the group yet?

Dorothy said so far, 18 organisations have joined them and some of the smaller organisation, which has been really great to see.









Marnie asked whether this group for just the Mid Surrey or for the Whole of Surrey? Dorothy said this was for the whole of Surrey.

### **Local Updates and Any Other Business**



Maria from
Sunnybank wanted
to let the group know
there was a Disco in
Epsom on
Halloween Night (not
scary). The Disco









was about a friendly Halloween.

Mary reminded people about the Surrey Police Posters to put up on Halloween Night for those that did not want trick or treaters at the door.

There was also a discussion about people getting their Covid and Flu vaccines. It was encouraged for everyone to get this done to be protected this winter.



If you have any information or Local Issues that you would like to share, please email address:

Idcommunication@s urreycc.gov.uk email

#### **Next Meeting:**

The next meeting dates will be confirmed once we receive feedback from the survey.