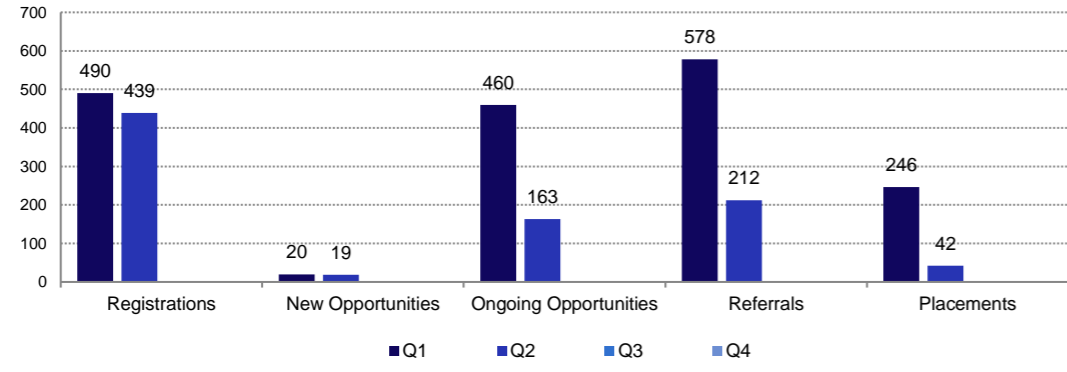


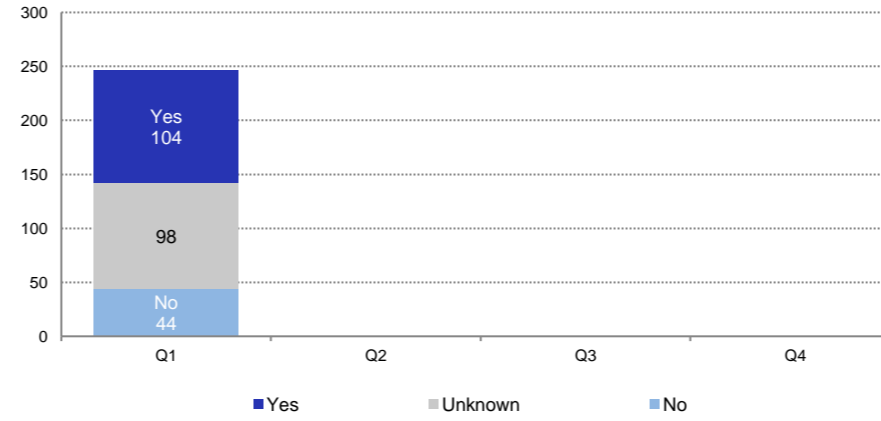
Quarter 2 Central Surrey Voluntary Action Scorecard November 2020

1. Volunteering Overview



Registrations requiring no further action	Q1	Q2	Q3	Q4
	0	0	0	0

2. Volunteers still in place after 2 months



Quarter highlights:

Dorking office reopened for staff. Walton on Thames is partially open for staff and volunteers. Epsom Office due to restrictions relating to the Town Hall remained closed. All volunteer interviews are carried out remotely.

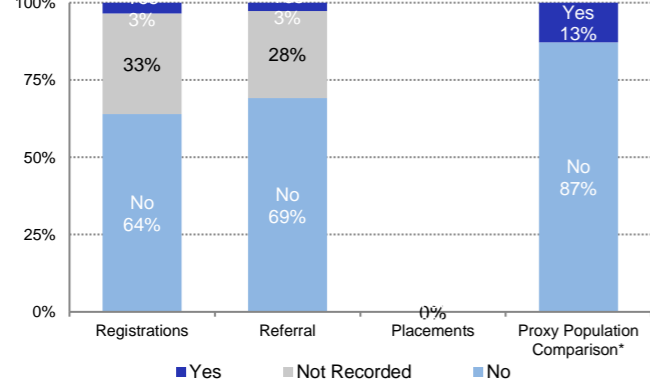
We launched a new exercise programme called 10 Today designed for older people and people living with disabilities where the participant is supported by regular weekly calls from a volunteer to take them through the programme.

The shopping service continues in Elmbridge with 194 shopping activities carried out. This will continue as long as is needed.

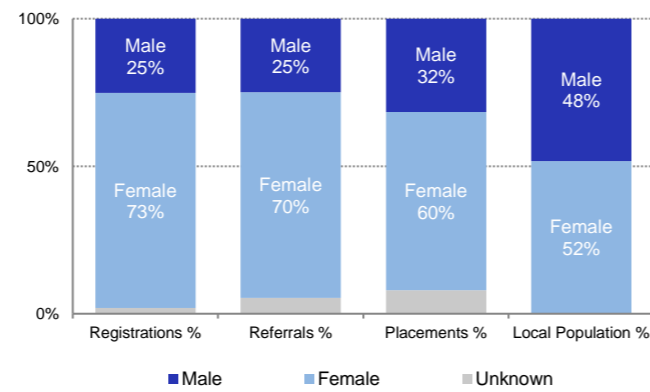
The prescription collection service in Elmbridge stopped at the end of August and an additional 63 deliveries in July and August with pharmacies now able to manage deliveries. CSVA remains on standby if needed.

DBS and other services continued to be provided remotely by platforms such as Zoom.

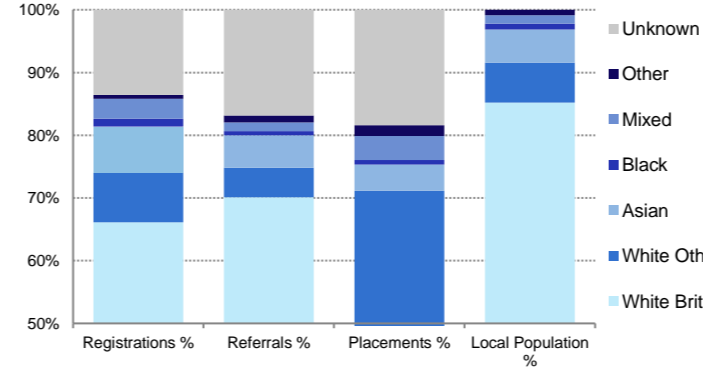
3. Volunteers with Disabilities



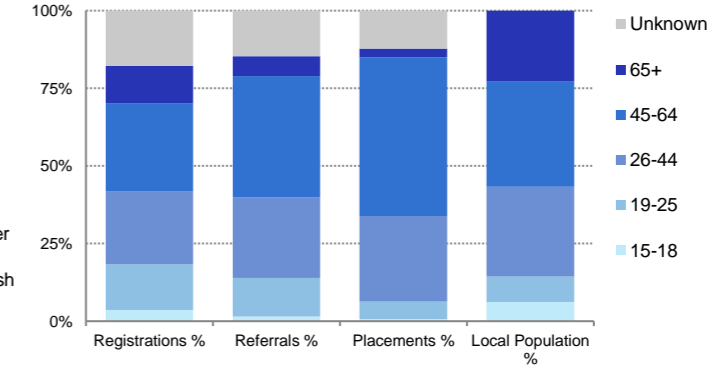
4. Gender of Volunteers



5. Ethnicity of Volunteers



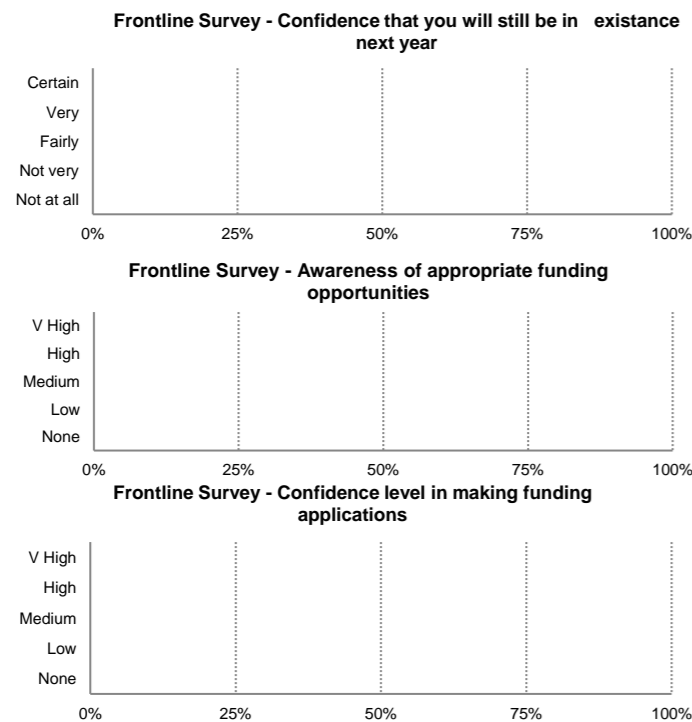
6. Age of Volunteers



Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	0			
Number of volunteers	0			
Volunteering England 2013/14 Accreditation	✓			
PQASSO Level	None	1	2	3
				✓

One Off Volunteering	Q1	Q2	Q3	Q4
Number of events	0			
Number of volunteers	0			
Volunteering hours				

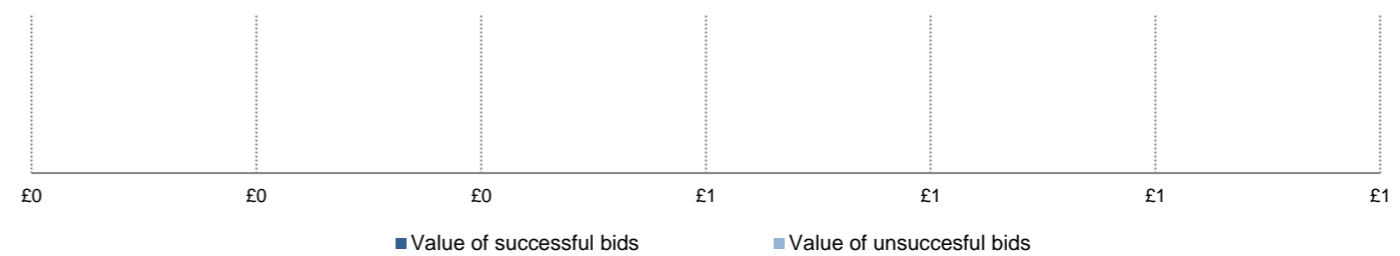
Frontline Survey Responses	Have used service in the last 12 months	Very/Fairly Satisfied with Service
XX organisations out of XXX stated they had used CSVA in the last 12 months		
Providing information, guidance & Support on volunteer recruitment	0%	0%
Support for your organisation in the last 12 months by providing funding advice, information or searches?	0%	0%
Support with governance advice	0%	0%
Support with back office functions eg DBS checks	0%	0%
Support through local businesses	0%	0%
Support through training / conference / networking etc	0%	0%



Frontline Survey Voluntary Organisations who have a Business Plan in Place

Frontline Survey Voluntary Organisations who have a Governance Framework in Place

Voluntary Organisations who have a Complaints Procedure in Place



*Proxy population comparator is based on individuals aged 16+ living in a household who assessed that their daily activities were limited a lot or a little by a long term health problem or disability, this includes problems related to old age. Source: 2011 Census