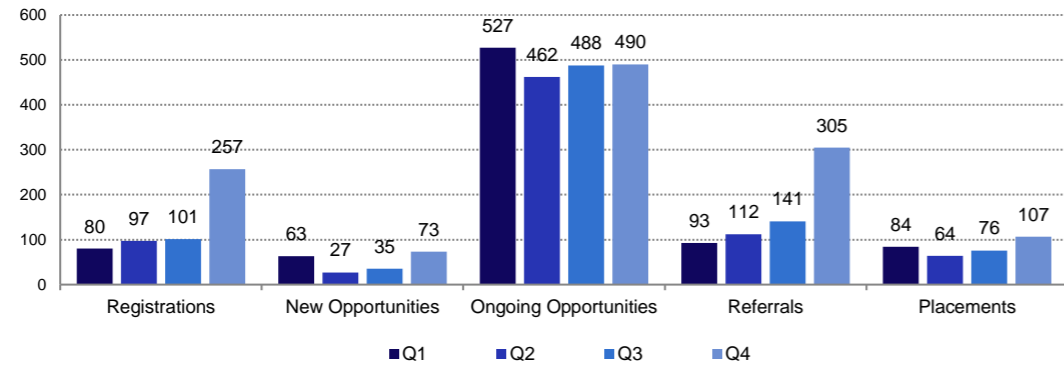


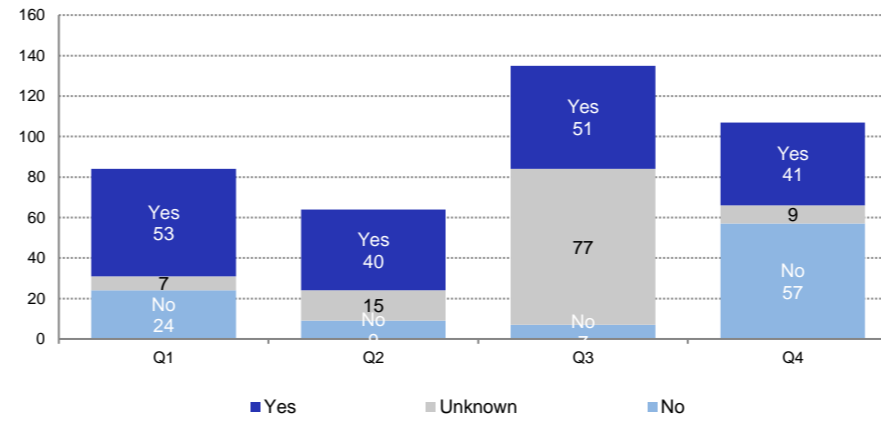
Quarter 4 Tandridge Voluntary Action (TVA) Scorecard August 2020

1. Volunteering Overview



Registrations requiring no further action	Q1	Q2	Q3	Q4
	0	0	0	0

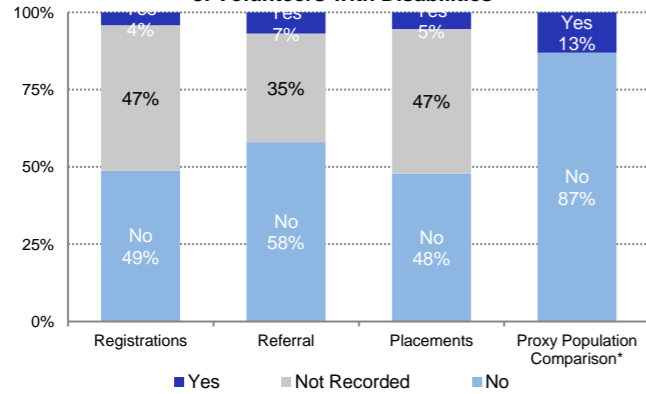
2. Volunteers still in place after 2 months



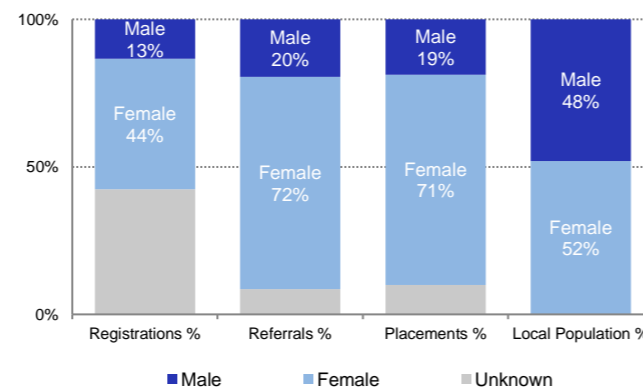
Top Three Achievements this quarter:

1. Funding Fair (with VARB) with 100 attendees.
2. Befriending Scheme Christmas lunch, collaboration with The Bull Community Pub, Limsfield and we had 40 guests.
3. Network Lunch focused on older people secured volunteers to roll out Dementia Friends in Caterham.
4. We were part of the early response to Covid-19.

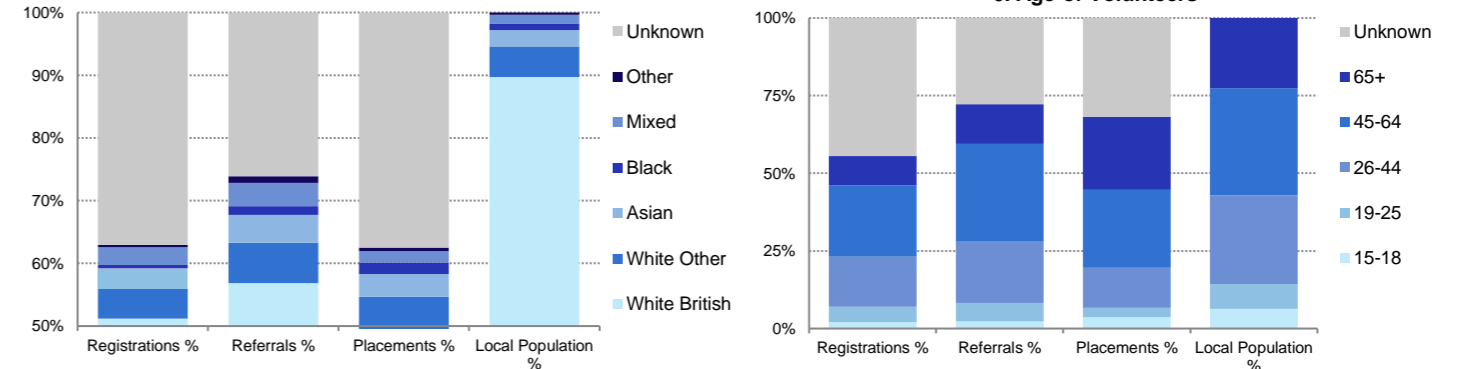
3. Volunteers with Disabilities



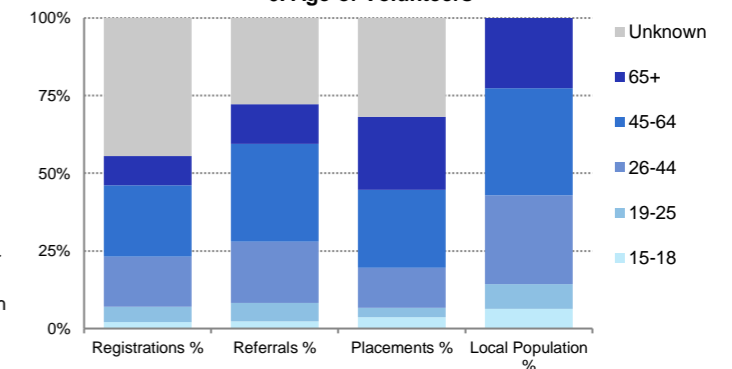
4. Gender of Volunteers



5. Ethnicity of Volunteers



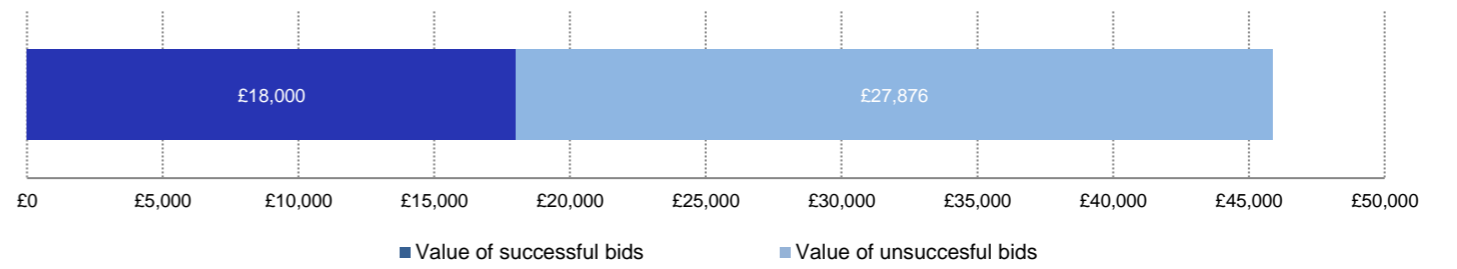
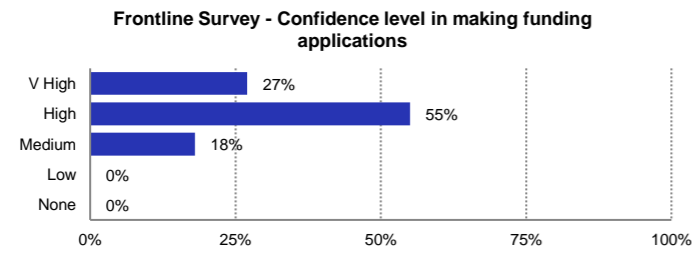
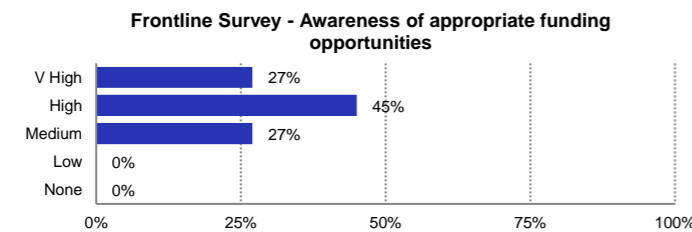
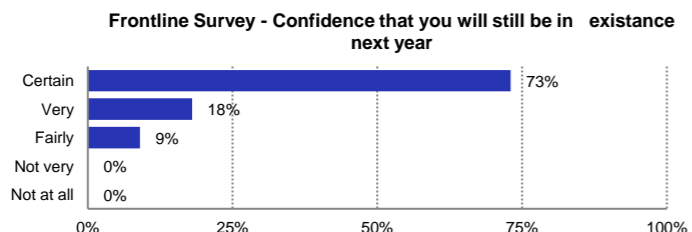
6. Age of Volunteers



Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	0	0	0	0
Number of volunteers	0	0	0	0
Volunteering England 2013/14 Accreditation	✓			
PQASSO Level	None	1	2	3
			✓	

One Off Volunteering	Q1	Q2	Q3	Q4
Number of events	5	2	3	0
Number of volunteers	15	2	93	0
Volunteering hours	1, 833			

Frontline Survey Responses	Have used service in the last 12 months	Very/Fairly Satisfied with Service
11 organisations out of 214 stated they had used TVSC in the last 12 months		
Providing information, guidance & Support on volunteer recruitment	82%	100%
Support for your organisation in the last 12 months by providing funding advice, information or searches?	64%	100%
Support with governance advice	18%	100%
Support with back office functions eg DBS checks	36%	75%
Support through local businesses	0%	0%
Support through training / conference / networking etc	91%	100%



*Proxy population comparator is based on individuals aged 16+ living in a household who assessed that their daily activities were limited a lot or a little by a long term health problem or disability, this includes problems related to old age. Source: 2011 Census

Scorecard for Tandridge Voluntary Action 2019-2020 - Quarter 4

This is a performance related scorecard for a voluntary sector infrastructure organisation called Tandridge Voluntary Action (this organisation will be called TVA hereafter). The information in this scorecard is collected by TVA on a quarterly basis and this scorecard is for the Quarter 4 period (1 January 2020 to the 31 March 2020) of the 2019 to 2020 financial year. The Quarter 4 scorecard completes the full year of performance information for the organisation that is collected in this way.

Volunteering overview

The scorecard shows that during this period there were 257 registrations with the volunteer centre, 73 new volunteering opportunities, 490 ongoing opportunities, 305 referrals and in total 107 volunteers were placed in volunteering roles.

Volunteers in place for 2 months or more

Table two for Quarter 4 shows, 41 of the 107 volunteers placed were in placements for more than 2 months. The full year total showed 185 of the 331 volunteers placed were in volunteering roles for more than 2 months.

The key achievements in Quarter 4 (Q4) recorded by TVA were:

1. Funding Fair (with Voluntary Action Reigate and Banstead) with 100 attendees.
2. Befriending Scheme Christmas lunch, collaboration with The Bull Community Pub, Limpsfield and there were 40 guests.
3. Network Lunch focused on older people secured volunteers to roll out Dementia Friends in Caterham.

Volunteers with disabilities

Table 3 shows 5% of the people placed in volunteering roles had some form of disability. This is lower than the proxy population which states 13% of the population in Tandridge are registered as having a disability. However, 47% did not fill these details.

Gender of volunteers

Table 4 shows in Quarter 4 the majority of the volunteers placed were female where this information was recorded. In Q4 71% of the volunteers placed were female and 19% were male (10% did not record their gender). This does not align with the proxy population which shows 48% of the local population is male and 52% is female.

Ethnicity of volunteers

Table 5 displays information about the ethnicity of volunteers. The majority of the local population is white British. There were a lot of unknowns for this category however the main reported placements were from mixed ethnic backgrounds.

Age of volunteers

Table 6 reported the age of the volunteers. The categories of ages were, 15 - 18, 19 – 25, 26 – 44, 45 – 64 and 65+. The biggest population groups in the locality are 26 - 44 and 45 – 64 and the table shows the majority of the volunteers placed were proportionate to the proxy population age groups.

Corporate volunteering

There is a table relating to corporate volunteering which shows no corporate volunteering events were undertaken in Tandridge in Q4.

One off volunteering

There is a table relating to one-off volunteering. This showed in Q4 no individuals undertook one off volunteering but the full year total was 120 volunteers engaged in one-off volunteering activities.

Frontline survey results

The next section of the scorecard is populated by results of a survey that was sent out by Surrey County Council to organisations that used the services of TVA. 11 people responded to the survey. These organisations said they benefitted from 1,833 volunteering hours during 2019-20.

Of the 11 organisations that answered, 91% said they were confident or very confident that they would be in existence next year. They had good awareness and understanding of making funding applications and all of them had a Governance Framework in place. 90% had business plans in place. The satisfaction rates when using VARB services were generally high, averaging almost 94%. The services most used were 'training and networking events, support with volunteer recruitment and funding advice'. The 11 organisations reported securing £18,000 through successful funding applications.