

# Spelthorne

## Social Care, Community Support and Health Contacts



### Spelthorne Locality Team

#### Adult Social Care

Spelthorne Borough Council  
Knowle Green, Staines TW18 1XB  
Tel: 01932 795292  
Email: [spelthornelocalityteam@surreycc.gov.uk](mailto:spelthornelocalityteam@surreycc.gov.uk)

### Ashford and St Peter's Hospital

#### Adult Social Care Team

The Ramp, St Peters Hospital, Guildford Road,  
Chertsey KT16 0PZ  
Tel: 01932 722526

### Mental Health Services:

#### Older People Team

Tel: 01784 884284  
SMS: 07717 989024

#### Learning Disabilities Team

Tel: 01932 876666

#### 18-64 Team

Tel: 01932 794848

### Learning Disability Acute Liaison Service

Manager: Lynne Ramnanansingh  
Tel: 07717 850309  
Email: [lynne.ramnanansingh@nhs.net](mailto:lynne.ramnanansingh@nhs.net)

### Learning Disability Primary Care Liaison Nurse

Tel: 01372 202100  
Out of hours: 01737 281057

### Carers Support Spelthorne

Spelthorne Borough Council, Room 241,  
Knowle Green, Staines TW18 1XA  
Rayner Ward Tel: 01784 444229  
Celia McKay Tel: 01784 446234  
[www.carerssupportspelthorne.co.uk](http://www.carerssupportspelthorne.co.uk)

### Safeguarding Advisor (North West Area)

Rebecca Hamilton Tel: 07972 655054  
Email: [rebecca.hamilton@surreycc.gov.uk](mailto:rebecca.hamilton@surreycc.gov.uk)

### Stroke Support Worker

#### (Spelthorne and Runnymede)

Carolyn Cheetham Tel: 07515 596968  
Email: [carolyn.cheetham@stroke.org.uk](mailto:carolyn.cheetham@stroke.org.uk)

### Dial-a-ride

#### Spelthorne Spelride

Spelthorne Borough Council,  
Knowle Green, Staines TW18 1XB  
Tel: 01372 474550

### Spelthorne Wellbeing Centre

*Local support for people with dementia and carers.*

Greeno Centre, Glebeland Gardens,  
Shepperton TW17 9D Tel: 01932 246173  
[www.surreycc.gov.uk/wellbeingcentres](http://www.surreycc.gov.uk/wellbeingcentres)

### The Hub Addlestone

*Local centre to help people live independently.*

Manor Farm Centre, Manor Farm Lane,  
Egham, Surrey TW20 9HR  
Tel: 01784 444 214 SMS: 07522 902082  
Email: [info@hubaddlestone.org.uk](mailto:info@hubaddlestone.org.uk)  
[www.thesurreyhubs.org.uk](http://www.thesurreyhubs.org.uk)

### Spelthorne Borough Council

Knowle Green, Staines TW18 1XB  
Tel: 01784 451499  
Fax: 01784 463356  
Minicom: 01784 446423  
Email: [customer.services@spelthorne.gov.uk](mailto:customer.services@spelthorne.gov.uk)

### Age UK Surrey

Rex House, William Road, Guildford GU1 4QZ  
Tel: 01483 503414  
Email: [enquiries@ageuksurrey.org.uk](mailto:enquiries@ageuksurrey.org.uk)  
[www.ageuk.org.uk/surrey/](http://www.ageuk.org.uk/surrey/)

### Age UK Runnymede and Spelthorne

Room 245, 2nd Floor, Spelthorne Borough Council,  
Knowle Green, Staines TW18 1XB  
Tel: 01784 444200  
Email: [sec@ageukrs.org.uk](mailto:sec@ageukrs.org.uk)  
[www.ageuk.org.uk/runnymedeandspelthorne/](http://www.ageuk.org.uk/runnymedeandspelthorne/)

### Alzheimer's Society (North West Surrey)

*Please contact the Alzheimer's Society for details of your local Dementia Navigators.*

Staines Office, Community Link, Knowle Green,  
Staines, Middlesex TW18 1XA  
Tel: 01784 444214  
Email: [spelthorne@alzheimers.org.uk](mailto:spelthorne@alzheimers.org.uk)

### Citizens Advice Bureau (Sunbury)

Sunbury Library, The Parade, Staines Road West,  
Sunbury-on-Thames TW16 7AB  
Tel: 01932 765041 or 01932 842666

### Richmond Fellowship Community - Connections

*For support with mental health.*

3rd Floor, Rawlinson House, 9 London Road,  
Redhill RH1 1LY

# Local and countywide



## **General Adult Social Care enquiries and safeguarding referrals:**

### **Adult Social Care Helpline**

Monday to Friday, 8am - 6pm

Tel: 0300 2001005

Minicom: 020 8541 8914

SMS: 07527 182861

Email: [contactcentre.adults@surreycc.gov.uk](mailto:contactcentre.adults@surreycc.gov.uk)

[www.surreycc.gov.uk/protectingadultsfromharm](http://www.surreycc.gov.uk/protectingadultsfromharm)

## **Out of office hours for Adult Social Care:**

### **Emergency Duty Team**

Tel: 01483 517898

Text relay: 18001 01483 517898

Email: [edt.ssd@surreycc.gov.uk](mailto:edt.ssd@surreycc.gov.uk)

## **Social Information on Disability (SID)**

Tel: 0300 303 8989 SMS: 07763 526122

[www.asksid.org.uk](http://www.asksid.org.uk)

## **Surrey Equipment Assessment Clinic**

Tel: 0300 2001005 SMS: 07527 182861

Email: [contactcentre.adults@surreycc.gov.uk](mailto:contactcentre.adults@surreycc.gov.uk)

## **Surrey Telecare**

Tel: 0800 1956035 SMS: 07800 000385

[www.surreytelecare.com](http://www.surreytelecare.com)

## **FirstPoint CiC (for Hard of Hearing)**

Tel: 01372 376558

SMS: 07860 026269

Fax: 01372 363239

Email: [firstpoint@surreycc.gov.uk](mailto:firstpoint@surreycc.gov.uk)

[www.firstpointcic.co.uk/home/](http://www.firstpointcic.co.uk/home/)

## **Sight for Surrey Outreach Worker**

Jean Anderson Tel: 07500 926827

Minicom: 01372 361517

Email: [janderson@sightforsurrey.org.uk](mailto:janderson@sightforsurrey.org.uk)

[www.sightforsurrey.org.uk](http://www.sightforsurrey.org.uk)

## **Mental Health Crisis Helpline (SABP)**

Tel: 0300 456 8342

SMS: 07717 989024

## **Arrange a free Home Fire Safety visit:**

### **Surrey Fire and Rescue Service**

Tel: 0800 085 0767

## **Get Wise Surrey**

*Advice on money and benefits.*

[www.getwisesurrey.org.uk](http://www.getwisesurrey.org.uk)

## **Surrey Information Point**

*Directory of Local Support and Services.*

[www.surreyinformationpoint.org.uk](http://www.surreyinformationpoint.org.uk)

## **Brokerage**

**For county council brokers please call:**

Tel: 0300 2001005 SMS: 07527 182861

**For independent brokers visit:**

[www.surreycc.gov.uk/brokerage](http://www.surreycc.gov.uk/brokerage)

## **For Advocacy Services:**

### **Surrey Disabled People's Partnership**

Tel: 0300 0307333 SMS: 07561 392818

Email: [advocacy@sdpp.org.uk](mailto:advocacy@sdpp.org.uk)

[www.sdpp.org.uk](http://www.sdpp.org.uk)

## **Patient Transport Service**

Monday to Friday, 8am - 6pm Tel: 0300 2001067

## **Adult Social Care Continuing Care Team**

Manager: Ailsa Flinders Tel: 01737 737322

Email: [continuing.care@surreycc.gov.uk](mailto:continuing.care@surreycc.gov.uk)

## **HIV Support and Advice:**

### **Terrence Higgins Trust**

Tel: 01483 263160

Email: [info.woking@ttht.org.uk](mailto:info.woking@ttht.org.uk)

## **Surrey Young Carers**

Tel: 01483 568269

Email: [syc@actionforcarers.org.uk](mailto:syc@actionforcarers.org.uk)

## **Action for Carers Surrey**

Tel: 01483 302748 Fax: 01483 303958

Email: [info@actionforcarers.org.uk](mailto:info@actionforcarers.org.uk)

[www.actionforcarers.org.uk](http://www.actionforcarers.org.uk)

## **Healthwatch Surrey**

Tel: 0303 3030023 SMS: 07592 787533

Email: [enquiries@healthwatchesurrey.co.uk](mailto:enquiries@healthwatchesurrey.co.uk)

[www.healthwatchesurrey.co.uk](http://www.healthwatchesurrey.co.uk)

## **Surrey Police**

Tel: 101 or 01483 571212

**In an emergency call 999**

## **Surrey Choices**

*Services for people with learning disabilities.*

Tel: 01483 519153

Email: [info@surreychoices.com](mailto:info@surreychoices.com)

[www.surreychoices.com](http://www.surreychoices.com)