Spelthorne
Social Care, Community Support and Health Contacts

Spelthorne Locality Team
Adult Social Care
Spelthorne Borough Council
Knowle Green, Staines TW18 1XB
Tel: 01932 795292
Email: spelthornelocalityteam@surreycc.gov.uk

Ashford and St Peter’s Hospital
Adult Social Care Team
The Ramp, St Peters Hospital, Guildford Road,
Chertsey KT16 0PZ
Tel: 01932 722526

Mental Health Services:
Older People Team
Tel: 01784 884284
SMS: 07717 989024
Learning Disabilities Team
Tel: 01932 876666
18-64 Team
Tel: 01932 794848

Learning Disability Acute Liaison Service
Manager: Lynne Ramnanansingh
Tel: 07717 853039
Email: lynne.ramnanansingh@nhs.net

Learning Disability Primary Care Liaison Nurse
Tel: 01372 202100
Out of hours: 01737 281057

Carers Support Spelthorne
Spelthorne Borough Council, Room 241,
Knowle Green, Staines TW18 1XA
Rayner Ward Tel: 01784 444229
Celia McKay Tel: 01784 446234
www.carerssupportspelthorne.co.uk

Safeguarding Advisor (North West Area)
Rebecca Hamilton Tel: 07972 655054
Email: rebecca.hamilton@surreycc.gov.uk

Stroke Support Worker
(Spelthorne and Runnymede)
Carolyn Cheetham Tel: 07515 596968
Email: carolyn.cheetham@stroke.org.uk

Dial-a-ride
Spelthorne Spelride
Spelthorne Borough Council,
Knowle Green, Staines TW18 1XB
Tel: 01372 474550

Spelthorne Wellbeing Centre
Local support for people with dementia and carers.
Greeno Centre, Glebeland Gardens,
Shepperton TW17 9D Tel: 01932 246173
www.surreycc.gov.uk/wellbeingcentres

The Hub Addlestone
Local centre to help people live independently.
Manor Farm Centre, Manor Farm Lane,
Egham, Surrey TW20 9HR
Tel: 01784 444 214 SMS: 07522 902082
Email: info@hubaddlestone.org.uk
www.thesurreyhubs.org.uk

Spelthorne Borough Council
Knowle Green, Staines TW18 1XB
Tel: 01784 451499
Fax: 01784 463356
Minicom: 01784 446423
Email: customer.services@spelthorne.gov.uk

Age UK Surrey
Rex House, William Road, Guildford GU1 4QZ
Tel: 01483 503414
Email: enquiries@ageuksurrey.org.uk
www.ageuk.org.uk/surrey/

Age UK Runnymede and Spelthorne
Room 245, 2nd Floor, Spelthorne Borough Council,
Knowle Green, Staines TW18 1XB
Tel: 01784 444200
Email: sec@ageukrs.org.uk
www.ageuk.org.uk/runnymedeandspelthorne/

Alzheimer’s Society (North West Surrey)
Please contact the Alzheimer’s Society for details of your local Dementia Navigators.
Staines Office, Community Link, Knowle Green,
Staines, Middlesex TW18 1XA
Tel: 01784 444214
Email: spelthorne@alzheimers.org.uk

Citizens Advice Bureau (Sunbury)
Sunbury Library, The Parade, Staines Road West,
Sunbury-on-Thames TW16 7AB
Tel: 01932 765041 or 01932 842666

Richmond Fellowship Community - Connections
For support with mental health.
3rd Floor, Rawlinson House, 9 London Road,
Redhill RH1 1LY
Local and countywide

General Adult Social Care enquiries and safeguarding referrals:
Adult Social Care Helpline
Monday to Friday, 8am - 6pm
Tel: 0300 2001005
Minicom: 020 8541 8914
SMS: 07527 182861
Email: contactcentre.adults@surreycc.gov.uk
www.surreycc.gov.uk/protectingadultsfromharm

Out of office hours for Adult Social Care:
Emergency Duty Team
Tel: 01483 517898
Text relay: 18001 01483 517898
Email: edt.ssd@surreycc.gov.uk

Social Information on Disability (SID)
Tel: 0300 303 8989 SMS: 07763 526122
www.asksid.org.uk

Surrey Equipment Assessment Clinic
Tel: 0300 2001005 SMS: 07527 182861
Email: contactcentre.adults@surreycc.gov.uk

Surrey Telecare
Tel: 0800 1956035 SMS: 07800 000385
www.surreytelecare.com

FirstPoint CiC (for Hard of Hearing)
Tel: 01372 376558
SMS: 07860 026269
Fax: 01372 363239
Email: firstpoint@surreycc.gov.uk
www.firstpointcic.co.uk/home/

Sight for Surrey Outreach Worker
Jean Anderson Tel: 07500 926827
Minicom: 01372 361517
Email: janderson@sightforsurrey.org.uk
www.sightforsurrey.org.uk

Mental Health Crisis Helpline (SABP)
Tel: 0300 456 8342
SMS: 07717 989024

Arrange a free Home Fire Safety visit:
Surrey Fire and Rescue Service
Tel: 0800 085 0767

Get Wise Surrey
Advice on money and benefits.
www.getwisesurrey.org.uk

Surrey Information Point
Directory of Local Support and Services.
www.surreyinformationpoint.org.uk

Brokerage
For county council brokers please call:
Tel: 0300 2001005 SMS: 07527 182861
For independent brokers visit:
www.surreycc.gov.uk/brokerage

For Advocacy Services:
Surrey Disabled People’s Partnership
Tel: 0300 0307333 SMS: 07561 392818
Email: advocacy@sdpp.org.uk
www.sdpp.org.uk

Patient Transport Service
Monday to Friday, 8am - 6pm Tel: 0300 2001067

Adult Social Care Continuing Care Team
Manager: Ailsa Flinders Tel: 01737 737322
Email: continuing.care@surreycc.gov.uk

HIV Support and Advice:
Terrence Higgins Trust
Tel: 01483 263160
Email: info.woking@tht.org.uk

Surrey Young Carers
Tel: 01483 568269
Email: syc@actionforcarers.org.uk

Action for Carers Surrey
Tel: 01483 302748 Fax: 01483 303958
Email: info@actionforcarers.org.uk
www.actionforcarers.org.uk

Healthwatch Surrey
Tel: 0303 3030023 SMS: 07592 787533
Email: enquiries@healthwatchsurrey.co.uk
www.healthwatchsurrey.co.uk

Surrey Police
Tel:101 or 01483 571212
In an emergency call 999

Surrey Choices
Services for people with learning disabilities.
Tel: 01483 519153
Email: info@surreychoices.com
www.surreychoices.com