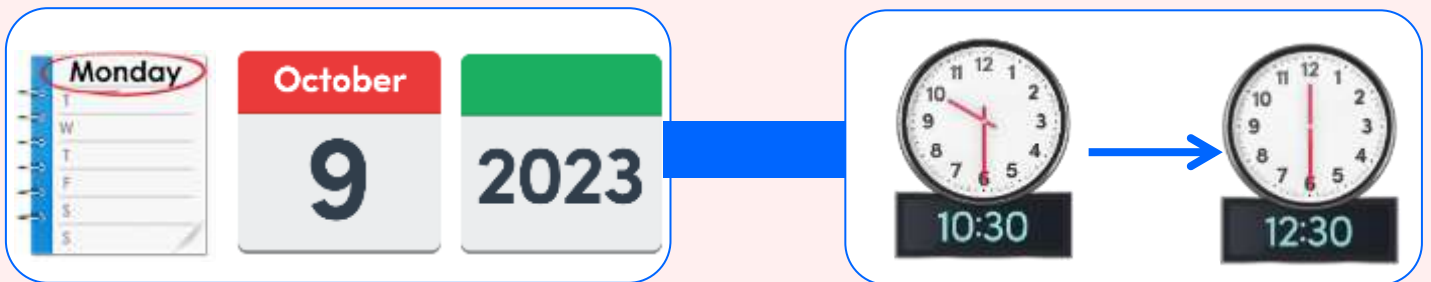




North West Surrey Local Valuing People Group Discussion Notes



Helen Hunt and Carinder Malhi chaired the meeting.



Helen Hunt



Carinder Malhi

You can see a summary of the presentations from this meeting in the NW Valuing People Group presentation summary October 2023.

Feedback from the Learning Disabilities and Partnership Board



Carinder said that he attended the Learning Disability Partnership Board. Alex spoke about wheelchair services. He wants to make the service more accessible and tell people how to raise a complaint or concern.

He was able to look into a couple of cases and was able to fix a wheelchair.



One of the design team at Roscare is going on easy read course, so they will be able to make their information in easy read.



There was a presentation about Direct Payments and the survey on the new strategy.

You can find out more from the [minutes of the Learning Disability Partnership Board for September.](#)

Feedback from the Future

Planning for the Valuing People Group



Helen talked about how to make the group more interactive.

Amanda has sent out a survey for members to find out how to make the group better and get more people involved.



She also said that the survey will be a GDPR checker to find out whether people are happy to continue attending the sessions.

Please ensure you complete the survey by **Tuesday 31 October 2023.**

Carinder said it was important to make people aware of what is happening within the community.



Amanda said we should be able to discuss local issues in the North West meetings.

Amanda also said it is hard for people with a learning disability to join online and get involved in meetings.

Amanda said part of these meetings is to share information about things happening within the network.

Amanda said that these meetings help to get information out to people.



Amanda suggested whether we should have something online or both?



How to get people engaged with the meeting?



Should we have things to make it more fun/interesting?



If they are to take place in person, where should we hold the meetings?



Amanda said Jackie Doe had suggested to her about using Thames side for our in-person meetings.

Amanda asked Alison whether Surrey Adult Learning may have any possible meeting places.

Amanda also mentioned about using the meeting OWL for the meeting and said that this will help with future hybrid meetings.



Carinder came up with an idea about using a podcasts to promote the group and suggested that this might bring more people in.

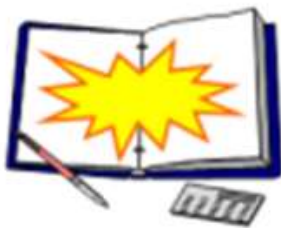
Amanda also said she was attending the upcoming Mayhem disco to recruit more people.

Helen said it would be good to have innovative ideas to recruit and get people engaged with the meetings





ACTION



Carinder suggested finding a venue in Woking.

Helen said that to ensure we get more people to attend the meetings, these needed to be based in the Northwest area.

Actions: Members to complete the NW Valuing People group survey.

Once we receive feedback, we can decide how we move forward with the meetings for next year.

Feedback from the Direct Payment Presentation:



Helen gave a presentation on Direct Payments.

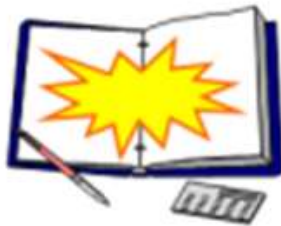
Helen discussed about what a Direct Payment is.

She told people about the new Direct Payment Strategy which is now on the council website and asked people to complete the survey.

By the 29 October 2023.



ACTION



Carinder said that social workers speak about his direct payment matters with his mum rather than talking to him about it which he does not like.

Actions: Member to read the new [direct payment strategy](#) and to complete the survey by the 29 October 2023.

Feedback from Visit to GP



Amanda and Carinder told people about their visit to Fort House GP Surgery



The GP Surgery contacted Amanda to ask for help to make it more autism and learning disability friendly and advise how to make signage around the surgery better.

Amanda and Carinder had a walk around the GP Surgery and had a look at their signs.

They made suggestions about making the signs better using images not just words.



The GP asked who they should address letters to and it was agreed that the person should have the letter addressed to them, not the home.



Carinder said it was important to respect individuals' privacy if they did not want specific matters shared with the supported living home.



Carinder also said he had a very similar matter where medical issues were discussed with his mother rather than with Carinder directly.



Helen asked whether there could be a way of improving communication with GP's more generally.



Naomi said it would be good to link in with the primary care liaison nurses about this matter. She said these can be fed back at the interface meetings.



Amanda said that Fort House had more capacity than the average GP surgery.



Amanda said that if this new signage and new easy read formatting works well, this could set an example for other GP surgeries in Surrey.



Carinder said he was working on a video with Surrey Choices on the services. He says he would like to do something similar for the valuing people group in the future.

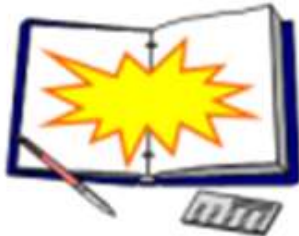


Local Updates and Any Other Business



Any information can be sent to the ldcommunications@surreycc.gov.uk email address.

ACTION



Action:

People to email

ldcommunicaitons@surreycc.gov.uk about any local issues or information

Next Meeting:

The next meeting will be confirmed once we receive feedback from the survey sent. The dates to be confirmed for next year.